

STATE OF WISCONSIN Department of Employee Trust Funds

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CORRESPONDENCE MEMORANDUM

DATE: July 24, 2012

TO: Group Insurance Board

FROM: Roni Harper, Manager Optional Insurance Plans and Audits

SUBJECT: Anthem DentalBlue Proposal for Benefit Adjustment

Staff recommends the Group Insurance Board (Board) accept the Anthem DentalBlue proposal to increase the maximum dental benefit for its Preferred Provider Organization (PPO) and Supplemental Plans, effective January 1, 2013.

BACKGROUND

Under the authority granted to the Board by Wis. Stat. § 40.03 (6) (b) and pursuant to §20.921 (1) (a) (3) and § ETF10.20, the Board may approve optional employee-pay-all group insurance plans to be offered via payroll deduction. Proposals for changes to benefits and/or premiums for existing plans are reviewed under the Board's Guidelines for Optional Group Insurance Plans Seeking Group Insurance Board Approval for Payroll Deduction.

The Board approved the predecessor to this optional stand-alone dental insurance for payroll deduction in 1982 for University of Wisconsin (UW) employees (UW DentaCare Plan), and a similar plan was available to represented state employees through their unions. Around 2003, the UW Dentacare Plan was acquired by Blue Cross Blue Shield–UW, and the name was changed to DentalBlue. DentalBlue has provided dental insurance policies under contracts with the State of Wisconsin Office of State Employment Relations (OSER) since 2006. In 2008, the plan sponsor became Anthem, and every state agency (except the UW Hospital Authority) offered employees the opportunity to enroll in dental insurance through the OSER/UW Anthem DentalBlue Plan. The UW ceased Anthem DentalBlue enrollment for new employees in 2011. As of April 1, 2012, there were 7,446 state employees enrolled statewide.

In May 2012, Anthem received notice that OSER would no longer manage the contract for these plans. OSER's decision does not affect Anthem DentalBlue's status as a Board-approved payroll deduction plan. Most state agencies (excluding the UW System

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and UW Hospital Authority) have chosen to continue offering Anthem DentalBlue to their employees. (For further detail on enrollment and agency contracts, see Annual Update for Optional Plans, Item 8A, on this meeting agenda.)

The Board has granted premium increases for Anthem DentalBlue averaging over 10% in both 2007 and 2008 and a 9% increase for the Supplemental Plan only in 2012.

DISCUSSION

Anthem DentalBlue offers three plan types – the Health Maintenance Organization (HMO), PPO, and Supplemental Plan – and proposes to leave premiums unchanged from 2012. For 2013, Anthem DentalBlue proposes to increase the maximum benefit (for basic and major service—not orthodontia), from \$1,000 annually to \$1,250 for the PPO and Supplemental Plan. This increase was suggested by the Fringe Benefits Advisory Committee, a subset of the State Payroll Council. The HMO Plan, also called Dentacare, has no proposed change because it already has an annual maximum of \$1,250 when combining the service categories (see attached benefits chart).

ACTUARIAL REVIEW

The Board's consulting actuary, Deloitte Consulting, LLP (Deloitte), has reviewed the Anthem DentalBlue proposal. Deloitte conveyed the opinion via email that the proposal did not warrant a full comprehensive review. In Deloitte's opinion, a proposal with no change in monthly premiums and only an increase to the maximum yearly benefit poses no significant actuarial risk or concern.

Staff will be available at the Board meeting to answer any questions you may have regarding this proposal.

Attachments: Anthem Cover Letter Anthem DentalBlue Plan Summary



May 30, 2012

Group Insurance Board C/O Department of Employee Trust Funds Attention: Roni Harper, Division of Insurance Services 801 West Badger Road Madison, WI 53707-7931

RE: Anthem Optional Dental Blue Plans – Annual Maximum Increase

Dear Group Insurance Board:

Anthem Blue Cross and Blue Shield (Anthem) would like the Group Insurance Board to consider the proposed increase of the annual maximum amount for the Dental Blue Preferred PPO and Supplemental plans. Regular dental care has become a priority based on the findings linking dental care to overall health. More than 90% of all diseases that can impact your body produce signs and symptoms in your mouth. Periodontal disease has been attributed to heart attacks and strokes as well as premature low weight births.

The current Anthem voluntary Dental Blue plans offered to the State of Wisconsin employees have not changed for many years. We have seen a trend from the members and groups that we serve, frequently requesting increases to the annual maximums on the dental plans that we administer. The majority of the State of Wisconsin members enrolled in the Anthem Dental Blue plans have selected the Supplemental Plan as a wrap to the basic dental plans included along with the Uniform Benefits. Based on the requests and questions that we have received, Anthem is proposing an increase to the annual maximum. No changes are being proposed for the Dentacare HMO plan. Based on the combined experience of the three (3) plans offered, the annual maximum would be increased with no change in the current rates. The rates for 2012 will remain unchanged for 2013.

The Summary of Benefits document provided reflects the increase in the annual maximum. While the renewal rates are based on the combined experience, we have also provided the separate renewal exhibits for each of the plans.

Following review of the enclosed documents, any questions can be directed to me at <u>Sandra.reblin@anthem.com</u> or 920-923-8996.

Sincerely,

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Sandy Reblin Anthem Account Manager

Enclosures

State of Wisconsin Employees 2013 DentalBlue Payroll Deduction Plans



DentalBlue is the portfolio of dental products from Anthem Blue Cross and Blue Shield. The plans noted below are available to any eligible State of Wisconsin employees on a 100% employee-paid basis through payroll deduction.

Plan Summary	Dentacare HMO	Preferred PPO	Supplemental Plan
Who should consider this plan?	If your medical plan <u>does not</u> include dental benefits OR has a limited selection of dentists. No waiting period.	If your medical plan <u>does not</u> include dental benefits OR you want flexibility to use any dentist of your choice.	If your medical plan <u>has</u> a dental benefit AND you want additional comprehensive benefits.
Which Dentists can I go to?	Must use a Dentacare Center	Any Dentist. However, benefits are paid at a higher level if a PPO dentist is used.	Any Dentist
Monthly Premium – Region 1 Milwaukee, Waukesha, Ozaukee, Washington, Racine & Kenosha Counties	Employee \$23.27 Employee & 1 \$46.55 Employee & 2+ \$74.47	Employee \$23.51 Employee & 1 \$47.01	Employee \$18.08 Employee & 1 \$36.17
Monthly Premium – Region 2 All counties not listed in Region 1	Employee \$28.78 Employee & 1 \$57.56 Employee & 2+ \$92.10	Employee & 2+ \$77.56	Employee & 2+ \$54.28
Diagnostic & Preventive Services Oral Evaluations, X-rays, Regular Cleanings, Sealants, Fluoride	100% Dentacare Center Only	80% PPO Dentist 75% Other Dentist	0% No Coverage Typically Covered Under Alternate HMO Medical Plan
Basic Services Amalgam & Resin Fillings, Simple Endodontics, Certain Oral Surgery & Periodontics, Emergency Palliative Pain Treatment	80% Dentacare Center Only	60% PPO Dentist 50% Other Dentist	75% Any Dentist
Major Services Crowns & Crown Services Bridges & Bridge Services Dentures & Denture Services	60% Dentacare Center Only	40% PPO Dentist 25% Other Dentist	50% Any Dentist
Complex Specialty Services Complex Endodontics & Periodontics	60% Any Dentist	40% PPO Dentist 25% Other Dentist	50% Any Dentist
Annual Deductible	None	Applies to Basic, Major & Specialty Services Only \$25 Per Member – PPO Dentist \$50 Per Member – Other Dentist	Applies to Basic, Major & Specialty Services Only \$50 Per Member – Any Dentist
Office Visit Copayment	\$10 Per Member Per Visit	None	None
Annual Benefit Maximum (Per Member)	\$750 – Diagnostic, Preventive, Basic & Major Services Additional \$500 – Specialty Services	(\$1,250 Per Member)	(\$1,250 Per Member)
Orthodontic Souingo Dien		Contacoro UNO Droforrod DDO & Curr	nlomental Diana
Orthodontic Savings Plan Where to Receive Services Orthodontic Exams, X-rays, Braces, Retainers Orthodontic Maximum Benefit, Per Member Orthodontic Benefit Age Limit	Discount Av 20% D	Dentacare HMO, Preferred PPO & Sup railable Only at DentalBlue Preferred O iscount Off Billed Charges, No Waiting ,000 Per Member Lifetime - No Age Lin	orthodontists Period

Benefit Waiting Periods	None	3 Months Basic Services	3 Months Basic Service
-		3 Months Major Services	3 Months Major Services
		(New enrollees only)	(New enrollees only)

*Some specialty services will be paid at the out-of-network level even when there is not a specialist available in-network.

This document is intended as a general outline of the DentalBlue plan, and does not serve as a legal document. For a complete list of benefits, limitations, and exclusions, please see the contract and Benefit Handbook.

In Wisconsin, Blue Cross Blue Shield of Wisconsin ("BCBSWi") underwrites or administers the PPO and indemnity policies; Compcare Health Services Insurance Corporation "Compcare") underwrites or administers the HMO policies; and Compcare and BCBSWi collectively underwrite or administer the POS policies. Life and disability products are underwritten by Anthem Life Insurance Company. Independent licensees of the Blue Cross and Blue Shield Association. (Begistered marks Blue Cross and Blue Shield Association.)

Diagnostic And Preventive Services Include:

<u>Oral Evaluations</u>. Comprehensive (one every 36 months), Periodic (two per calendar year), Limited (one every 12 months), no more than three of any oral evaluation per calendar year.

<u>Dental X-Rays.</u> Intraoral complete series (one intraoral complete series or panoramic film every 36 months), Intraoral periapical (four films every 12 months, not covered on same day as intraoral complete series), Bitewing film (four films every 12 months, not covered on same day as panoramic film), Panoramic film (one intraoral complete series or panoramic film every 36 months).

<u>Cleanings, Fluoride, & Sealants.</u> Adult prophylaxis (one every 6 months), Child prophylaxis (one every 6 months, members age 14 and under), Child prophylaxis with fluoride (one every 6 months, members age 14 and under), Child Fluoride (one every 6 months, members age 14 and under), Sealants (one initial treatment per posterior tooth, members age 14 and under).

<u>Space Maintainers.</u> Fixed unilateral and bilateral (members age 14 and under), Recementation.

Basic Services Include:

Fillings. Amalgams (primary and permanent teeth), Resins (tooth colored fillings, anterior (front) permanent teeth only).

Palliative Treatment. Emergency treatment to relieve pain.

<u>Simple Specialty Services.</u> Simple Endodontics (Pulpotomy and pulpal therapy, one initial treatment per tooth), Simple Oral Surgery (Simple extractions), Simple Periodontics (Periodontal scaling and root planing, per quadrant-four quadrants every 36 months, Full mouth debridement to enable periodontal disease diagnosis-one every 36 months, not covered on same visit as cleaning).

Major Services Include:

<u>Crowns & Crown Services.</u> Resin, porcelain, 3/4 cast, full cast, prefabricated stainless steel, prefabricated resin (four crown or bridge units every 12 months, base metal crown covered . Additional cost for noble/high noble metals at members expense, replacement covered only if 5 years elapsed since initial placement), Recementation, Sedative filling, Core build-up, Pin retention, Pre-fabricated post and core (in addition to crown).

<u>Bridges & Bridge Services.</u> Resin, porcelain, 3/4 cast, full cast, prefabricated stainless steel, and prefabricated resin bridge crowns and pontics (four crown or bridge units every 12 months, base metal crown covered . additional cost for noble/high noble metals at members expense, replacement covered only if 5 years elapsed since initial placement), Recementation, Core build-up, Prefabricated post and core (in addition to bridge).

<u>Dentures & Denture Services.</u> Complete, immediate, and partial dentures (one initial denture, replacements covered only if 5 years have elapsed since initial placement, member is responsible for additional cost of precision appliances or other elaborate, personalized techniques), Denture adjustments, repairs, rebases, relines (one every 36 months, not covered within 6 months of initial insertion).

Implants-PPO plan only. Benefits for implants include: surgical placement of implants, supported prosthetics, maintenance, repair, removal. Implants are limited to once per tooth in any 10-year period (whether placement was under this certificate or under any prior dental coverage).

Complex Specialty Services Include:

<u>Complex Endodontics.</u> Initial and re-treatment root canal therapy (anterior, bicuspid, and molar, one per tooth), Apicoectomy/periradicular surgery (anterior, bicuspid, molar), Root amputation. Specialty Care Plan Covered Services Under Dentacare.

<u>Complex Periodontics.</u> Periodontal maintenance procedure (2 periodontal maintenance procedures per 12 months immediately following active periodontal treatment). Specialty Care Plan Covered Services Under Dentacare HMO.

DentalBlue Exclusions:

Services not listed in the Benefit Handbook * Services which are not medically necessary or are experimental or investigational * Services started or finished before the members effective date begins or after it ends * Covered services rendered in connection with elective treatment or excluded services * Duplicate or replacement appliances * Oral hygiene or dietary counseling * Implants (covered under the PPO plan) * Splinting procedures * Temporary crowns * Charges for any type of anesthesia * Adjustment of occlusion or vertical dimension * Prescription drugs * Diagnostic study models and tests * Services which are otherwise covered under member's hospital, surgical, or medical plan * Covered services for treatment of congenital malformations, orthognathic surgery, osteotomies, or TMJ disease * Charges that are a result of lack of patient cooperation * Charges for telephone consultation or hospital or physician services * Charges for treatment required as a result of an accidental injury

This document is intended as a general outline of the DentalBlue plan, and does not serve as a legal document. For a complete list of benefits, limitations, and exclusions, please see the contract and Benefit Handbook.

Please Note: If there are differences in this document and the Group Policy, the Group Policy is the governing document. This insurance plan has been authorized by the Group Insurance Board for the purpose of permitting premium collection through payroll deductions under authority granted by § 40.03 (6) (b) and pursuant to §20.921 (1) (a) 3. State Statute. The standards used by the Board include, but are not limited to: documentation of financial stability, demonstration of a reasonable ratio of claims paid to the premium level, authority to conduct business in the State of Wisconsin, agreeing to conditions for the rate-making process and other administrative conditions. Employee Trust Funds (ETF) staff and the Board's actuary review proposals for participation prior to Board approval. However, the Board does not require competitive bids nor a benefit comparison with similar products from other vendors. Authorization for payroll deduction should not be construed as an endorsement of this plan by either the Group Insurance Board or the Department of Employee Trust Funds.

Premiums will be deducted from your paycheck on a pre-tax basis automatically when you enroll in this benefit. If you prefer to have your insurance premiums deducted post-tax, you must file an *Automatic Premium Conversion Waiver (ET-2340)* before your benefits begin or prior to the next plan year. If you have your premiums deducted on a pre-tax basis, you must continue the coverage for the entire year, unless you experience a valid change in status event that allows you to change or cancel coverage. Once you file a waiver, it will remain in effect until you revoke it. *NOTE: If you have coverage that includes a domestic partner, non-tax dependent, or you are a limited term employee, your premiums will be deducted post-tax from your paycheck.*

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