



Also, due to the unusually heavy volume of retirement estimates and actual retirement applications during the audit period, staff resources responsible for estimate audit reviews were temporarily reduced to meet service demands. However, it is the opinion of the Office of Internal Audit that DRS diligently met its obligations and adhered to statutory requirements in preparing retirement, death, disability and service purchase services estimates.

**Secretary's Office Comments**

*Our members expect the Department to provide reliable and accurate benefit estimates for important personal planning and decision-making purposes. We are satisfied with the results of this audit that independently verified the accuracy of the estimate calculations, and indicated that the Department is doing so in compliance with the statutes and are confident that appropriate steps have been taken to address the findings of the audit.*

I will be at the meeting to discuss the report and answer any questions you may have.