

**Department of Employee Trust Funds**  
**WRS ONLINE NETWORK FOR EMPLOYERS USER MANUAL**

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**APPENDIX C – ONLINE NETWORK FOR EMPLOYERS MESSAGE CODES**

<b>MESSAGE</b>	<b>DESCRIPTION</b>
User not authorized	<p>The UserIDs specified is not authorized to use this server. Please enter a valid UserIDs and password or contact us for a valid UserIDs and password.</p> <p>THIS SYSTEM IS FOR AUTHORIZED USERS ONLY; SYSTEM ACCESS IS MONITORED, BY USING THIS SYSTEM YOU EXPRESSLY CONSENT TO THIS MONITORING. EVIDENCE OF UNAUTHORIZED ACCESS WILL BE PROVIDED TO THE APPROPRIATE LAW ENFORCEMENT AGENCIES.</p>
Access Revoked – Your User ID's Access has been revoked.	<p>If you encountered problems, please call the ETF Helpdesk at (608) 264-9181 or (866) 843-9724. When calling, make sure you mention that you are trying to change your ONE LogonID that has been revoked.</p>
Internal Error Occurred	<p>An internal error has occurred. Please call the ETF Helpdesk at (608) 264-9181 or (866) 843-9724 to report that an error occurred while trying to change your password.</p>
Invalid New Password Entered	<p>The new password you have entered does not meet our standard password guidelines. Press the <i>'Try Again'</i> button and enter a valid new password that meets the Password Rules described in subchapter 202.</p>
Password Successfully Changed	<p>Your password has been changed. You will need to re-enter your ONE address or application (URL). When prompted, you will need to enter your user name and your new password to access your application.</p>