

Medical Associates Health Plans



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Phone Number (563) 556-8070
FAX Number (563) 556-5134
www.mahealthcare.com



Type of Plan	Health Maintenance Organization
Total Number of Members.....	33,395
Years of Operating Experience	22
Total Number of Primary Care Physicians (PCPs).....	129
Percentage of PCPs Accepting New Patients	89%
Percentage of Board Certified Specialty Care Physicians.....	83%
Number of Hospitals Affiliated with Plan.....	15
Number of Urgent Care Facilities	6
Number of Dentists	Open Access
Percentage of Dentists Accepting New Patients	100%

ADDITIONAL INFORMATION

Referral Requirements	Medical Associates Health Plan is an open access HMO. Members are able to seek the services from an MAHP Network Specialist without a referral from their PCP for covered services.
Prior Authorization Requirements	When the services are needed by a non-Medical Associates Health Plans Network Specialist or Physician, members must have a referral authorization by the Medical Director for covered services.
Medicare Claims Procedure	Claims for members who are also covered by Medicare will be automatically processed by the Health Plan. Members are required to see participating physicians for coverage of coinsurance and deductible by the plan.
On-Line Services	<ul style="list-style-type: none"> • Provider Network • New Physician's to be added to Medical Associates Health Plans Network • Clinic & Health Plan News • 24 Hour Help Nurse
Outpatient Mental Health Network/Policy	The member must have a referral authorized by the Mental Health Department (563) 584-3500 or 1-800-648-6868. Outpatient mental health services must be provided by a Medical Associates Health Plans participating physician and provider.
24-Hour Nurse Line	(563) 556-4357 or 1-800-325-7442
PCP Restrictions	There are no restrictions in choosing a participating primary care physician.
Dental Benefits If Provided	<p>Routine periodic exams at 6 months intervals - 100% coverage</p> <p>Full mouth x-rays once in any 3 year interval, and bite wing x-rays at 1 year intervals- 100% coverage. Limited to usual, customary and reasonable fees.</p> <p>Topical fluoride applications, once in any 6 month interval - 100% coverage.</p> <p>Open access for dental providers.</p>
Quality Improvement Initiatives	<ul style="list-style-type: none"> • Through reminders to members, increase diabetic eye exams, mammograms, cervical cancer screenings and post-partum depression screenings. • Improve accessibility to providers and wait time by increasing the number of available appointments. • Transition patient records from paper to electronic. • Work closely with the Behavioral Health Department to manage medications and increase antidepressant medication compliance. • Increase adolescent immunization rates by using state registries.

Counties in Service Area	Hospitals in County	Major Providers in County ~
Crawford, WI	✓ Prairie du Chien Memorial Hospital	Prairie Medicine
Grant, WI	✓ Boscobel Area Health Care	Associated Hearing and Balance Clinic (Audiologist)
	✓ Grant Regional Health Center-Lancaster	Boscobel Clinic
	✓ Southwest Health Center-Platteville	Bluff Street Clinic
		Family Resource Center – Platteville (Behavioral Health)
		Fennimore Clinic
		Fennimore Plattner Clinic
		Grant Regional Family Practice
		Lancaster Family Medical Center
		Medical Associates Clinic – Cuba City
		Medical Associates Clinic – Platteville
		Potosi-Tennyson Medical Center
		WKM Psychology Clinic - Fennimore (Behavioral Health)
		WKM Psychology Clinic – Lancaster (Behavioral Health)
		WKM Psychology Clinic – Platteville (Behavioral Health)
		Boscobel Counseling Services
Iowa, WI	Upland Hills Health	Dodgeville Medical Center
		Dr. McKenzie Optometry Office
		Mineral Point Medical Center
Lafayette	Memorial Hospital of Lafayette County – Darlington	Argyle Clinic
		Eye Care Centre, Ltd.
		Medical Associates Family Practice Clinic – Darlington
		Memorial Hospital of Lafayette County – Outpatient Clinic
		Shullsburg Clinic
		Family Resource Center - Darlington (Behavioral Health)
Dubuque, IA	Finley Hospital	Medical Associates Clinic, P.C.
	Mercy Medical Center-Dubuque	East and West Campus and all
	Mercy Medical Center-Dyersville	Medical Associates Clinics and satellites.
Out-of-State Providers	Available in Iowa and Illinois	See provider directory or our web site for complete listing of participating providers.

~ This column provides only a general summary of major provider groups. For a complete listing, please contact the plan at the phone number on the preceding page.