



Injunction against implementation still in place

Supreme Court Yet to Rule on Constitutionality of Wisconsin Act 11

The Wisconsin Supreme Court heard oral arguments October 4 on the constitutionality of 1999 Wisconsin Act 11, the benefit improvement legislation that makes significant changes to Wisconsin Retirement System (WRS) benefits and funding mechanisms. At *Trust Fund News* press time, the Court had not issued a final ruling on the case, officially known as *No. 99-3297-OA Wisconsin Professional Police Association, Inc., et. al. V. Lightbourn, et. al.*

The Court's temporary injunction preventing the implementation of the provisions of Act 11 remains in effect.

The injunction was issued last December, shortly after Governor Thompson signed the legislation into law.

In related news, the Court denied the request to file an *Amicus Curiae* (friend of the court) brief in the case, submitted in September by the Department of Employee Trust Funds (ETF) Board and ETF Secretary Eric Stanchfield. The Court said the basis for denying the *Amicus* brief goes back to its February 10, 2000 ruling that said the ETF Board and Secretary Stanchfield have no standing to challenge the constitutionality of Act 11.

The trustees of the Public Employee Trust Fund and administrators of the

Wisconsin Retirement System have no formal role in the proceedings of the case. The Department cannot predict when the Supreme Court will issue a final decision, nor what the ruling will be. For the latest news and information in the case, including a summary how Act 11 could affect all WRS members, visit our Internet site <http://badger.state.wi.us/agencies/etf>.

Watch for a special edition of *Trust Fund News* after the Wisconsin Supreme Court issues a final decision on Act 11.

Customer Service Improvements, Enhancements Drive ETF Budget Initiatives

As the administrator of your Wisconsin Retirement System (WRS) benefits and services, the Department of Employee Trust Funds (ETF) remains firmly committed to providing you with high-quality, customer-focused service in a cost-effective way. As a national benchmarking study of public retirement systems has shown (see "*National Study Compares ETF's Retirement Benefit Administration...*" in September, 2000 edition of *Trust Fund News*), we have not yet achieved this standard for the quality of service in several areas. Meetings between our Department and statewide focus groups, along with our own customer service survey of WRS members, confirm the study's findings.

In order to address our needs and improve our service to the levels you expect and deserve, ETF has set its sights on systematically increasing customer service standards and levels of service. For instance, we have

revised many internal technical processes and procedures, reassessed complex projects, and streamlined daily work activities to better meet the needs of our members. Our new **toll-free customer service telephone number** is one of the more visible examples of this effort. We have also created easy-to-use, convenient self-service functions on our Internet site and **Interactive Voice Response (IVR)** telephone system.

Despite these significant improvements, there are limits to our ability to

meet your growing needs in the future without modest increases in resources and staff. Therefore the Department has requested assistance in the 2001-2003 biennial budget. If the budget were approved as submitted, the cost of on-going ETF operations would still remain about one-half the median cost of the other public retirement systems in the national study.

While we based our budget request on our need to provide critical assis-

Customer Service continued on page 2

INSIDE

Call Center an ETF Success Story.....	page 2
ETF Staff to Make Presentations in Florida, Arizona.....	page 2
ETF's Act 11 Message to WRS Participants.....	page 3
Important Questions and Answers.....	page 3
Department to Mail 1099-R Forms in January.....	page 4
ETF Internet Site Update.....	page 4
Social Security News.....	page 5
Board Corner: Elections.....	page 6
Spring Benefit Presentations.....	page 7

tance to all members, we are especially concerned with serving those who will be making the transition from employment to retirement. The "baby boom" generation is getting older and closer to retirement, and we anticipate continued growth in retirement-aged members until 2023 and beyond (see chart below). This generation of workers deserves and will rely upon ETF for accurate information and the personal counseling needed as major life decisions await.

We would use the requested additional resources to provide timely face-to-face counseling, reduce waiting periods for all types of benefit estimates, account summaries, etc., answer your telephone calls more quickly and resolve health or retirement problems prior to appeal. Additional resources would also help us continue to utilize technology to

ETF Staff to Make Presentations in Florida, Arizona

WRS annuitants living in Florida and Arizona this winter are invited to attend a presentation hosted by top administrators of the Department of Employee Trust Funds (ETF) Secretary's Office. These free, informal presentations are a great opportunity for area retirees and their spouses to learn first-hand about WRS news and issues, as well as meet and interact with ETF administrators. Based upon the huge success of past meetings, the Department has made a commitment to attempt to schedule meetings with Wisconsin Retirement System (WRS) members whenever ETF business takes administrators to a location with a sufficient concentration of members.

Arizona

ETF Secretary Eric Stanchfield will address the Wisconsin Retired Educators' Association (WREA) annual meeting on February 21 at the Casa Grande Holiday Inn. WREA invited Secretary Stanchfield to share important WRS news and information. The WREA has graciously



Call Center an ETF Customer Service Success Story

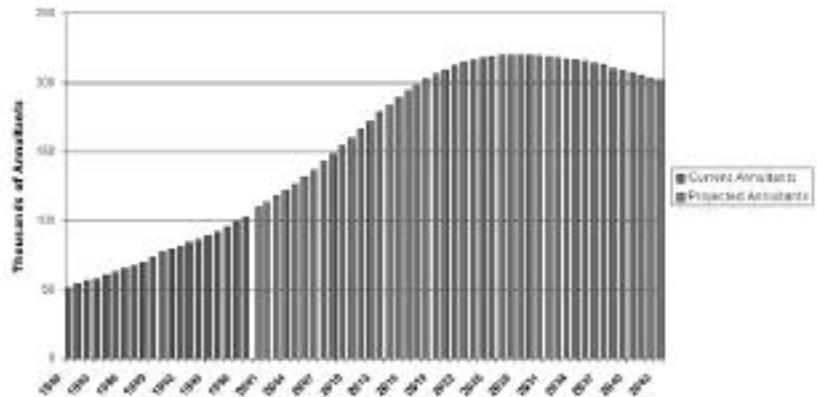
The Department's new Call Center, in operation since April 2000, has already made a significant impact on our ability to effectively and efficiently serve our growing membership. We are especially pleased to share with you the following "successes":

- New Toll-Free Number:** Dial 1-877-533-5020 to speak with a benefit specialist or access our self-service systems.
- Answer Rate:** We are now answering about 94% of our calls. That's in comparison to 32.5% of calls in October 1999 and 50% in May 2000.
- Calls Blocked:** Callers who get a busy signal when dialing our phone number are essentially "blocked" from getting into the phone system. Seventy five percent of callers in April 1999 were blocked. We've dramatically improved since then: As of October 2000 only 2% of callers are blocked.

manage our workload, enhance productivity, and increase the types of services we can offer our members. For instance, recent technology improve-

ments now allow annuitants to make tax withholding changes and enter mailing address changes.

Wisconsin Retirement System
Annuitant Population Projections
1980 - 2046



opened Stanchfield's session, set for February 21 from 2 p.m. to 4 p.m., to all WRS retirees in the area. Reservations are not necessary, but please RSVP the Department by calling toll-free 1-877-533-5020, or sending an e-mail using the Department's Internet site.

Florida

ETF Deputy Secretary Dave Mills is planning presentations in Florida between late March and early April in conjunction with another yet-to-be scheduled business meeting. Dates and locations were unknown at *Trust Fund News* press time, but tentative plans call for one presentation in

Southeastern and one in Southwestern Florida. For more information on the Florida presentation dates, times and locations, check the "What's New" section of the Department's Internet site at <http://badger.state.wi.us/agencies/etf> in February or call our Telephone Message Center toll-free at 1-800-991-5540. Reservations are not necessary, but the Department asks that attendees RSVP the Secretary's Office by calling toll-free at 1-877-533-5020, or sending an e-mail using the Department's Internet site to tell us how many to expect and which Florida presentation you'll attend.

Important Questions and Answers For Those Who Began Receiving Annuities in 2000

I started receiving estimated annuity payments during 2000, and my payments are still based on my retirement estimate. When will my annuity be finalized?

Since the Wisconsin Supreme Court ruling on the provisions of 1999 Wisconsin Act 11 will affect your final annuity calculation, the Department of Employee Trust Funds (ETF) will not finalize calculations for annuities effective in 2000 until the Court rules on the legality of the law.

Once the Court rules on Act 11, how long will it take to finalize my annuity?

Once the Court's decision is issued, we expect to calculate and finalize at least 7,000 annuities under the provisions of Act 11, in addition to approximately 10,000 other benefit payments. Once the Court has ruled on Act 11, the enormity of these processing tasks will take us a number of months to complete. We sincerely appreciate your patience during this busy time.

If I am still receiving estimated annuity payments on May 1, when the fixed annuity dividend increases and variable adjustments are applied to annuities that began

before 2001, will I receive the fixed dividend (and variable adjustment if applicable) on my May 1 annuity payment?

Yes, you will receive any fixed annuity increase and variable adjustment for which you are eligible on your May 1 annuity payment, regardless of whether you are still receiving estimated payments. When your annuity is finalized, your fixed and variable annuity adjustments will be recalculated retroactive to May 1, 2001 based on the final amount of your annuity.

ETF's Act 11 Message to WRS Participants: "Please Be Patient"

If the Supreme Court upholds 1999 Wisconsin Act 11, the Department of Employee Trust Funds (ETF) will be extremely busy implementing the provisions of the law. Not only must we cope with the anticipated flood of new requests for retirement benefit estimates, we must also undertake a number of important efforts, including:

- Review and make appropriate adjustments to benefits paid in 2000
- Calculate and retroactively apply the increased May 2000 dividend to the monthly annuity payments for

approximately 100,000 annuitants

- Update the account balances of over 250,000 active participants to reflect the increase to the 1999 fixed effective rate of interest

While we are committed to implementing the provisions of Act 11 as quickly as possible, this enormous task will affect nearly all of our functions and services. We have hardworking, capable staff working on Act 11 implementation and striving to serve the needs of our customers. However, the sheer volume of work and cus-

tomers requests will likely exceed our capacity. Therefore, it may take us longer than usual to respond to your request, answer your inquiry, or provide you with other services. We are asking for your patience and understanding. We will make every effort to meet your needs as fast as we can. We are confident that within a reasonable period of time, all benefit recipients and members of the Wisconsin Retirement System will receive their benefits under Wisconsin law.

Q: Where Are My Variable Contributions?

If the Supreme Court upholds the applicable portion of Act 11, the Variable Trust Fund will be opened to new enrollments. If the Department received your *Election to Participate in the Variable Trust Fund* (ET-2356) form by January 2, 2001, your variable participation became effective January 1, 2001. This means that your contributions for 2001 and future years will be split equally between the fixed and variable trusts. Consequently, there will not be any variable contributions reflected on your annual January 1, 2001 *Statement of Benefits* (which will be distributed later this spring); the *Statement* pro-

vides information on contributions and interest credited to your account though 2000. Your contributions to the Variable Trust Fund will first be reflected on your *Statement* dated January 1, 2002 and first begin accruing interest on that date. The first time that you will see variable effective rate interest crediting is on your January 1, 2003 *Statement*.

Note: You may elect to participate in the Variable Trust Fund after 2000. Variable elections are generally effective on the January 1 after they are received by the Department.

Need More Information About the Variable Trust Fund?

- Re-read the September 2000 issue of *Trust Fund News*. You'll find it on our Internet site: <http://badger.state.wi.us/agencies/etf>
- View or download the following brochures on our Internet site:

Calculating Your Retirement Benefits (ET-4107)

How Participation in the Variable Trust Affects Your WRS Benefits (ET-4930)

Election to Participate in the Variable Trust Fund (ET-2356)

- Talk to a specialist by dialing toll-free 1-877-533-5020 or (608) 266-3285 (local Madison).
- Visit the State of Wisconsin Investment Board (SWIB) Internet site at <http://www.swib.state.wi.us>

Department is Still Seeking Claims for Distribution of Funds Recovered Through the Special Investment Performance Dividend (SIPD) Lawsuit

The Department is still seeking the beneficiaries, heirs and estate representatives of former WRS annuitants who may be eligible for a distribution from the recovered funds. To qualify, the original annuity had to begin before November 2, 1987 and must have continued to be paid to either the original annuitant or a beneficiary after April of 1988. The annuity increases and retroactive supplements payable to eligible individuals who are still receiving their annuities have already been paid.

There are nearly 30,000 total potential claims for former annuitants, but we have only received claim inquiries for a little over 19,000 of these. As of the end of November 2000, we had paid nearly \$22.5 million in lump sum payments to more than 18,000

claimants. The average amount of the payments currently being issued is approximately \$1,000, with amounts ranging from under fifty dollars to several thousand dollars. We are still sending claim forms and issuing payments to the individuals who have already contacted us. Due to the number of inquiries we have received, it could be several weeks after the date we receive an inquiry until claim forms can be sent and payment issued.

If you are the beneficiary or heir of a deceased WRS participant whose annuity may qualify for a share of the SIPD funds, and you have not already contacted the Department about this potential benefit, please write to the Department for further information about eligibility and claim procedures or call us at (608) 261-4444. Be pre-

pared to provide as much of the following information as possible: The deceased annuitant's name, date of birth, date of death, Social Security number and approximate date of retirement, plus your name, address, phone number and relationship to the deceased.

The Employe Trust Funds Board's objective is to distribute as much of the recovered funds as possible to the beneficiaries, heirs and estates who are entitled to these funds. The deadline for the Department to receive an SIPD claim inquiry is June 30, 2001. However, we encourage anyone who may be eligible for a possible claim to contact us as soon as possible, as claim inquiries are generally handled on a first-come, first-served basis.

Department to Mail Important Tax Forms in January

The Department will mail annuitant 1099-R forms for 2000 to annuitant home addresses during the first week of January. Annuitants need this form when filing income tax returns for 2000. The 1099-R includes information such as the total and taxable amounts of your annuity for the past year, the unrecovered balance of your *Investment In Contract* (the portion of your retirement account that was actually paid by you from after-tax

dollars), the amounts of federal and state tax withheld, and the total health and life insurance premiums deducted from your annuity.

If you selected an "Accelerated Payment" option that pays a higher benefit before you reach age 62 and you were under age 62 in 2000, you will receive two separate 1099-Rs. One is for the temporary portion of your account that is paid until you reach age 62 and one is for the perma-

nent payment which continues after reaching age 62. These will be in separate envelopes and, depending on postal delivery, may arrive on separate days. Combined, the two payments total what you received in 2000.

If you do not receive your 1099-R by January 31, or if it is lost or destroyed, please contact the Department for a replacement 1099-R.

ETF Internet Site Update

Check out what's new on our Internet site, <http://badger.state.wi.us/agencies/etf>

Convenient Navigation Aids

We've added a site map, search button, and easy-to-read text links to help you find the information you need quickly and easily.

What's the Status of Wisconsin Act 11?

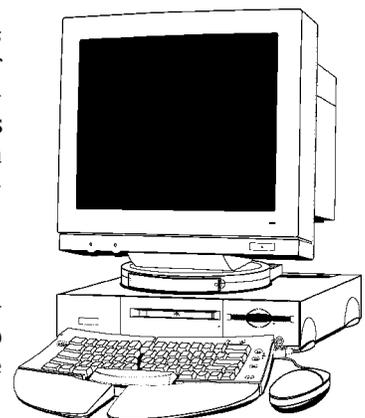
Find out what happened and when it happened. We are monitoring the case very closely and always post the latest news and information.

September 2000 issue of *Trust Fund News*

Access the electronic version our newsletter and review the information-packed articles on Wisconsin Act 11's impact on WRS members; Participation in the Variable Trust Fund; Declining contribution rates; and much more.

2001 Health Insurance Changes

Find out what's driving up health insurance rates for 2001; What's been added to coverage under Uniform Benefits and the Standard Plans; and much more.



Social Security News

The Wisconsin Retirement System (WRS) and the Social Security Administration (SSA) are totally separate entities and provide benefits that are independent of one another. However, the majority of our participants are covered by Social Security and we thought this information would be useful.

E-file for retirement benefits

The Social Security Administration (SSA) has announced that you can now apply for Social Security retirement benefits online and at your convenience. If you are 61 years and 9 months or older and plan to start receiving your benefits within four months, you may be able to apply online. The Social Security Administration stores your electronic application in a database and auto-

matically retrieves it when it receives your signed paper application. The process uses state-of-the-art encryption to ensure that confidential information is secure. You can also apply for Social Security retirement or survivor benefits over the phone, from anywhere in the country. Just have certain documents handy when you call, such as: your birth certificate, most recent W-2 form or tax return, and your bank account information.

Benefits Planner Adds More Calculators, Links

The SSA has expanded its online Benefits Planner to include important information on disability and survivors benefits. The Planner's online calculators have been enhanced so you can get estimates for disability and survivor benefits as well as your retire-

ment benefit estimate. The Retirement Planner also has an "earnings limit" calculator. You can compute the effect of earnings on your Social Security retirement benefits. The Retirement Planner also contains a link to the American Savings Education Council's "Ballpark Estimate" worksheet. This link allows you to combine estimates of your future Social Security benefits with estimates of income from pensions and savings to see if you will have enough for a comfortable retirement.

For more information on filing for Social Security benefits or using the calculator, go to the Social Security Administration's Internet site, <http://www.ssa.gov>. Or call SSA toll-free: 1-800-772-1213 and (TTY) 1-800-325-0778.

John Hancock Life Insurance Company Purchases Fortis Long-Term Care

This article is intended to clear up any confusion over the recent purchase of Fortis Long-Term Care by John Hancock Life Insurance Company. The Group Insurance Board (GIB) and the Department of Employee Trust Funds (ETF) continue to have contracts with three insurers approved to offer long-term care insurance to state employees, state annuitants and their spouses and parents.

Though the purchase of Fortis Long-Term Care by John Hancock was finalized March 1, 2000, Fortis remains a separately licensed insurer in Wisconsin. New policies continue to be issued by Fortis as the insurer with John Hancock as the reinsurer. The Fortis product continues to be marketed by HealthChoice. HealthChoice was the first marketing agent to offer a policy under the state program in 1994.

What is LTC?

Long Term Care (LTC) insurance typically pays for services which have very limited benefits or no coverage under your group health insurance plan. Some of the benefits and services that may be covered include: long-term home health care, assisted living, community based (adult day care) and nursing home care.

LTC coverage is optional and premiums are paid completely by the policyholder. There are no employer contributions. If you are a state employee or retiree within 12 months of your 66th birthday, and you would like information on converting life insurance to pay long-term care premiums, contact ETF toll free at 1-877-533-5020 to request the booklet, "Converting your Group Life Insurance to pay Health or Long-Term Care Insurance Premiums".

Each marketing agent has a packet of information discussing costs and

benefits. You may request this information or request to meet with a representative.

Long-Term Care Insurers and Marketing Agents:

Jack Schroeder and Associates
(underwritten by American International Group)
Toll free 1-800-582-5721
Local Madison: 241-2962

Senior Care Insurance Services
(underwritten by John Hancock Life Insurance Company)
Toll free 1-877-578-8400
Local Madison: 273-3443

HealthChoice
(underwritten by Fortis Benefits and John Hancock Life Insurance Company)
Toll free 1-800-833-5823
Local Madison: 833-5823
www.healthchoice.com

ETF Announces Second Call for Nominations in TR Board Election

The Department of Employee Trust Funds (ETF) has issued a second call for nominations in the spring 2001 Teachers Retirement Board (TR Board) election. Two positions are up for election, as the terms of current Board members George Conom and Melvin Pinsker expire in May. Wisconsin elementary and secondary teachers who are interested in running for seats on the TR Board may request nomination papers. Return completed nomi-

nation papers to ETF. These must be postmarked on or before March 9, 2001. Voting will take place in early April, when school districts distribute ballots directly to teachers. The two winners will serve five-year terms.

The TR Board is an important part of the Wisconsin Retirement System (WRS). The 13-member board advises the policy-setting Employee Trust Funds (ETF) Board on a variety of retirement and other benefit issues

involving public school, vocational, and state and university teachers.

To request nomination papers, potential candidates should contact the Board Election Coordinator, Department of Employee Trust Funds, P.O. Box 7931, Madison, WI 53707-7931. Phone (608) 267-2862. To send an e-mail to the Board Election Coordinator, visit our Internet site, <http://www.badger.state.wi.us/agencies/etf>.

Two Candidates Vie for ETF Board Seat Representing Educational Support Personnel

Educational support personnel working in public school districts and technical college districts will get to choose between two candidates this spring to serve on the Employee Trust Funds (ETF) Board. 1999 Wisconsin Act 181 added one new member to the ETF Board. The new member is a Wisconsin Retirement System (WRS) participant who is either a public school district (excluding Milwaukee) educational support personnel employee or a technical college district educational support employee.

The two candidates in this first ever election are as follows, in alphabetical order:



Sherry Brown, of Pewaukee, is a custodian at Hartland Elementary South in the Hartland /Lakeside School District. She has been a district custodian for more than 20 years.

She currently serves as president of AFSCME Local 3833, representing support staff at Hartland Arrowhead High School and the Hartland/Lakeside and Merton School Districts. She is also a member of the union's executive board.



Kathleen Kreul, of Highland, is an admissions/registration specialist at Southwest Wisconsin Technical College. She has been a Wisconsin Retirement System (WRS)

covered employee at Southwest since 1977.

Educational support personnel will soon receive their ballots directly from their employers. Return ballots to the Department of Employee Trust Funds. Ballots must be postmarked on or before February 22, 2001. The winner will serve a two-year term beginning May 2001.

Group Insurance Board Announces New ICI and LTDI Claims Administrator

The State of Wisconsin Group Insurance Board (GIB) has chosen a new vendor to administer the State and Local Government Employers Income Continuation Insurance (ICI) and Long-Term Disability Insurance (LTDI) programs for the Wisconsin Retirement System beginning January 2, 2001. With the new vendor comes an improved claims process that Department of Employee Trust Funds (ETF) officials say will make it easier for employees to file claims and speed up claims processing and receipt of the first benefit check.

The new vendor, CORE, INC., is a nationwide disability and health care management company based in Los Angeles, California. The company will handle all administrative services

through that location. CORE has taken over the processing of ICI enrollment and Evidence of Insurability applications and management of all open ICI and LTDI claims. The company will also process pending claims and accept new claims using the current paper-based process. However, effective March 1, 2001, the claims process will become virtually paperless. Employees will initiate ICI or LTDI claims by calling a CORE customer service representative.

"Improved customer service was our top priority in the selection of a new administrator for the program," says Tom Korpady, the Department's Insurance Services Administrator. "CORE offered us the commitment and capabilities to achieve significant

improvements, and we think our participants will appreciate the fast, high quality service they will receive."

The contract with the former ICI and LTDI administrator, United Wisconsin Insurance Company (UWIC), ended December 31, 2000. Any materials that employers, employees, or health care providers submitted to UWIC after that date will be forwarded to CORE.

To contact CORE directly, dial toll-free: 1-800-960-0052. Or send an e-mail to ICILTDI@CoreInc.com. The mailing address is CORE, INC., P.O. Box 451639, Los Angeles, CA 60045. Office hours are Monday through Friday, 7:45 a.m. to 4:30 p.m., CST, and you can leave a voice mail message 24 hours a day.

Retirees Corner

(Editorial policy statement: Trust Fund News will periodically run brief announcements submitted by and about retiree organizations. Publication is subject to space availability and made on a first-come, first-served basis. Trust Fund News does not guarantee publication of any particular submission.)

The Wisconsin Coalition of Annuitants (WCOA) annual conference is set for May 1, 2001 at the American Family Insurance national headquarters, located on American Family Drive in Madison. The Coalition includes 20 organizations with both active and retired participants in the Wisconsin Retirement System. The organization monitors legislative and administrative activity

affecting the WRS in order to preserve the fiscal and administrative integrity of the system. All retirees are encouraged to join any of the Coalition's organizations. For a list of member organizations and more information about the Coalition and the conference, contact: WCOA, 318 Karen Court, Madison, WI 53705. Phone: (608) 233-6737.

ETF Sets Schedule for Spring Public Benefit Presentations

The Department of Employee Trust Funds (ETF) has scheduled free, public presentations this spring for Wisconsin Retirement System (WRS) participants, especially those considering or planning retirement in the near future. These popular presentations are valuable opportunities for members and others seeking general information on retirement issues and WRS benefit programs. The presentations, conducted by ETF retirement specialists, cover WRS retirement, disability, death, and separation benefits, as well as health and life insurance. A question-and-answer session follows each presentation. Presentations run from 7 to 9 p.m. (except the Milwaukee session that runs from 5 p.m. to 7 p.m.). All locations are handicapped accessible with adequate free parking. Reservations are required for the Interactive Television Presentations, but not for the other general group session locations.

Retirement Workshop Schedule

Antigo April 2	Antigo High School-Volm Theatre 1900 Tenth Ave., Antigo
Marinette April 3	Marinette High School-W.J. Jones Auditorium 2135 Pierce Ave., Marinette
Necedah March 22	Necedah Area School District- Multi Purpose Room 1801 S. Main, Necedah
New Richmond March 21	New Richmond High School-Little Theatre 920 Riley Ave (Corner of Riley & GG), New Richmond
Oshkosh March 20	North High School-Auditorium 1100 West Smith Ave., Oshkosh
Phillips March 7	Phillips High School-Auditorium 990 Flambeau Ave (Co. W), Phillips
Richland Center March 6	Richland Center High School-East Commons 23200 Hornet High Rd (off Hwy 14 W), Richland Center
Washburn March 8	Washburn High School-Cafeteria 305 W. 4th St., Washburn

The following are public presentations hosted by individual employers or associations.

Appleton February 21	Fox Valley Technical College-Cafeteria (entrance 1 or 10) 1825 N Bluemound Drive, Appleton
Brodhead February 21	Brodhead High School-Auditeria 501 W. 5th Ave., Brodhead
Cleveland April 9	Lakeshore Technical College Lakeshore Building, 1290 North Ave., Cleveland
Middleton February 19	Middleton High School-Auditorium 7400 North Ave, Middleton
Milwaukee March 14	Italian Community Center, 631 E. Chicago St., Milwaukee (from 5 p.m. to 7 p.m.) (hosted by Administrators & Supervisors Council)

Whitewater March 13	UW-Whitewater Roseman Auditorium, Whitewater (Park in Lot 7 off Starin Rd. No permit is needed for this event. Enter pedestrian mall door at the north end of the building)
------------------------	--

Reservations are not needed for the above presentations. If weather should be come severe, please listen to local radio stations for possible cancellations

Interactive Television Public Presentations (Reservations needed for the following sites):

Hosted by Cooperative Educational Service Agency (CESA) 7 Interactive Learning Services (ILS):
Date: March 22, 2000
Location: CESA 7 with sites at Green Bay, Manitowoc (Silver Lake College) and Brussels (Southern Door)
To make a reservation for the ILS presentation only, call CESA 7 ILS at (920) 492-2678 or register online at <http://www.cesa7.k12.wi.us>

Department of Employee Trust Funds
PO Box 7931
Madison WI 53707-7931

FORWARDING SERVICE REQUESTED

PRSR STD
US POST PAID
MADISON WI
PERMIT NO. 2798

Trust Fund News is published three times a year by the Wisconsin Department of Employee Trust Funds to inform members of the Wisconsin Retirement System (WRS) about benefit programs.

Department Secretary Eric Stanchfield
Deputy Secretary David Mills
Editor Nancy Ketterhagen

Call Us Toll-Free: 1-877-533-5020
or 266-3285 (local Madison)
Have your Social Security Number available.
TTY: (608) 267-0676

For an appointment in Madison
(608) 266-5717

For an appointment in Milwaukee
(414) 227-4294

Telephone Message Center:
1-800-991-5540 or 264-6633 (local Madison)
*Listen to pre-recorded messages
on a variety of WRS topics.*

Self-Service Line: 1-877-533-5020
Request ETF forms and brochures;
Report home address changes or make
tax withholding changes (annuitants only).

Write Us: ETF, PO Box 7931, Madison, WI
53707-7931. Include your Social Security Number
(SSN) with all correspondence. Retirees wanting
to change mailing addresses should contact
Payment Services at the address above. Include
SSN, signature, and old and new addresses.

Fax Us: (608) 267-4549

Send us an e-mail via our Internet site:
<http://badger.state.wi.us/agencies/etf>

The Department of Employee Trust Funds does not discriminate on the basis of disability in the provision of programs, services, or employment. If you are speech, hearing, or visually impaired and need assistance, call 1-877-383-1888 or TTY (608)267-0676. We will try to find another way to provide you with usable information.

