



STATE OF WISCONSIN  
Department of Employee Trust Funds  
A. John Voelker  
SECRETARY

Wisconsin Department  
of Employee Trust Funds  
PO Box 7931  
Madison WI 53707-7931  
1-877-533-5020 (toll free)  
Fax 608-267-4549  
etf.wi.gov

## ***Correspondence Memorandum***

**Date:** March 18, 2025  
**To:** Audit Committee  
**From:** Yikchau Sze, Director  
Office of Internal Audit  
**Subject:** Open Audit Issues Report

**This memo is for informational purposes only. No Committee action is required.**

The Open Audit Issues report tracks recommendations raised by the Office of Internal Audit (OIA) for all internal audits and recommendations raised by independent external auditors. OIA updates the Open Audit Issues report quarterly, based on the status reported by management. Management is responsible for the timely completion of actions that address audit findings. OIA is responsible for tracking progress reported by management and performing follow-up audits to confirm the completion of corrective actions if deemed necessary.

Compared with the status reported in the last quarter, the Open Audit Issues report (starting on page 2) has the following notable changes:

- Three audits were removed from the tracking report due to all recommendations were closed:
  - Wisconsin Deferred Compensation Program (WDC) Third Party Administrator (TPA) Contract Compliance Audit
  - System and Organization Controls (SOC) 2 Reporting audit
  - Uniform Dental Benefits TPA Contract Compliance Audit
- Three recommendations from the Duty Disability Audit were closed as management decided not to implement them after further evaluation.

Staff will be at the Committee meeting to answer any questions.

Open Audit Issues Summary – February 2025

Program	Audit Report Date	Audit Performed by	Issue	Risk Rating	Audit Recommendations			
					Outstanding	Complete By	Closed	Total
Duty Disability Program	February 2024	OIA	Annual Adjustment	High		11/30/2024	1	
			Annual Income Review	High		11/1/2024 2/1/2025	1	
			Payment Schedule	Low - Medium	1	10/31/2025		
			Complexity of Rules	High		12/31/2024	1	
Sick Leave Reporting	August 2022	OIA	Issue Log and Training Materials	Medium		2/1/2023	1	
			UW Faculty SHICC Years of Adjusted Continuous Service (ACS)	Medium		2/15/2023 5/15/2023 8/15/2023 2/29/2024	1	
			Year of ACS Determination	Low - Medium		4/30/2023	1	
			500 Hour SHICC Restoration	Medium	1	9/1/2023 3/31/2025		
			Employment Category Review	Low - Medium		11/15/2022	1	
			AcSL Application Access Review	Medium		8/12/2022	1	
LTDI Audit	August 2019	OIA	Folder Access	Medium - High	1	6/30/2024 6/30/2025	2	
Total - OIA Audit					3		10	13
Wellness Program Administration Audit	August 2022	Segal	Recommendations related to several areas	N/A	3	9/1/2024 6/30/2025	6	
Total - External TPA Audit					3		6	9
IT Control Assessment for ECM and MDM	November 2022	JANUS		Including all Risk levels	11	High level plan was developed; implementation will be after IAS go-live		
Breach Response Readiness	June 2023	JANUS		Low and Medium	3	Of the three open recommendations, one is expected to complete by July 2025 and two depend on biennial budget approval	12	
Total - IT Audit					14		12	26