DRAFT

MINUTES

March 24, 2021

Budget and Operations Committee

Employee Trust Funds Board State of Wisconsin



Location:

Department of Employee Trust Funds This meeting was held via teleconference.

COMMITTEE MEMBERS PRESENT:

Roberta Rasmus, Chair Chris Heller, Vice Chair Steve Wilding, Secretary

PARTICIPATING EMPLOYEE TRUST FUNDS (ETF) STAFF:

Division of Retirement Services: Office of the Secretary:

Matt Stohr, Administrator John Voelker, Deputy Secretary

Tarna Hunter, Director of Strategic

Office of Enterprise Initiatives: Engagement and Government

Michelle Baxter, Director Relations

OTHERS PRESENT:

ETF Division of Management Services: ETF Office of the Secretary:

Patrick Hughes, Kadi Mbanefo Pam Henning, Cheryllynn Wilkins,

Kathryn Young

Ms. Rasmus, Chair, called the Budget and Operations Committee (Committee) to order at 8:00 a.m.

CONSIDERATION OF MINUTES OF PREVIOUS MEETING

MOTION: Mr. Heller moved to accept the minutes of the December 9, 2020, Budget and Operations Committee meeting, as submitted by the Board Liaison. Mr. Wilding seconded the motion, which passed unanimously on a voice vote.

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ANNOUNCEMENTS

Mr. Stohr made the following announcements:

- Tomorrow will be Secretary Bob Conlin's last retirement board meeting. At the
 Joint Meeting, ETF Board Chair Koessl will read a resolution thanking Secretary
 Conlin for his contributions and service. ETF will mail the resolution to Mr. Conlin
 after the meeting. Staff appreciate all Secretary Conlin did for ETF and its
 customers.
- The governing board redesign changes were included in the Governor's budget proposal. The next step in the process is for the Legislature to review the budget. ETF will keep the Committee and retirement boards informed about the status.

ELECTION OF OFFICERS

MOTION: Mr. Wilding moved to nominate the current slate of officers, Ms. Rasmus as Chair, Mr. Heller as Vice Chair, and Mr. Wilding as Secretary of the Budget and Operations Committee. Mr. Heller seconded the motion, which passed on a voice vote.

OPERATIONS UPDATE

Mr. Stohr provided the following operational updates:

- This time of year is very busy for ETF from an operational standpoint. The IRS changed tax tables, so ETF is receiving calls about changing tax withholdings.
 The increased call volume could impact the metrics report the Committee and ETF Board get in June.
- The Wisconsin Retirement System Statement of Benefits are scheduled to be mailed in April. In previous years, the statements were mailed to local government employers, who then distributed them to their employees. Going forward, ETF will send statements directly to the employee's home address, which is a cost savings for employers and a customer service improvement for employees.
- The retired lives report and retirement and customer service update on tomorrow's Joint Meeting agenda provide 2020 year-end data. Unfortunately, deaths generally increased 10% in 2020 compared to 2019.
- The Committee asked about, and discussion occurred, regarding the ratio of active members to retired members, average retirement age, and other postemployment benefits for local government employees.

PROJECT UPDATES

Ms. Baxter provided an update on ETF's various modernization projects, including the Enterprise Content Management system (ECM), the Insurance Administration System (IAS), and business process management.

 The ECM is scheduled to go live during the Labor Day weekend and will replace ETF's imaging system. Budget and Operations Committee March 24, 2021 Minutes Page 3

- The two finalist vendors for the IAS were asked to provide proof-of-concept presentations showing how they would handle ETF's requirements. This information will help ETF determine the best vendor and approach for this project. Staff intend to decide between the two finalists in April.
- ETF is also working on transition management, the data program, and migrating SharePoint to the new format.
- Mr. Voelker and the Committee thanked the project teams for their hard work on these projects.

ETF ORGANIZATIONAL NORTH STAR METRICS

Mr. Voelker went through the organizational metrics report, which aligns to ETF's strategic plan and tracks progress towards each initiative in the plan. He highlighted the progress made on ETF's equity and inclusion (E&I) plan, cyber security, and process documentation.

Mr. Voelker also talked about the Box software, which allows members to submit some forms electronically to ETF. Mr. Voelker will cover the metrics report at tomorrow's ETF Board meeting. The Committee commented how they appreciate the new metrics report.

STATE BUDGET UPDATE

Ms. Hunter went through the Governor's 2021-2023 state budget proposal and the items in the proposal that impact ETF, such as funding, positions, return to work, board redesign and health insurance studies. Committee members asked questions and discussion occurred.

FUTURE ITEMS FOR DISCUSSION

The agenda for the June meeting will include a state budget update.

ADJOURNMENT

MOTION: Mr. Wilding moved to adjourn the meeting. Mr. Heller seconded the motion, which passed unanimously on a voice vote.

The Committee adjourned at 9:10 a.m.	•
	Date Approved:
	Signed:
	Steve Wilding, Secretary Budget and Operations Committee