

# 2016 WDC Strategic Partnership Plan Update

**Board**DC

Emily Lockwood State Director

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June 14, 2016

## Update on Four WDC Initiatives

- 1. Increase Contribution Campaign
- 2. Managed Accounts 90-Day Free Look
- 3. Online Scheduler
- 4. Employer Newsletter



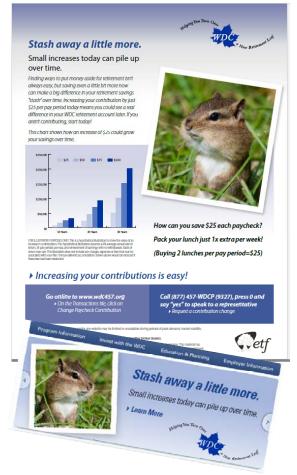
## 1. Increase Contribution Campaign – Marketing Pieces

Postcard





Website and Flyer



Email



Wisconsin Deferred Compensation Program

# Stash away a little more.

Small increases today can pile up over time.

#### We are here to help you plan for

tomorrow without sacrificing today.
One easy way to do that is by saving an extra \$25 per paycheck. In fact, increasing from \$25 to \$50 may double your monthly income in retirement.
And since the \$25 is pre-tax, it is only about \$21.25' out of your pocket.

Visit the WDC website at www.wdc457.org to start saving more<sup>2</sup>

#### LOG IN TO GET STARTED

or

Call (877) 457-9327, press 0 and say "yes" to speak to a representative about increasing contributions 3





### 1. Increase Contribution E-mail Metrics

E-mail released to 2,396 participants on 4/27/16

Metric Date 5/3/16	Financial Services Industry Rate	Wisconsin Increase Contribution Campaign
Delivery Rates	99.10%	98.08%
Open Rates	22.40%	42.21%
Click Through Rates	3.30%	5.23%
Click to Open Rates	12.50%	12.40%
Opt-Outs	N/A	2
Percentage of Opt-Outs	0.16%	0.09%
Hard Bounces	N/A	32
Hard Bounce Rate	0.90%	1.33%

Open Rate = Unique opens; the number of people who opened the email at least once

<u>Click Through Rate</u> = Unique clicks / total delivered: this is the percentage of *people who received the email that clicked on at least one link*, representing the minimum level of engagement without email

<u>Click to Open Rate</u> = Unique clicks / unique opens: also know as the "effective rate", it demonstrates how engaged people are with our emails. It reflects the number of *people who opened our email and clicked on at least one link* 

Hard Bounces = These email addresses are either invalid or have been blocked on the recipient's end due to spam filters



2. Managed Accounts 90-Day Free Look Effective April 1-June 30

> Test Drive a Managed Account with a FREE LOOK!

Wisconsin Deferred Compensation Program

Website and Flyer

Invest with the WDC Education & Planning Program Information

Employer Information

Test Drive the Managed Account Service with a 90-Day Free Look Learn More

Newsletter article also included in April *MoneyTalks* newsletter

it to take the Managed Account service for a spin? How can experience the value this service provides for the of charge. From April 1, 2016 through June 30, 2016, anyone who entalls in a Manager Account

timed an helping you teach your regeals. The Managed Account on do that by providing pitahning information henr professionals

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Managed Accounts is part of the Empower Restromers Advisory Services (Advisory Services) offering provided by Advised Assets Group, LLC (AAG), a federally registered imenoment advice. It also includes two other advices: Online Investment Guidance (free)

- Ohlihe Dynestment Advice (\$6.25 per quarter)

You must enroll in the Managed Account service between April 1, 2016 and June 30, 2016 to be eligible for the free 90. day proviousion. To entoff in Managed Accounts:

- Log in to your WEXC autount at www.wdc457.org. select Enrol in Managed Acrounds under the Advisory
- Call the WDC at (877) 457-9327, 429 "hepresonative" to speak to an Advisory Services representative

Now's your chance to kick the tires and see if putting investment professionals behind the wheel of your retirement strategy might be the right choke for you.

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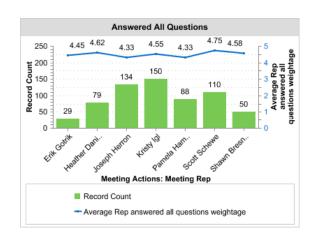
# 2. Managed Accounts 90-Day Free Look Web Analytics as of 5/1/16:

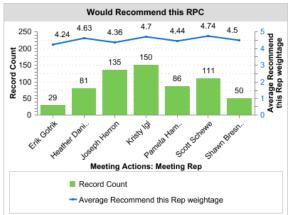
- Of those who viewed the Free Look flier, 23% went on to the Managed Accounts section (either during the same session or at a later time)
- Traffic to the Managed Accounts page in April was almost double what it had been in March
- We saw a significant spike in traffic to the Managed Accounts section on April 1 and increased traffic throughout April
- The first month (April) of the Free Look period saw 201 new participants signing up with \$12,800,00 in assets

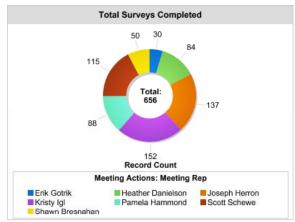


### 3. Online Scheduler Metrics

- Online Scheduler has been in use since November 2015
- Of the 2,189 surveys sent out to participants after a meeting so far, 622 were returned, for a rate of 28.4%
- Survey questions:
  - "Would you recommend this representative?": Average score was 5 (scale 1-5)
  - "Did the representative answer all your questions?": Average score was 5 (scale 1-5)
  - "What is your overall satisfaction with the meeting?": Average score was 5 (scale 1-5)









# 4. Employer Newsletter

- 4-page newsletter
- Mailed 5/13/16
- 1,187 contacts at all local employers and state agencies

