

# 2018 WDC Strategic Partnership Plan Update

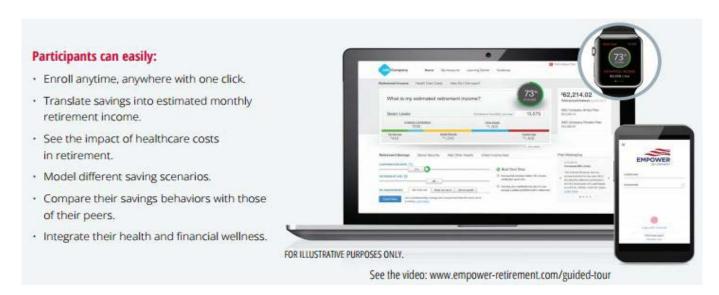
Emily Lockwood State Director

### Update on WDC Initiatives

- New Employee Experience (NEE)
- 2. Update Your Beneficiary Campaign
- 3. Save More / Increase Your Contribution Campaign
- 4. Employer Newsletter



### 1. New Empower Experience (NEE)



### E-delivery Statistics:

Topic	Results
Participants proactively elected e-delivery	14,102, 23%
Opt out of e-delivery	752, 1%
Work email addresses	26,383, 55%



### 1. New Empower Experience – Communications

Flyer

Wisconsin Deferred Compensation (WDC) Program



Great news: Your retirement plan website will be enhanced on March 22, 2018

# Visualize the future you want

Focus on your future like never before with a whole new experience that gives you a complete view of your retirement picture. Use the comparison tool to see how your savings stack up, and take advantage of tools and resources to help you achieve the future you want.



- · View your estimated monthly retirement income
- See your estimated retirement healthcare costs
- · Increase your savings with one click
- · Easily model different savinos scenarios
- · Get next steps to help boost your retirement income
- Access your information with the

Turn over to learn more about online statement delivery.

**NOW** IS A GOOD TIME

www.wdc457.org

### Website banner ad

#### Online statement delivery

Your quarterly statement that helps you monitor your plan account and Includes your total vested account balance and your investment fund values will be delivered online. Online statement delivery can help give you fast, secure and easy access to your information. You can find your statement online by going to www.wdc457.org.

On March 22, 2018, you can also request a printed copy of your statement be mailed to you at no charge. Log in, click your name at the top of the page, under Communication Preference, click Change and deselect E-delivery or call (877) 457-WDCP (9327).

#### Stay in the know when you're on the go!

Once your new enhanced web experience is available on March 22, 2018. log in to sign up for email notification of plan confirmations and other notices so you can access your account. Information when and where you want it.

GWFS Equities, Inc., Member FINRASPC, is a wholly owned subsidiary of Great-West Life & Annuity Insurance Company IMPORTANT: The projections, or other information generated by the Empower participant experience regarding the likelihood of various investment outcomes, are hypothetical in nature. They do not reflect actual investment results and are not guarantees of future results. The results may vary with each use and over time.

IMPORTANT Healthcare costs and projections are provided by HealthView Services. Empower Retirement does not provide healthcare advice. Empower Retirement does not believe that HIPSA applies to the data obtained from plan perfections using this new tool. It is important to note that the results from this tool are estimates based on what you input today. Results are not a guarantee of actual outcomes and will change as your inputs change. Health/lew Services is not

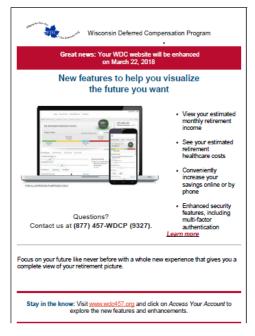
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#### The Wisconsin Deferred Compensation Program is Going Green!

Starting in April, your quarterly statements and newsletters will be available online only. For more information on e-delivery and paper statements, review the newsletter or contact the WDC call center at 1-877-457-9327.

**Fmail** 



Mease note: Online access to your account may be limited for a short time while the enhancements are being added to the site. MPORTANT: The projections, or other information generated by the Empower Participant Experience regarding the Exalibood Evarious investment outcomes, are hypothetical in nature. They do not reflect actual investment results and are not guarantee future results. The results may sury with each use and over time.

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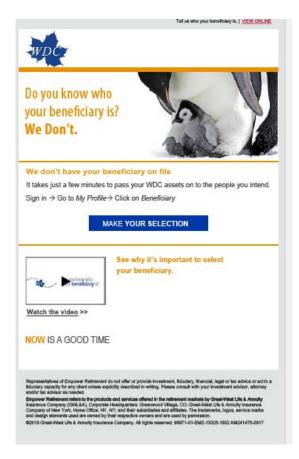


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## 2. Update Your Beneficiary Campaign

Postcard Do you know who your beneficiary is? We don't. Do you know who your **beneficiary** is? Video

### Email





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## 2. Update Your Beneficiary Campaign Launch Metrics

Email launch date	March 6, 2018	
Email participants	7,136	
Postcard launch date	March 6, 2018	
Postcard participants (those without emails)	1,638	
Video (sent with email)	7,136	
Sent to participants with a balance and without a beneficiary on file		

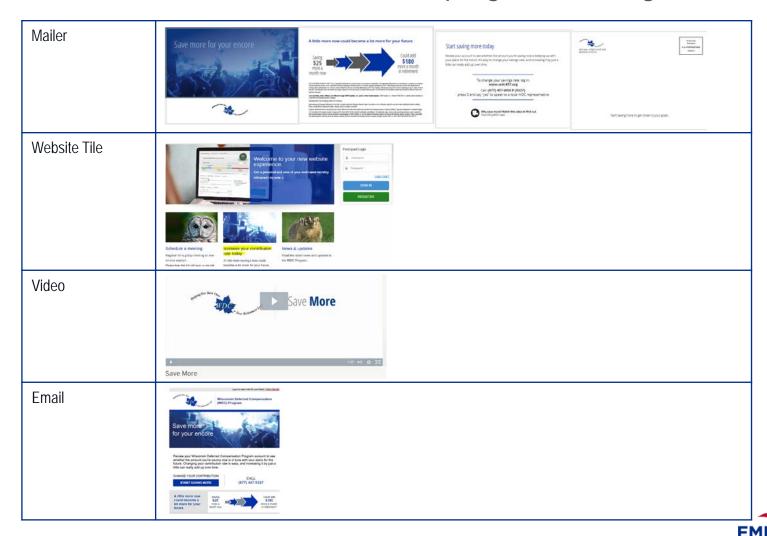


# 2. Update Your Beneficiary Campaign Results

Metric Date: 4/3/18	Financial Services Industry Rate	Beneficiary Campaign Email Results
Delivery Rates	99.33%	92.55%
Open Rates	23.30%	42.56%
Click Through Rates	3.20%	17.18%
Click to Open Rates	12.00%	40.36%
Opt-Outs	N/A	3
Percentage of Opt-Outs	0.14%	.00004%
Hard Bounces	N/A	428
Hard Bounce Rate	0.67%	6.32%



### 3. Increase Your Contribution Campaign – Coming Soon



### 4. Employer Newsletter

- 4-page newsletter
- Scheduled to be released late May/early June

