

2021 Strategic Partnership Plan Update

October 4, 2021

2021 Scorecard

Item	Tools adopted	Results desired	 9/30/21 Results 1.2% in-force* growth (67,578) 10 new employers adopted WMCA Conference (virtual) 69 virtual benefits fairs planned 	
Enrollment	Employee and EmployerGroup meetings	 3% in-force* growth (66,790 inforce accounts as of 12/31/20) 10 new employers 1-2 Conventions 45+ benefits fairs 		
Asset Allocation	 Retirement Readiness Reviews (RRR) with at-risk groups Emails, mailers and tweets Fiduciary advice/CFP service Partnership on financial wellness grant 	 RRRs with 10% of at-risk population** (661 At Risk RRRs) Increase average number of investment options by 5%+ 	 1,203 RRRs with at-risk population Average number of investments remains at 5 	
Education	 Participant Education RRRs for at risk groups DB Addition Campaign Employer Education Partnership on financial wellness grant Restart campaign 	 3,000 total RRRs 300 group meetings Bring positive actions*** to 33%+ of the RRRs conducted Restart campaign: Restart 2% of participants who stopped contributing 	 1,320 total RRRs 211 group meetings 66% positive action rate (1,507 positive actions out of 2,289 total individual+RRR meetings) Restart campaign: Q4 	
Retention	Retirement Readiness Reviews Retiree webinar	• Increase asset retention by 5%+ (roll out 5% fewer assets than	 \$54M assets rolled out as of 8/31/21 16 financial plans have been delivered 	

\$137.8M rolled out in 2020)

• Conduct 150 financial plans



Retention

Goal/Action

Helping You Turn Over a New Retirement Leaf

Retiree webinar

RSG support and CFP service

• 16 financial plans have been delivered

(5 one-time; 11 subscription)

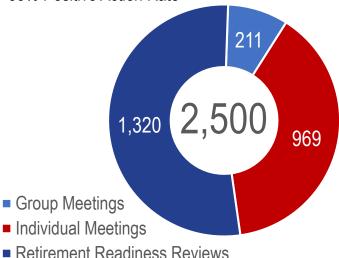
^{*}In-force means net lives or number of participants with an account balance greater than \$0. There were 66,790 in-force accounts as of 12/31/20.

^{**}At-risk population = 50+ >75% equities; 50+ <10% equities; all ages <25% equities and twice average plan balance

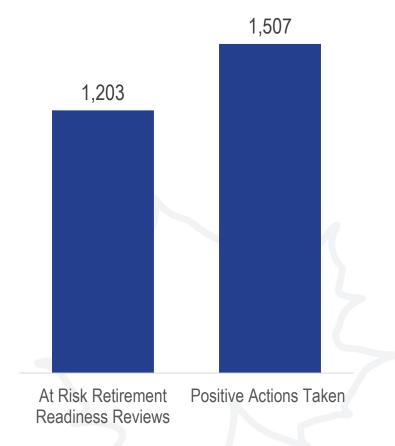
^{***}Positive actions include actions like enrollments, rollovers, deferral increases, diversification (moving 100% to TDF or enroll in managed accounts), and personalization for those in managed accounts

Activity as of 9/30/2021

300 Group Meetings 3,000 Retirement Readiness Reviews 661 At Risk Retirement Readiness Reviews 33% Positive Action Rate







At-risk population = 50+ >75% equities; 50+ <10% equities; all ages <25% equities and twice average plan balance

Positive actions include actions like enrollments, rollovers, deferral increases, diversification (moving 100% to TDF or enroll in managed accounts), and personalization for those in managed accounts

Retirement Solutions Group (RSG) Participant Actions

98971-01	YTD_8.31.2021		
RSG Contact Participant Actions	% assets	Assets	Participants
Average Account Balance		\$146,033	
Average Rollover Balance		\$167,162	
Allocation of total assets		\$370,777,608	2,539
Stay in Plan	82%	\$303,971,490	1,149
Cash Outs	3%	\$12,645,511	1,066
Rollovers to External Provider	13%	\$48,250,183	283
Rollovers to Empower IRA	2%	\$5,910,424	41
Rollovers to Empower Plan	0%	\$0	0
Average Roll In Balance		\$26,029	
Total Roll Ins		\$22,827,469	877



Q1 Communications

- New Service Announcement
 - Web banner
 - Flyer
 - News & Updates
 - Tweet
 - Add ADV and Privacy Notice to website
- WRS Pension Estimate
 - Active employees
 - FAQ
 - Email and reminder email
 - Mailer (those without email addresses on file)
 - Pre log-in bulletin
 - Post log-in message
 - Statement narrative
 - Tweets

- Financial Planning
 - Cascaded email
 - Cascaded postcard
 - Phase I = 60+
 - Phase II = 45-59
 - Phase III = up to 44
 - Pre log-in tile (Phase III)
 - Tweets (Phase III)
 - RSG Term Mailer
- At Risk Campaign
 - Pre-login bulletin
 - Employer emails
 - Individual meeting invitations
 - Tweets
- Termination Mailer



At Risk Campaign

Audience:

- Participants 50+ with less than 10% equity
- Participants 50+ with more than 75% equity
- Participants under 50 with less than 25% equity
- Retired participants

Tactics:

- Postcard: Sent 3/25 to 3,473 part.
- Email:
 - Phase 1 sent 3/25 to 7,783 part.
 - Phase 2 sending 5/18

Results:

- 229 participant meetings scheduled
- 52% open rate
- 12% click rate
- 23% click to open rate





Prelaunch of new services

- Audience:
 - All participants visiting the website
- Tactics:
 - Web banner
 - Flyer
 - News & Updates
 - Tweet
 - Add ADV and Privacy Notice to website





New WDC Services in 2021!

As part of our ongoing commitment to provide you with comprehensive retirement and financial planning, the Wisconsin Deferred Compensation Program (WDC) is pleased to announce the following services coming later this year.

Wisconsin Retirement System pension estimate addition

To help give you a more accurate picture of your retirement readiness, your projected income from your Wisconsin Retirement System (WRS) pension may be included in your overall retirement income view on your WDC homepage starting in April 2021. This feature will be displayed if you have a balance and are actively working.

If you are actively employed and vested in the WRS, you will be able to see your estimated WRS pension benefit projection to be stead or WRS pension. Estimater in the coro fair only you homege. Why is this such exciting news? Because it means your Lifetime income Score (thow close you are to hitting your retirement income goal) and your estimated monthly retirement income goal) and your estimated monthly retirement income goal and your estimated monthly retirement income goal and your estimated monthly retirement somewhat his information is an estimate and is provided to helpin you understand all over sources of income that can hold you read your retirement soul.

If you don't want to see your WRS estimate included with your complete retirement picture, you can op out by sending an email to: <u>WRS_Data_Opt_Out@empower-retirement.com</u>.

Look for more information coming to your inbox or mailbox and the website in Apr

Comprehensive Financial Planning

The WDC now offers comprehensive financial planning with a professional with has a specialized confidation for financial planning to those who would like expert help looking at their enter financial picture. A WDC professional can help you identify and prioritize your financial poals, reterement savings and income strategies insurance and estate planning, organize your financial poals, reterement savings and experies and manage older. This service is a fill diable, comprehensive and personalized to help you reach

Set up a meeting with a WDC financial planner today at wdcp.empowermytime.com or by calling 833-301-

lanning details

access a steam that can provide advice in other financial areas. For about pre-v poor fact contributions? The Empower Retirement Solutions where your neat dollar swed for retirement should go, whether you sing pre-tax or Roth and help you roll outside monies into the WDC. There ce. RSG can also help you decide what you should do with the money ployment. In addition, RSG can also help you decide how to invest the nent.

355 to schedule a meeting to talk about rollouts, distributions and othe you meet your retirement and financial goals.

sonal retirement goals

utlined above, don't forget that you always have your local WDC C Customer Service available to assist with your retirement planning

Advisor (RPA) can provide you help with personalized savings strategies, dations and advice. They know the WDC inside and out and can help you t. You can set up a one-on-one Retirement Readiness Review with your wdc457.org. Click on Schedule a Meeting on the homepage.

count balance, transferring money or setting up a Retirement Readiness Service at 877-457-9327, Monday-Friday between 7 a.m. – 9 p.m. Central .m. – 4:30 p.m. Central.

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WRS Pension Estimate Opt-out Campaign

Audience:

- Active participants with a balance who have been in the plan for at least 5 years
- Tactics:
 - Email 4/5
 - Letter 4/5
- Results:
 - 41,076 delivered
 - 45% open rate
 - 8% click rate
 - 18% click to open rate
 - 9 opt outs received



WRS Pension Estimate Launch Campaign

85%

of my goal

Audience:

All participants with a pension estimate who did not opt out

New WRS estimate

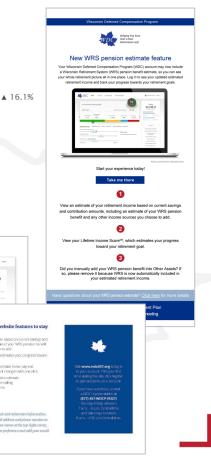
feature to help

Tactics:

- Email 4/28 (sent to 27,289 participants)
- Mailer 4/28 (sent to 4,517 participants)
- FAQ
- Pre-login bulletin
- Post-login bulletin
- Statement Narrative
- Email Results:
 - 25,304 delivered
 - 44% open rate
 - 10% click rate
 - 24% clickthrough rate



Take a closer look at





Helping You Turn Over a New Retirement Leaf

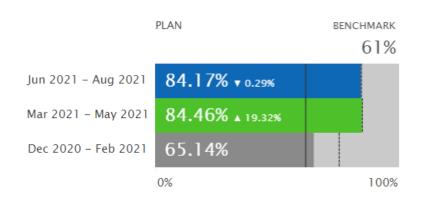
Retirement Solutions Group Retention Mailer (ongoing)

- Audience:
 - Monthly recently terminated participants
- Tactics:
 - Monthly Mailing
- Results:
 - Refer to Slide 4

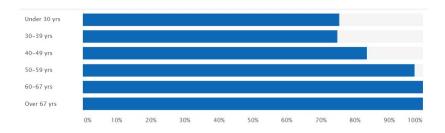




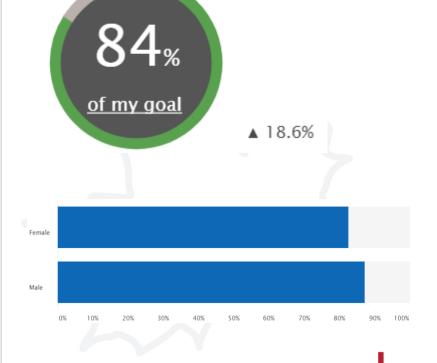
Lifetime Income Score (LIS) 8.31.21



Median Lifetime Income Score







Lifetime Income Score

Factors influencing the results shown:

Time: The participant's current age and when he/she plans to

retire

Savings: How much the participant has now and how much he/she

is likely to save in the future

Allocation: The investment mix the participant has selected for his/her

WDC account balances

WRS estimate: Directly from the annual Statement of Benefits

Social Security: Estimated benefit per the SSA



Financial Planning campaign

- Audience:
 - Phase I = 60+
 - Phase II = 45-59
 - Phase III = up to 44 (coming soon)
- Tactics:
 - Email
 - Postcard
 - Flyer
 - Prelogin tile (Phase III)
 - Tweets (Phase III)
- Results:
 - 82 participants engaged
 - 16 financial plans delivered



The Wisconsin Deferred Compensation Program (WDC) through Empower Retirement, has an experienced team of financial planners who can help you create a long-term plan towards your financial goals. These professionals have acquired specialized training and have experience serving cilents who share your questions about preparing for retirement and other financial goals. So you may be wonderine, how can workine with one of our planners benefit voil.

Get holistic planning for all your financial goals

Our planners have extensive experience helping clients build financial plans that address all components of wealth management, including retriement, financial and personal goals, savings and income needs, trisk management, and estate planning. Whether you're just starting your career or already retried, consulting with a planning professional may be one of the best ways to rooten or worrelf for a survessful field.

Here's what a financial planning po help you with:

- Retirement savings and income strategies
- Identifying and prioritizing your financial goals
 Organizing your finances
- Insurance and estate plannin
 Caulog for adjugation
- Deht management



Wisconsin Deferred Compensation Program (WDC)



Turns out, financial planning is for everyone

Let a WDC financial planning professional create a plan for your future

A common misconception is that financial plans are only for the wealthy. That's simply not the case. Now you can take advantage of WDC services to create an affordable, comprehensive and personalized plan to help you achieve the retirement you want.

Let's take a look at your financial planning needs Give us a call at 833-301-9355.

RED COMPENSATION PROGRAM (WDC)



Turns out, financial planning is for everyone

Let a WDC financial planning professional create a plan for your future





Wisconsin Strong

- Audience:
 - All participants
- Tactics:
 - Presentations
 - Brainsharks
 - Web tile
- Results:
 - 1,842 registrants
 - 1,090 webinar attendees
 - 59% of registrants attended



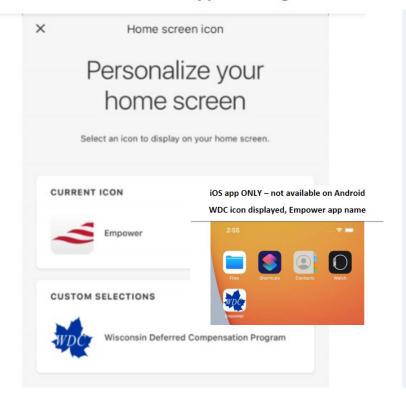
WI Strong: Your Financial Security™

Register for an upcoming webinar.



Custom Mobile App

iOS and Android app branding







Looking ahead

- Annual Participant Survey
- Employer Newsletter
- Employer Survey
- Restart Savings campaign
- 2022 Strategic Partnership Plan implementation



