



Helping You Turn  
Over a New  
Retirement Leaf

## 2022 WDC Employer Survey

There were 76 respondents which is 6.5%; this is down from 2021 due to the survey being live during the 2023 open enrollment period. We will plan to promote the survey before or after open enrollment next year.

Following are the questions and results of the 2022 survey:

Question	Satisfied or Very Satisfied
Overall, how satisfied are you with the Wisconsin Deferred Compensation (WDC) Program?	97%
How satisfied were you and your employees with the group/or individual meetings with your local WDC Retirement Plan Advisor?	100%
Have you worked with the WDC's Madison office in the last 12 months?	30% Yes; 70% No
How satisfied were you with the WDC's Madison office?	100%
Have you contacted Plan Technical Support for assistance with the Plan Service Center (PSC) employer website in the last 12 months?	14% Yes, 86% No
How satisfied were you with your Plan Technical Support experience?	100%
Have you had payroll errors that needed to be corrected in the last 12 months?	3% Yes; 97% No
How satisfied were you with the help you received from the WDC regarding the payroll error?	100%
Question	Answer
Have you hosted/promoted your local WDC Retirement Plan Advisor for group or individual meetings virtually with your employees in the last 12 months?	45% Yes 43% No
How likely are you to offer virtual meetings (by phone and/or videoconference) for your employees in the future?	73%
How do you promote the WDC to your employees? Select all that apply.	59% Email; 75% In person; 19% Internet; 14% Webinars
How easy do you find it to process WDC Contributions?	99%
Do you submit termination dates to other benefit providers (ex. WRS, health insurance, Social Security) upon employee's separation of service?	100%
If yes, how do you submit termination dates?	5% Mail; 2% fax; 79% Online manually; 14% Online automated file feed
How likely are you to recommend the WDC to a friend or colleague?	94%

Empower Retirement is pleased with the overall results of the survey and feel it is reflective of the solid service and educational efforts in place for the WDC.

Please let us know if you have any questions regarding the survey or any of the results communicated above.