

AGENDA / NOTICE

Revised 09/12/2024



Employee Trust Funds Board Meeting

State of Wisconsin

Thursday, September 19, 2024 (9:30 a.m.)

Hill Farms State Office Building, CR N133/N134

4822 Madison Yards Way, Madison, WI 53705



IMPORTANT NOTICE

This meeting is held onsite at the Hill Farms State Office Building but is also available virtually as provided herein. If you would like your attendance documented in the minutes, or would like to provide feedback to the Board, please email ETFSMBoardFeedback@etf.wi.gov.

Link to Virtual Meeting: [Click here to join the Microsoft Teams meeting](#)


To join via Telephone: (608) 571-2209 Conference ID: 191 899 659#

[Comprehensive Presentation](#)

Action Item	Topic	Author(s) and/or Presenter(s)
	Call to Order	
	1. Announcements	Shirley Eckes
	2. Consideration of:	
	A. Open Minutes of June 20, 2024, Meeting	
	B. Closed Minutes of June 20, 2024, Meeting	
	3. Committee Reports	
	A. Executive Committee	Bill Ford
	B. Audit Committee	Angela Miller
	C. Budget and Operations Committee	Jen Flogel
	4. Educational Topics	


Documents for this meeting are available online at: <https://etf.wi.gov/about-etf/governing-boards/retirement-boards-meeting-agendas-and-materials>. This agenda is posted at the State Capitol, Hill Farms State Office Building, and on the Wisconsin Public Meeting Notice website.

If you need reasonable accommodations due to a disability, please contact the Department of Employee Trust Funds, P.O. Box 7931, Madison, WI 53707-7931. Telephone number: (608) 266-0301. Wisconsin Relay Service 7-1-1.

Action Item	Topic	Author(s) and/or Presenter(s)
	A. Ethics and Lobbying Law Training <ul style="list-style-type: none"> • Presentation 	David Buerger (Ethics Commission)
	B. Disability Program Review <ul style="list-style-type: none"> • Presentation 	Jim Guidry / LaShay Bishop
	C. ETF's Strategic Plan Annual Review and Going Forward	Pam Henning / Kristin Gunther
Break		
5. Discussion/Considerations		
	A. Biennial Budget Update	Tarna Hunter / Tim Steiner
6. Operational Updates		
<i>Presentations</i>		
	A. Customer Experience (CX) Update	Racheal Rolli
	B. Secretary's Report	John Voelker
<i>Written Reports</i>		
	C. ETF Organizational North Star Metrics Report	Pam Henning
	D. Customer Service Member and Employer Data, Improvements, and Trends	Anne Boudreau
	E. Disability Programs and Quarterly Statistics Update: April – June 2024	Jim Guidry
	F. Legal Case Update	Dan Hayes
	G. Procurement, Contract, and Program Appropriation Charging Updates	Tim Steiner
	H. Health Insurance Open Enrollment Dates and Program Changes for 2025	Tom Rasmussen
	I. Board Correspondence	Erin Casper / Kimberly Schnurr
7. Future Items for Discussion		
	A. Tentative December 2024 Agenda	Patti Epstein / Shirley Eckes

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	8. Adjournment	

Please note, items may be taken in order other than listed. Unless otherwise noted, the presenters are ETF staff.

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