



STATE OF WISCONSIN
Department of Employee Trust Funds
 A. John Voelker
 SECRETARY

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Correspondence Memorandum

Date: September 4, 2024

To: Employee Trust Funds Board

From: Erin Casper, Board Liaison
 Kimberly Schnurr, Board Liaison
 Office of the Secretary

Subject: Board Correspondence

This memo is for informational purposes only. No Board action is required.

The Department of Employee Trust Funds (ETF) occasionally receives correspondence on behalf of the Retirement Boards regarding the Wisconsin Retirement System and other benefits.

Since the June 20, 2024, Board meeting, the following communication was submitted for the Board's consideration:

1. July 19, 2024 – Email Correspondence – Annuity Payment – Winding¹
2. August 1, 2024 – Email Correspondence – Feedback Regarding Recent Customer Service Experience – Agarwal¹

Correspondence for Board consideration is welcome via email to BoardFeedback@etf.wi.gov or U.S. postal mail to Department of Employee Trust Funds, c/o RB Board Liaison, P.O. Box 7931, Madison, WI 53707-7931.

Staff will be at the Board meeting to answer any questions.

¹ The correspondence is not being made available to the public on the ETF website because it contains a high volume of individual personal information in the records of the department, the disclosure of which is prohibited by Wis. Stat. § 40.07 and Wis. Admin. Code § ETF 10.70 and/or protected health information prohibited from disclosure under HIPAA, the redaction of which renders the correspondence unreadable.

Pamela L Henning

Reviewed and approved by Pam Henning, Assistant Deputy Secretary
 Electronically Signed 09/05/2024

Board	Mtg Date	Item #
ETF	09.19.24	6I