

STATE OF WISCONSIN Department of Employee Trust Funds

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CORRESPONDENCE MEMORANDUM

DATE: March 24, 2010

TO: Group Insurance Board

FROM: Brian Schroeder, Trust Funds Supervisor

Division of Insurance Services

SUBJECT: 2010 It's Your Choice Enrollment Results

This memo is for the Board's information only. No Board action is required.

This memo highlights the shifts in participant enrollment during the 2010 It's Your Choice (IYC) enrollment period. Attached are 2010 IYC statistical charts indicating counts for all contracts; active state employees and graduate assistants; local employees, retirees, direct pay continuants and COBRA continuants; state retirees direct pay continuants, and COBRA continuants. These tables provide January 2009 and January 2010 contract counts and the number of IYC applications that were filed by health plans. The number of contracts gained or lost by health plan is broken down by coverage type, single and family. This memo also contains information regarding domestic partners added to family contracts and dependents age 19-27 added to family contracts.

Summary of Changes in Health Plans

For the 2010 IYC enrollment period, the changes in health plans were close to the same volume of changes for 2009. This is largely due to all alternate health plans participating at the tier-1 level for 2010. Health plans are continuing to expand their provider network offerings to stay competitive with other health plans and retain their membership and attract new membership. In addition, health plans are maintaining contracts with existing providers which tends to influence a member's decision during the IYC enrollment period. When members are able to continue to access their providers through their current health plan at the same cost, members have fewer reasons to switch health plans. Influences on the 2010 IYC enrollment period included law changes that changed dependent eligibility criteria for dependents age 19 to 27 and allowed members to add a domestic partner as a covered individual on a family contract.

Reviewed and approved by Tom Korpady, Division of Insurance Services.				
Signature	Date			

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The new law changes became effective January 1, 2010, and the addition of domestic partners and the changes to adult child (ages 19-27) eligibility, played a role in the increase of 2010 IYC applications.

• Of the 4,136 IYC applications for 2010, 772 applications added domestic partners with coverage effective January 1, 2010.

During the IYC period, applications from participants electing to change from single to family coverage to add adult children to their contract and to add adult children to an existing family contract increased. In 2010, after the completion of the Adult Child Eligibility ages 19-27 process and after keying applications to add or delete any adult child, our records show there are 12,645 active dependents between the ages of 19-27 with coverage effective January 1, 2010.

- 8,706 of these adult children are tax dependents.
- 3,939 of these adult children are non-tax dependents.

Another impact on the IYC enrollment period for 2010 was the addition of a new health plan, HealthPartners, in some northwestern Wisconsin counties. HealthPartners received 389 new contracts. HealthPartners qualified in Pierce, Polk and St. Croix Counties. In addition to providing a broad network of Minnesota providers such as the Abbott, Allina Medical Group, Cambridge Medical Center, HealthPartners and the Stillwater Medical Group, HealthPartners offers such Wisconsin providers as the Amery Regional Medical Center, the Baldwin Clinic, the Hudson Physicians, the New Richmond Clinic, the Osceola Medical Center and the River Falls Medical Group.

It's Your Choice Applications Submitted for 2010

There were 23% more IYC applications submitted for 2010 (4,136) than there were for 2009 (3,362). Approximately 4,136 applications were submitted during the IYC enrollment period, of which 3,973 switched health plans.

There were 333 subscribers who decided to cancel their health insurance coverage effective December 31, 2009.

Changes in Health Plans

- HealthPartners, a Minnesota-based health plan with 700,000 members, is new to the program in 2010. In addition to offering a broad network in Minnesota, HealthPartners is available in Pierce, Polk, and St. Croix Counties.
- Anthem BCBS Northwest was a tier-2 health plan in 2009 and is a tier-1 health plan for 2010. All alternate health plans are participating at the tier-1 level for 2010.

- Gundersen Lutheran Health Plan is newly qualified in Chippewa County for 2010 by adding St. Joseph's Hospital in Chippewa Falls.
- Health Tradition is newly qualified in Buffalo, Dunn, and Sauk Counties for 2010 and has added providers in Pepin County to its network.

Heath Maintenance Organizations (HMO) Contract Gains and Loses

HMOs that gained the greatest number of contracts include:

- As previously mentioned, HealthPartners received 389 contracts as a new HMO.
 Following are the HMOs that lost contracts to Health Partners.
 - Humana Western 207
 - Standard Maintenance Plan (SMP) 113
 - Anthem BCBS Northwest 29
 - Group Health Cooperative-Eau Claire 24
 - Standard Plan 12
 - o Physician Plus 2
 - Standard Plan Local 1
 - Health Tradition 1
- Gundersen Lutheran Health Plan had a net increase of 326 contracts. The
 majority of the contracts were gained from Health Traditions Health Plan (282).
 As previously mentioned, Gundersen is newly qualified in Chippewa County in
 2010 as a result of adding St. Joseph's Hospital in Chippewa Falls.
- Arise Health Plan had a net increase of 108 contracts. Arise is newly qualified in Fond du Lac and Waupaca Counties for 2010. In Fond du Lac, Arise contracted with St. Agnes Hospital. In Waupaca County, Arise added two chiropractors to become qualified in the county. Arise also added the Waupun Memorial Hospital in Dodge County. Because Arise has hospitals available in the surrounding counties of Door County, Brown County, and Manitowoc County, they are a qualified plan in Kewaunee County for 2010.
- Network had a net increase of 95 contracts. Network qualifies in Kewaunee County for 2010 as they have hospitals available in the surrounding counties of Door County, Brown County, and Manitowoc County.
- Physicians Plus had a net increase of 79 contracts.

HMOs that lost the greatest number of contracts include:

- Humana Western had a net decrease of 235 contracts. The majority of these contracts switched to:
 - HealthPartners (204)

- Health Traditions had a net decrease of 232 contracts. The majority of these contracts switched to:
 - Gundersen Lutheran Health Plan (282)
- UnitedHealthCare Northeast (NE) had a net decrease of 180 contracts. The majority of these contracts switched to:
 - Network Health Plan (127)
 - Arise Health Plan (75)
- The State Maintenance Plan (SMP) had a net decrease in 116 contracts. The majority of these contracts switched to:
 - HealthPartners (112)
- Group Health Cooperative Eau Claire (GHC-EC) had a net decrease of 107 contracts. The majority of these contracts switched to:
 - Health Tradition (69)

ATTACHMENTS:

- Table 1: 2010 It's Your Choice Statistics All Contracts: Contracts Gained, Contracts Lost and Net Change by Health Plan
- Table 2: 2010 It's Your Choice Statistics Active State Employees
- Table 3: 2010 It's Your Choice Statistics Graduate Assistants
- Table 4: 2010 It's Your Choice Statistics Local Employees, Retirees, Direct Pay Continuants, and COBRA Continuants
- Table 5: 2010 It's Your Choice Statistics State Retirees, Direct Pay Continuants, and COBRA Continuants

Table 1: 2010 It's Your Choice Statistics A	ll Contracts						*Total Year Cou	nts Only
	CONTRACTS	CONTRACTS	NET	CONTRACTS	CONTRACTS	NET	JANUARY 2009	JANUARY 2010
	GAINED	LOST	CHANGE	GAINED	LOST	CHANGE	CONTRACT	CONTRACT
HEALTH PLAN	SINGLE	SINGLE	SINGLE	FAMILY	FAMILY	FAMILY	COUNT	COUNT
ANTHEM BCBS NORTHEAST	3	-4	-1	14	-5	9	36	95
ANTHEM BCBS NORTHWEST	11	-26	-15	34	-25	9	287	254
ANTHEM BCBS SOUTHEAST	14	-37	-23	13	-74	-61	2325	2311
ARISE HEALTH PLAN	34	-2	32	93	-12	81	936	1067
DEAN HEALTH PLAN	78	-81	-3	149	-176	-27	23118	22974
GHC EAU CLAIRE	26	-54	-28	39	-118	-79	5269	5136
GHC-SCW	62	-55	7	96	-36	60	8461	8441
GUNDERSEN LUTHERAN	89	-8	81	236	-16	220	2535	2890
HEALTH TRADITION	30	-91	-61	58	-229	-171	2509	2324
HEALTHPARTNERS	88	0	88	301	0	301	0	389
HUMANA EASTERN	68	-61	7	95	-67	28	8142	8158
HUMANA WESTERN	3	-58	-55	13	-185	-172	789	536
MEDICAL ASSOCIATES HEALTH PLAN	4	-1	3	12	-10	2	505	514
MERCYCARE HEALTH PLAN	6	-13	-7	7	-29	-22	697	673
NETWORK HEALTH PLAN	46	-36	10	120	-35	85	4832	5062
PHYSICIANS PLUS	76	-62	14	143	-80	63	11160	11406
SECURITY HEALTH PLAN	16	-15	1	26	-38	-12	3652	3698
SMP	4	-25	-21	1	-95	-94	230	124
SMP (LOCAL)	0	0	0	1	-5	-4	20	10
STANDARD PLAN	69	-177	-108	113	-82	31	8920	8544
STANDARD PLAN DANE (LOCAL)	2	-9	-7	1	-2	-1	43	41
STANDARD PLAN MILWAUKEE (LOCAL)	2	-2	0	3	0	3	90	93
STANDARD WISCONSIN (LOCAL)	2	-2	0	1	0	1	89	84
STANDARD - WAUKESHA (LOCAL)	3	-10	-7	5	-3	2	15	18
STANDARD WISCONSIN PPP	0	-2	-2	0	0	0	1	0
UNITEDHEALTHCARE NE	18	-65	-47	31	-163	-132	4600	4467
UNITEDHEALTHCARE SE	38	-26	12	54	-22	32	2927	3162
UNITY COMMUNITY	27	-14	13	66	-50	16	2740	2778
UNITY UW HEALTH	69	-88	-19	101	-109	-8	13495	13874
WPS METRO CHOICE	9	-6	3	17	-20	-3	482	513
TOTAL CONTRACTS							108905	109636

*NOTE: The January 2009 contract counts and January 2010 contract counts depicts total annual contract counts, not It's Your Choice contract changes. In addition, the contracts gained, the contracts lost, and net change refers to health plan changes during the It's Your Choice period and excludes the addition of dependents to existing family coverage and changes from single to family coverage or family to single coverage within the same health plan.

Table 2: 2010 It's Your Choice Statisti	cs - Active State	e Employees		*Total Year Counts On	nly	
	TOTAL	TOTAL				
	CONTRACTS	CONTRACTS	NET	JANUARY 01, 2010		
HEALTH PLAN	GAINED	LOST	CHANGE	CONTRACT COUNT		
ANTHEM BCBS NORTHEAST	11	-10	1	79		
ANTHEM BCBS NORTHWEST	5	-31	-26	91		
ANTHEM BCBS SOUTHEAST	52	-111	-59	1840		
ARISE HEALTH PLAN	50	-19	31	622		
DEAN HEALTH PLAN	360	-376	-16	13421		
GHC EAU CLAIRE	100	-115	-15	4030		
GHC-SCW	188	-149	39	3857		
GUNDERSEN LUTHERAN	65	-45	20	1456		
HEALTH TRADITION	61	-43	18	1338		
HEALTHPARTNERS	347	0	347	347		
HUMANA EASTERN	269	-181	88	6581		
HUMANA WESTERN	11	-208	-197	363		
MEDICAL ASSOCIATES HEALTH PLAN	11	-14	-3	368		
MERCYCARE HEALTH PLAN	12	-23	-11	420		
NETWORK HEALTH PLAN	102	-109	-7	3723		
PHYSICIANS PLUS	220	-170	50	6549		
SECURITY HEALTH PLAN	82	-72	10	2958		
SMP	3	-116	-113	101		
STANDARD PLAN	57	-246	-189	1058		
UNITEDHEALTHCARE NE	79	-75	4	3196		
UNITEDHEALTHCARE SE	78	-56	22	1055		
UNITY COMMUNITY	35	-34	1	612		
UNITY UW HEALTH	261	-257	4	9313		
WPS METRO CHOICE	28	-27	1	371		
TOTAL CONTRACTS	2487	-2487	0	63749		

Table 3: 2010 It's Your Choice Statistics	istants		*Total Year Counts Only	/		
	TOTAL	TOTAL				
	CONTRACTS	CONTRACTS		JANUARY 01, 2010		
HEALTH PLAN	GAINED	LOST	NET CHANGE	CONTRACT COUNT		
ANTHEM BCBS NORTHEAST	0	0	0	4		
ANTHEM BCBS NORTHWEST	0	0	0	0		
ANTHEM BCBS SOUTHEAST	8	-5	3	233		
ARISE HEALTH PLAN	1	-1	0	9		
DEAN HEALTH PLAN	17	-12	5	790		
GHC EAU CLAIRE	2	-2	0	80		
GHC-SCW	40	-41	-1	2992		
GUNDERSEN LUTHERAN	0	0	0	37		
HEALTH TRADITION	1	-1	0	45		
HEALTHPARTNERS	1	0	1	1		
HUMANA EASTERN	23	-8	15	552		
HUMANA WESTERN	0	0	0	11		
MEDICAL ASSOCIATES HEALTH PLAN	0	0	0	10		
MERCYCARE HEALTH PLAN	1	0	1	8		
NETWORK HEALTH PLAN	0	-1	-1	35		
PHYSICIANS PLUS	20	-16	4	914		
SECURITY HEALTH PLAN	1	-1	0	78		
SMP	0	-1	-1	2		
STANDARD PLAN	5	-38	-33	175		
UNITEDHEALTHCARE NE	0	0	0	38		
UNITEDHEALTHCARE SE	5	-4	1	158		
UNITY COMMUNITY	1	-1	0	18		
UNITY UW HEALTH	31	-29	2	2018		
WPS METRO CHOICE	5	-1	4	91		
TOTAL CONTRACTS	162	-162	0	8299		

Table 4: 2010 It's Your Choice Statistics -	Local Employe	cal Employees, Retirees, & COBRA Continuants				nts Only	
HEALTH PLAN	TOTAL CONTRACTS GAINED	TOTAL CONTRACTS LOST	NET CHANGE		JANUARY 2010 CONTRACT COUNT		
ANTHEM BCBS NORTHEAST	0	0	0		0		
ANTHEM BCBS NORTHWEST	0	-15	-15		2		
ANTHEM BCBS SOUTHEAST	0	-1	-1		7		
ARISE HEALTH PLAN	68	-1	67		156		
DEAN HEALTH PLAN	110	-119	-9		4394		
GHC EAU CLAIRE	19	-38	-19		165		
GHC-SCW	67	-34	33		907		
GUNDERSEN LUTHERAN	289	-18	271		877		
HEALTH TRADITION	32	-276	-244		640		
HEALTHPARTNERS	27	0	27		27		
IUMANA EASTERN	1	-33	-32		80		
IUMANA WESTERN	0	-26	-26		2		
MEDICAL ASSOCIATES HEALTH PLAN	8	-2	6		46		
MERCYCARE HEALTH PLAN	6	-22	-16		161		
NETWORK HEALTH PLAN	122	-15	107		674		
PHYSICIANS PLUS	46	-66	-20		1269		
ECURITY HEALTH PLAN	1	-4	-3		11		
SMP (LOCAL)	1	-5	-4		37		
TANDARD PLAN DANE (LOCAL)	4	-12	-8		41		
TANDARD PLAN MILWAUKEE (LOCAL)	5	-2	3		93		
TANDARD WISCONSIN (LOCAL)	8	-14	-6		84		
TANDARD - WAUKESHA (LOCAL)	3	-2	1		19		
TANDARD WISCONSIN PPP	0	-2	-2		2		
JNITEDHEALTHCARE NE	5	-169	-164		454		
JNITEDHEALTHCARE SE	46	-36	10		1816		
JNITY COMMUNITY	85	-55	30		2076		
JNITY UW HEALTH	43	-31	12		721		
WPS METRO CHOICE	2	0	2		4		
OTAL CONTRACTS	998	-998	0		14765		

Table 5: 2010 It's Your Choice Statistic	s - State Retiree	es and COBRA	Continuants	*Total Year Counts Only	
	TOTAL	TOTAL		JANUARY 2010	
	CONTRACTS	CONTRACTS	NET	CONTRACT	
HEALTH PLAN	GAINED	LOST	CHANGE	COUNT	
ANTHEM BCBS NORTHEAST	7	-2	5	12	
ANTHEM BCBS NORTHWEST	41	-4	37	161	
ANTHEM BCBS SOUTHEAST	3	-28	-25	233	
ARISE HEALTH PLAN	17	-7	10	280	
DEAN HEALTH PLAN	41	-45	-4	4366	
GHC EAU CLAIRE	6	-79	-73	860	
GHC-SCW	9	-15	-6	675	
GUNDERSEN LUTHERAN	15	-3	12	516	
HEALTH TRADITION	19	-25	-6	301	
HEALTHPARTNERS	14	0	14	14	
HUMANA EASTERN	21	-43	-22	944	
HUMANA WESTERN	5	-18	-13	159	
MEDICAL ASSOCIATES HEALTH PLAN	2	0	2	90	
MERCYCARE HEALTH PLAN	1	-3	-2	84	
NETWORK HEALTH PLAN	12	-17	-5	631	
PHYSICIANS PLUS	69	-20	49	2675	
SECURITY HEALTH PLAN	16	-33	-17	647	
SMP	3	-8	-5	21	
STANDARD PLAN	148	-35	113	7315	
UNITEDHEALTHCARE NE	9	-29	-20	776	
UNITEDHEALTHCARE SE	17	-5	12	137	
UNITY COMMUNITY	2	-4	-2	61	
UNITY UW HEALTH	13	-66	-53	1819	
WPS METRO CHOICE	2	-3	-1	46	
TOTAL CONTRACTS	492	-492	0	22823	