

Letter 2

From: ETF Secure Email System
Sent: Wednesday, February 08, 2017 2:39 PM
To: ETF SMB Member Call Center
Subject: Other

The following feedback was submitted to ETF on 02/08/2017 at 02:38:39 PM CST

Subject Line	Other
SSN Last 4	
Member ID	[REDACTED]
Month/Year of Birth	[REDACTED]
First Name	Laurie
Last Name	Alioto
Street Address 1	[REDACTED]
Street Address 2	
City, State, Postal Code	Madison, WISCONSIN, [REDACTED]
Country	UNITED STATES
Day Time Phone	[REDACTED]
E-mail Address	[REDACTED]
Employer	NONE

Message: I have been a member of Group Health Cooperative since 1981. I get my health insurance from through ETF using my deceased husband's sick leave account. I cannot believe that after 36 years with GHC you expect me to switch to Dean or Unity. I have worked with Dean and I am not impressed. I know nothing of Unity so I am even LESS impressed. How do you expect these two HMOs to handle all the patients that are going to be displaced from GHC and the other 14 or so plans? Appointments will be near impossible to schedule. The point is, I LIKE MY DOCTORS, GHC HAS NEVER DISAPPOINTED ME AND I WANT TO KEEP MY DOCTORS. After 36 years I want to keep my health plan. What will happen to my son when he is ripped away from his GI doctor? He has pre-existing conditions which have taken years to get under control-now he will be forced to start all over again with someone new? Please consider adding GHC to your list of HMOs-they have been very reliable for the past 36 years.