

# Clinical Quality Measurement

## Group Insurance Board

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# Agenda

Background

Measure Selection Process

Selected Measure Set

Next Steps

# Background

- Current report card developed in 2014
- Communicates health plan quality to members
- Facilitates health plan selection

Health Plan Name	Overall Performance Rating	Health Plan Services		
		Member Web Portal	24-hour Nurseline	
Anthem Blue Preferred Northeast	★★★★☆	X	X	
Arise Health Plan	★★★☆☆	X		
Dean Health Insurance	★★★★★	X	X	
Dean Health Insurance-Prevea360	★★★★★	X	X	
Group Health Cooperative of Eau Claire	★★★★☆	X	X	
Group Health Cooperative of South Central Wisconsin	★★★★☆	X	X	

# Background

## 5 Measures

4 Composite Measures:

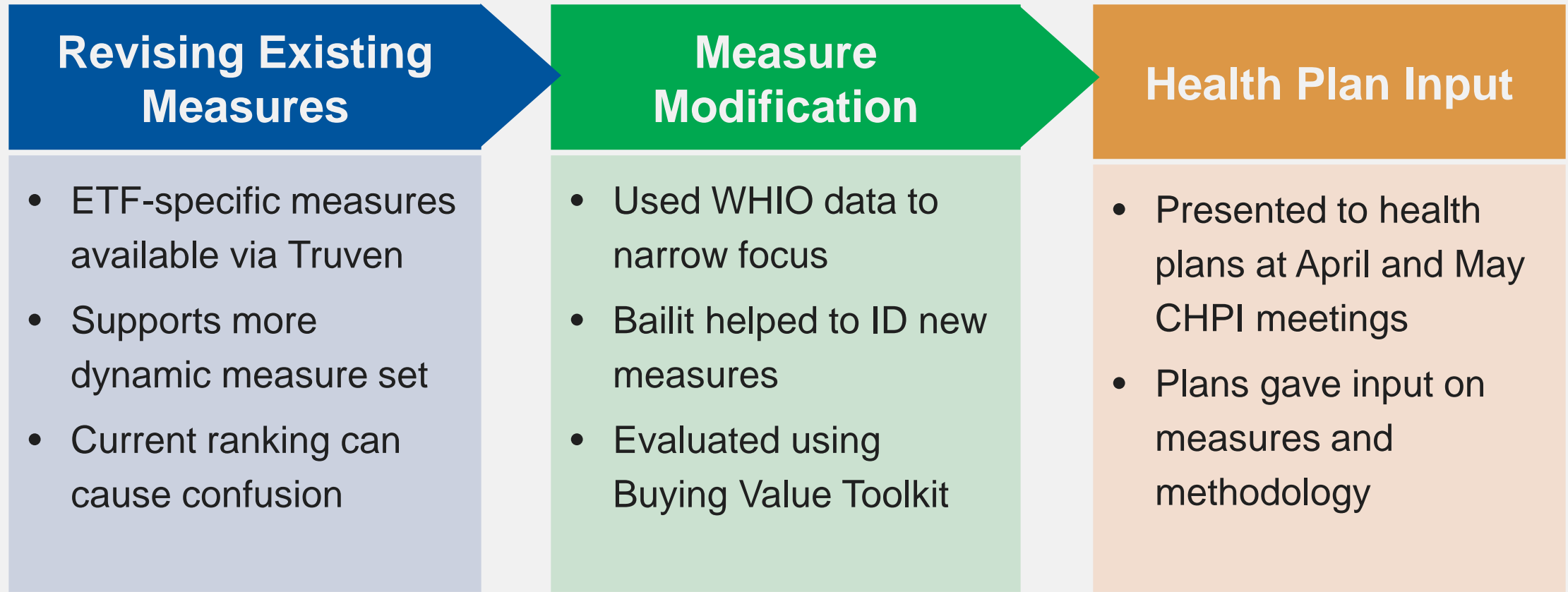
- Overall Performance
- Quality
- Care Coordination
- Overuse

Summary measure captures grievances

## Star Rankings

- Based on HEDIS, CAHPS, and grievance reports from health plans
- Ranking relative to other plans ranked by ETF

# Measure Selection Process



*GIB Item 3C page 2-4*

# Measure Selection Process

All candidate measures must:

1. Be evidence-based and scientifically acceptable
2. Have a relevant benchmark
3. Be feasible to collect
4. Align with other measure sets when possible
5. Present an opportunity for quality improvement

# Selected Measure Set: Domains

Overuse

Behavioral  
Health

Care  
Coordination

Cost &  
Utilization

Chronic  
Illness

Medication  
Management

# Payment Measures

- 12 payment measures in 2018
- All were carried over from prior report card
- Associated with contract gain-sharing arrangements

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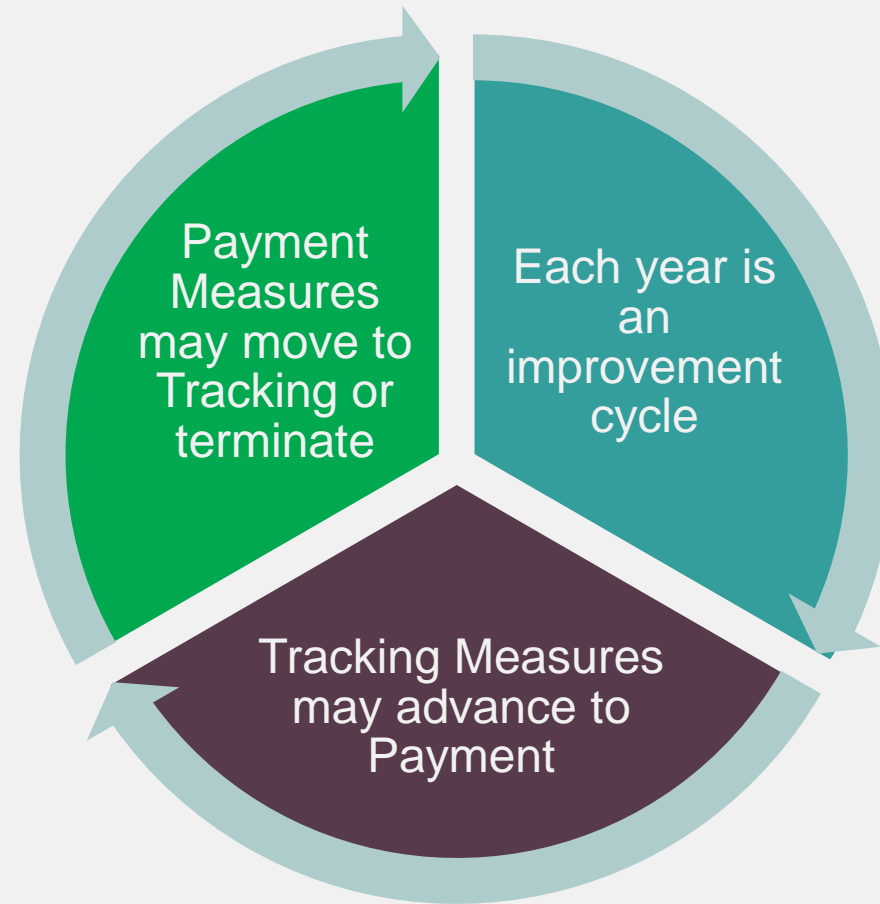


# Tracking Measures

- 11 tracking measures in 2018
- Not associated with contract payments
- Includes new measures identified by ETF & Bailit

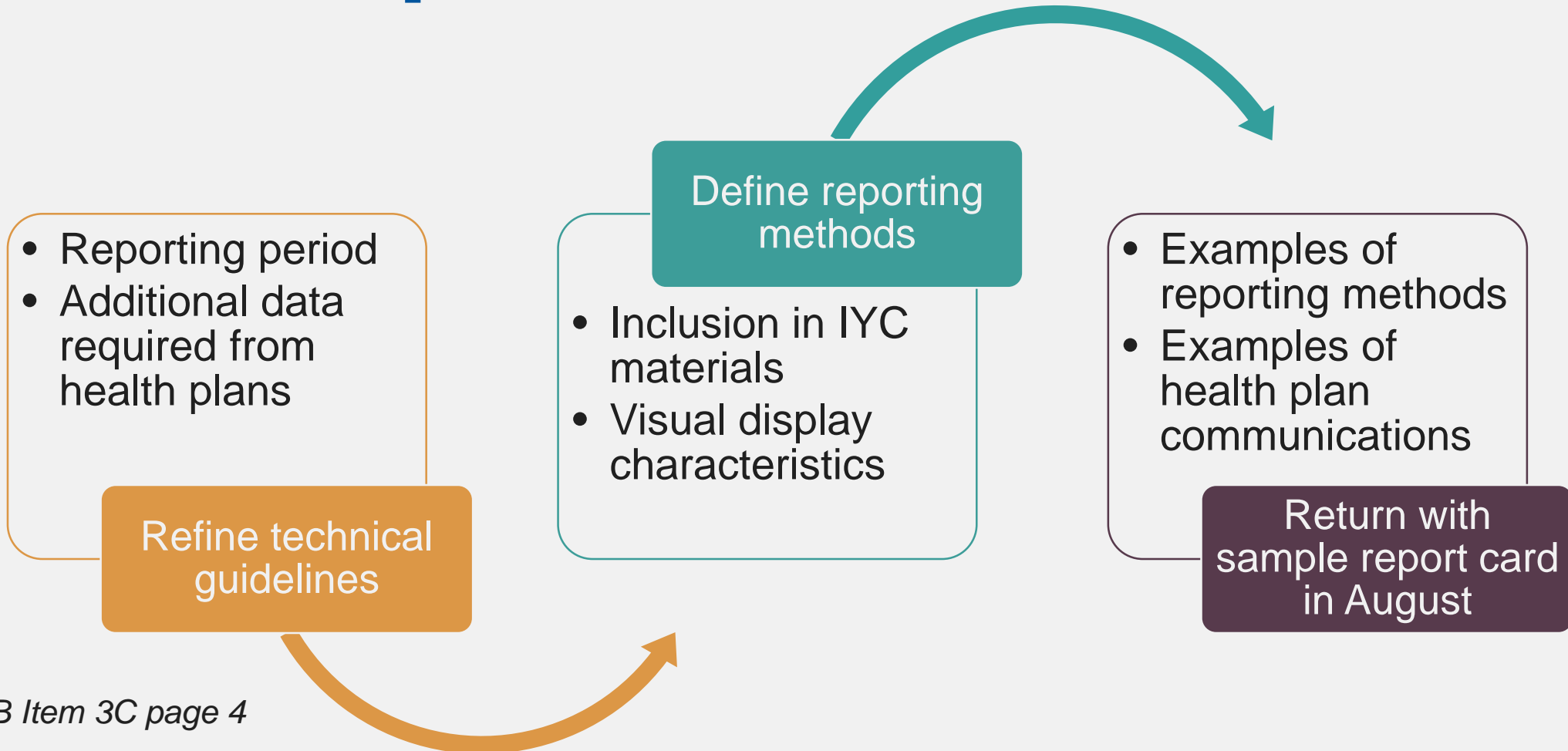
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# Measure Improvement Cycle



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# Next Steps



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**Questions?**

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# Thank you

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