Third Party Audits of Total Administrative Services Corporation Update

Item 6A – Group Insurance Board

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Office of Strategic Health Policy



TASC-Third Party Administrator



Health Care FSA



Dependent Day Care FSA



Limited Purpose FSA



Parking Account



Health Savings Account



Transit Account



Audit Activity

Wipfli LLP

 Evaluated the controls for several key areas, including billing and claims

ETF Office of Internal Audit

 Performed a complementary audit on contribution reporting and billing for administrative fees



Wipfli LLP

Completed

- Segregation of duties
- Secondary review of billing for claims and adjustments
- Manual Adjustments

In Progress

- Refine the weekly invoice report structure
- Claim substantiation documentation
- Integrity of the EV1 (WEX) System Data



ETF- Office of Internal Audit

Completed

 Include employment status and termination date columns on administrative billing detail

In Progress

- Accuracy of contributions posted
- Compliance with program contribution limits
- Administrative billing for terminated participants

Open

- Reconciliation between contributions withheld, reported, and paid
- Review of plan finalization report



ETF- Office of Internal Audit Continued

Completed

 Deduct contributions from the same number of pay periods for all ERA and HSA programs

In Progress

- Consistency of Data from Payroll Centers
- Process to transfer participants between Payroll Centers



Progress Monitoring & Reporting

- TASC continues to remain engaged with ETF and the Payroll Centers to remedy the matters identified in the audit
- OSHP staff will continue to monitor the progress and provide quarterly progress updates to the Board

Questions?

Thank you











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