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Correspondence Memorandum

Date: November 8, 2018

To: Group Insurance Board

From: Molly Heisterkamp, Wellness & Disease Management Program Manager
Tricia Sieg, Supplemental Plans Program Manager
Renee Walk, Strategic Health Policy Advisor
Office of Strategic Health Policy

Subject: Preliminary Onsite Clinic Research Review

This memorandum is for informational purposes only. No Board action is required.

Background

At the August 22, 2018 Group Insurance Board (Board) meeting, members of the Board requested that Department of Employee Trust Funds (ETF) research and provide a report on the feasibility and potential impacts of providing access to onsite clinics for State of Wisconsin employees and their families.

This memo provides an initial review of information gathered on this topic. A final analysis and recommendation will be provided to the Board at a future meeting.

Preliminary Investigation

ETF staff performed an initial evaluation of data using DAISI to review potentially avoidable ER visits. In the analysis period, 6,327 employee visits and 6,674 dependent visits were reported in emergency rooms. 3,606 employee visits and 4,309 dependent visits were reported at urgent care sites. These visits account for 8.41% of all visits for the diagnosis code subset, as well as 14.07% of all spending on visits for the diagnosis code set.

Staff also looked to other state employee programs with onsite clinics as a reference for what Wisconsin's expectations might be. ETF staff found six states that have established onsite or near site clinics for public employees. The states vary in the ways they have implemented clinics, some opting for a brick and mortar presence while others focused on telehealth opportunities.

Reviewed and approved by Eileen K Mallow, Director, Office of Strategic Health Policy

Electronically Signed 11/12/18

Board	Mtg Date	Item #
GIB	11.14.18	12A2

To get a sense of the experiences of current participating plans, ETF staff held initial phone calls with group health insurance program-participating health plans. While their experience was generally in situations where the plan itself had founded the clinic, they provided some insight into promotional strategies that can help employers get buy in from employees to use the clinics.

In September 2018, ETF staff attended a conference held by the National Association of Worksite Health Clinics (NAWHC) in Milwaukee. Speakers included representatives from vendors who provide onsite clinic services and supports, research firms who have reviewed onsite clinic outcomes and employers who have implemented onsite clinics at their worksites.

Future Investigation Work Plan

The following is a list of the planned activities ETF staff will pursue to develop a recommendation regarding onsite clinics in the state employee program:

- Design and execute a feasibility study specific to the Board's interests;
- Visit an operating onsite clinic;
- Perform additional cost analysis using DAISI;
- Investigate any legal, regulatory, and compliance issues related to establishing clinics;
- Review available onsite clinic RFPs;
- Investigate and compare telehealth and brick and mortar options;
- Investigate ancillary impacts such as liability coverage, integrating medical record and data reporting; and
- Create a review of physical site options, as well as the pros and cons of locations.

Timeline for Review and Recommendation

This memo constitutes the initial review of onsite clinics for the Board's programs. ETF will present additional review at the Board meeting in February 2019, and will make final recommendations at the May 2019 meeting.

Staff will be available at the meeting to answer any questions.