

Letter 51

From: [George A Lonsdorf](#)
To: [ETF SMB Board Feedback](#)
Subject: Epic Supplemental plan
Date: Monday, October 8, 2018 8:44:28 PM
Attachments: [image001.png](#)

Below is about this matter as sent to ETF and their reply:

You did not acknowledge or answer my second question!

I think your answer for the first question is lame and inadequate, particularly since there is no good replacement or any significant overlap for retirees with the so called covered replacements. I did write BoardFeedback to further this complaint.

You also fail to acknowledge my complaint about the seriously constrained and antiquated email inquiry text box that will not allow common characters like parentheses or question marks.

George

From: ETF SMB Member Call Center [mailto:ETFsmbMemberCallCenter@etf.wi.gov]
Sent: Monday, October 08, 2018 11:08 AM
To: LONSDORFGEO@ATT.NET
Subject: RE: Other

Thank you for contacting the Wisconsin Department of Employee Trust Funds (ETF).

The GIB approved a strategy in November of 2017 to limit the number of supplemental plans to reduce benefit overlap and reduce administrative burden. As part of the 2019 proposal review for supplemental plans, EPIC was not selected to continue as a vendor for ETF. This means that EPIC products will be ending for member in 2019.

Supplemental Plans Talking Points:


- EPIC coverage can be used uninterrupted until 12/31/2018.
- Members who have EPIC supplemental dental coverage can obtain supplemental dental coverage through Delta Dental.
 - More information on the uniform and supplemental dental benefits can be found on our [Supplemental Benefits page](#).
- Members with EPIC vision coverage will be able to obtain supplemental vision through VSP.
 - More information regarding VSP benefits can be found under the Vision accordion of our [Supplemental Benefits](#) page.
- Members who elected EPIC+ Benefits for hospital indemnification or critical care benefits will not have these specific coverages available in 2019.
- AD&D benefits continue to be offered to non-retirees through Zurich.
 - This coverage is not available for retirees.

More information regarding AD&D benefits can be found under the Accidental Death & Dismemberment accordion of our [Supplemental Benefits](#) page.

If you wish to express concerns regarding the decision of the Group Insurance Board not to continue services with EPIC, you may write to the board at BoardFeedback@etf.wi.gov. Please limit personal information included in these emails, as all correspondence to the Group Insurance Board may be subject to publication or public records requests.

If you are interested in learning more about our programs, our [Member Education](#) has online presentations about many Wisconsin Retirement System benefits.

If you have further questions, please feel free to contact this Department toll free at 877-533-5020, or in Madison at 608-266-3285. You may also visit us on the web at etf.wi.gov. To subscribe to

automatic ETF E-mail Updates, just click on the red envelope  or click here: [Receive ETF E-Mail Updates](#).

Racheal Rolli | Benefits Specialist/Trainer
Member Communication Center
Wisconsin Department of Employee Trust Funds | etf.wi.gov
608 266-3285 | 877 533-5020

We've moved! Our new address is: 4822 Madison Yards Way, Madison, WI 53705-9100. Please continue returning forms and correspondence to: ETF, P.O. Box 7931, Madison, WI 53707-7931.

This email message and any attachments may contain information that is confidential, privileged, proprietary, or otherwise protected by law. This information is intended solely for the named addressee (or a person responsible for delivering it to the addressee). If you have received this message in error, please notify the sender immediately and delete it from your computer. Unauthorized disclosure, copying, printing, or distribution of this message is prohibited.

-----Original Message-----

From: ETF Secure Email System <noreply@etfmailer.state.wi.us>
Sent: Sunday, October 7, 2018 10:01 AM
To: ETF SMB Member Call Center <ETFMSBMemberCallCenter@etf.wi.gov>
Subject: Other

The following feedback was submitted to ETF on 10/07/2018 at 10:01:08 AM CDT

Subject Line	Other
SSN Last 4	
Member ID	
Month/Year of Birth	
First Name	
Last Name	LONSDORF
Street Address 1	2340 E Washington Ave
Street Address 2	
City, State, Postal Code	Madson, WISCONSIN, 53704
Country	UNITED STATES
Day Time Phone	6082412827
E-mail Address	LONSDORFGEO@ATT.NET
Employer	NONE

Message: Why is EPIC SUPPLIMENTAL, Hospital Indemnity and Dental PlaN, insurance being discontinued without a replacement coverage and no replacement for ADnD coverage for a [REDACTED] as, apparently the Zurich policy is not available to ret [REDACTED] ould want it for the additional cost Question MARK.

Is my [REDACTED] also to

be discontinued as I thought I had this apart from ETF QUESTION MARK.

I see the Delta Dental Select Plus plan being offer for me at DOLLARS 25.83 PER MONTH and only covering up to DOLLARS 2500 annually. This is like a joke, and of very limited value with today's high prices for crowns and dental implant replacements. Perhaps, in the future, you could get them to provide more realistic coverage.

This is pretty stupid quote type your message and avoid to key these characters... in this day and age.

George Lonsdorf, 2340 E. Washington Ave, Madison, Wi 53704 lonsdorfgeo@att.net

Imps: The Imp's appearance certainly doesn't help him ingratiate himself with others. By all accounts, Imps are small, bony, unattractive creatures. Their faces are like masks of thin stone, which are frequently twisted into a smirk or a grimace. Oversized ears and horns sprout from their heads, just as leathery, bat-like wings sprout from their shoulders. Their skin, ranging in color from purple to red-brown to gray, may be scaly or stone-like, and they walk with an unpleasant hunch.