

# ConnectYourCare Transition

## Item 6E – Group Insurance Board

Xiong Vang , HSA and ERA Accounts Program Manager

Office of Strategic Health Policy



# Informational Item Only

- No Board action is required

# Background

ConnectYourCare (CYC) officially went live effective January 1, 2020

- Health Savings Accounts (HSA)
- Employee Reimbursement Accounts (ERA)
- Commuter Fringe Benefit Accounts

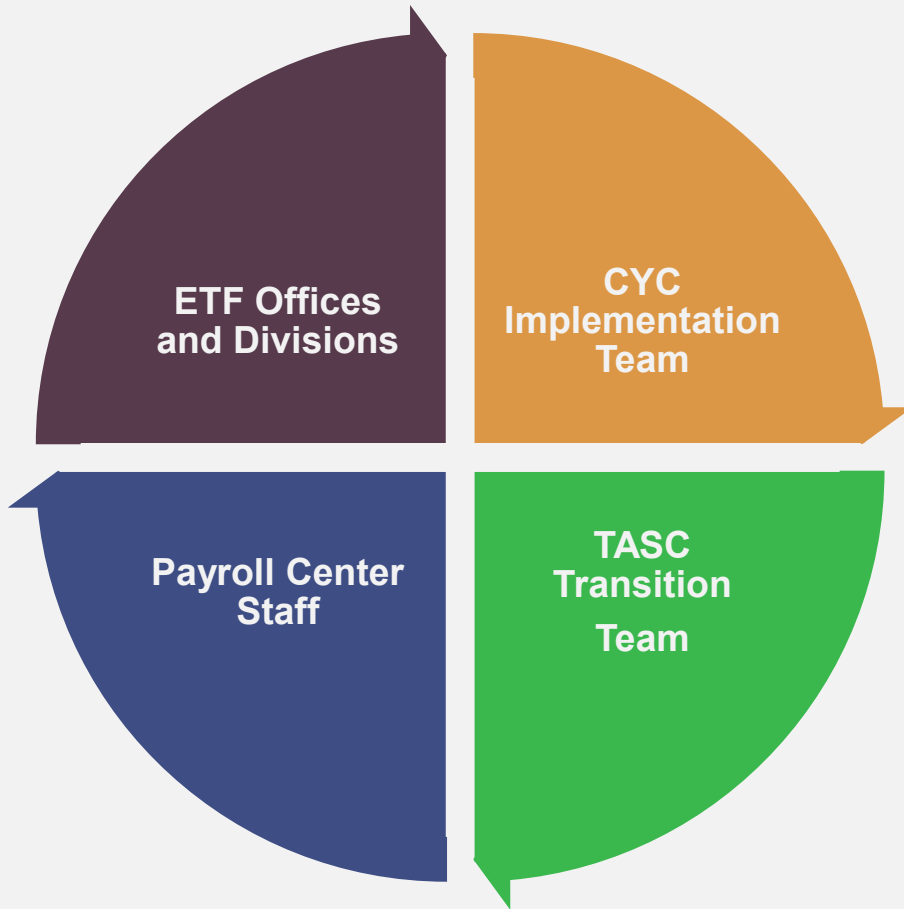
Administer benefit programs from start date through December 31, 2021

- Potential for two, two-year extensions through December 31, 2025

# Overview of Implementation

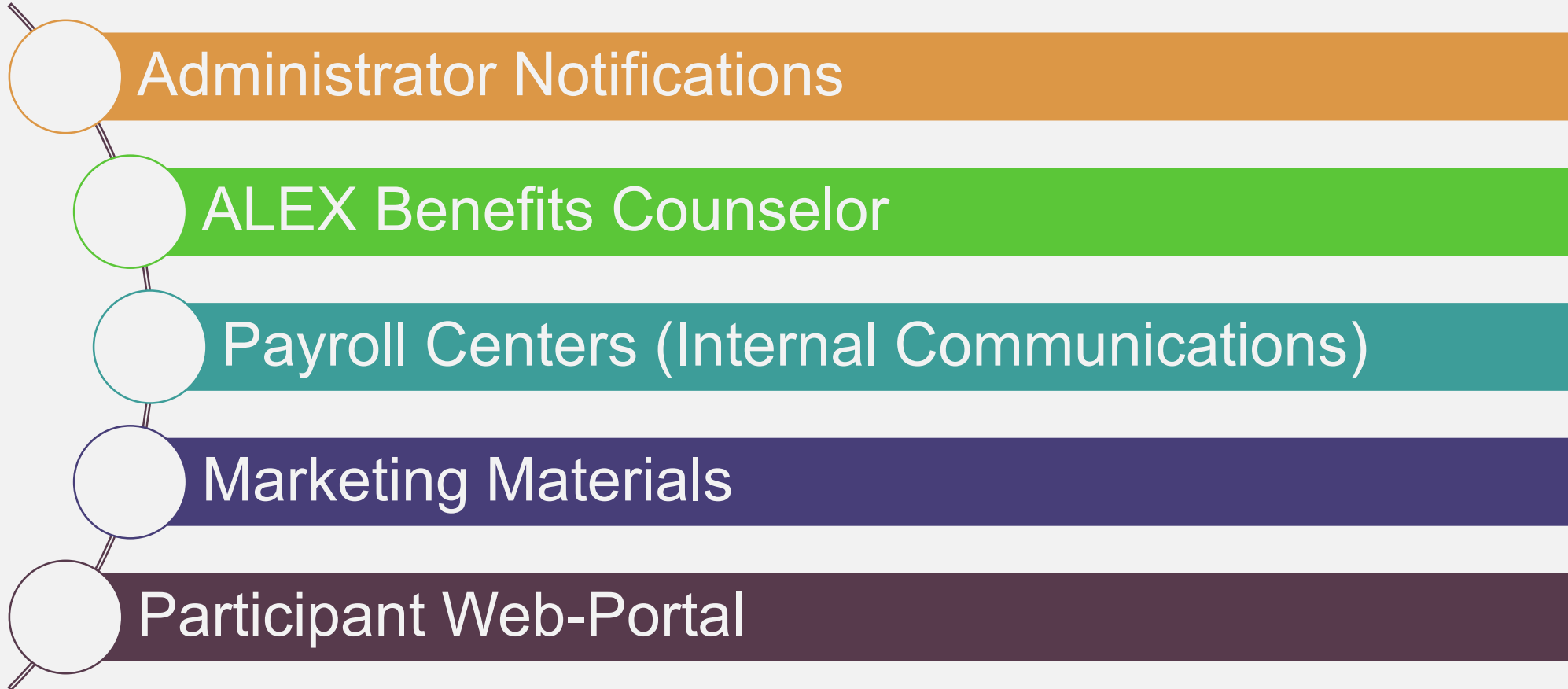
## Memo Page 1-2

# Teamwork



- Group Insurance Board
- Business Analyst
- Leadership
- Finance
- Legal
- Accountants
- Operational staffs
- Contracts Management
- Policy Analyst
- Program Management

# Strategic Communications



# Implementation Phases

## Initiation

- Negotiation of contracts agreement and identify stakeholders

## Planning

- Conduct kickoff meeting, develop project schedule, and collect data interface requirements

## Execution

- Plan design setup, communication, and launch of plan design

## Closing

- Employer sign-off, lessons learned, and transition to ongoing CYC support team

# Implementation Requirements

Eligibility &  
Enrollment  
Files

Debit Cards

Welcome  
Packet

Claims  
Administrative  
Services

Administration  
Web-Portal

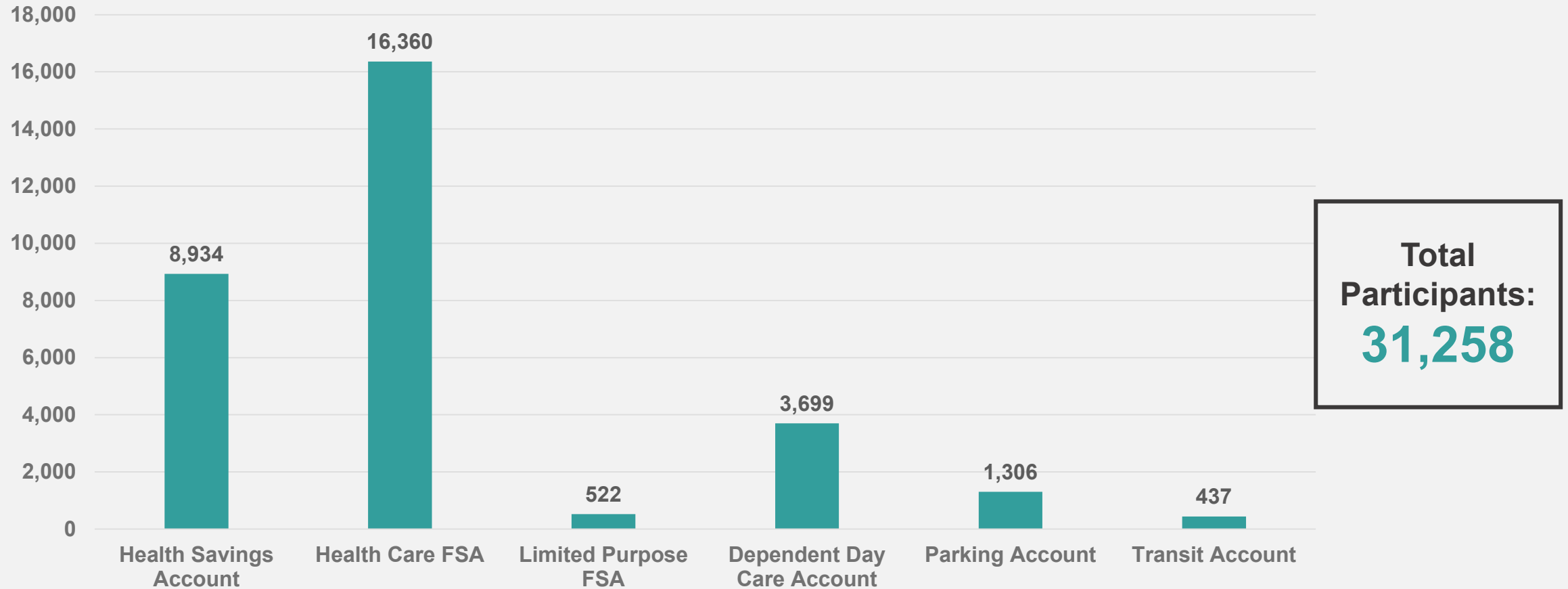
Participant  
Web-Portal



# 2020 Open Enrollment Results

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# 2020 Participant Enrollment



# 2020 Program Contributions



Projected Contributions  
in 2020

**\$67.6 M**

## Employee Reimbursement Accounts

- Health Care FSA
- Limited Purpose FSA
- Dependent Day Care Account

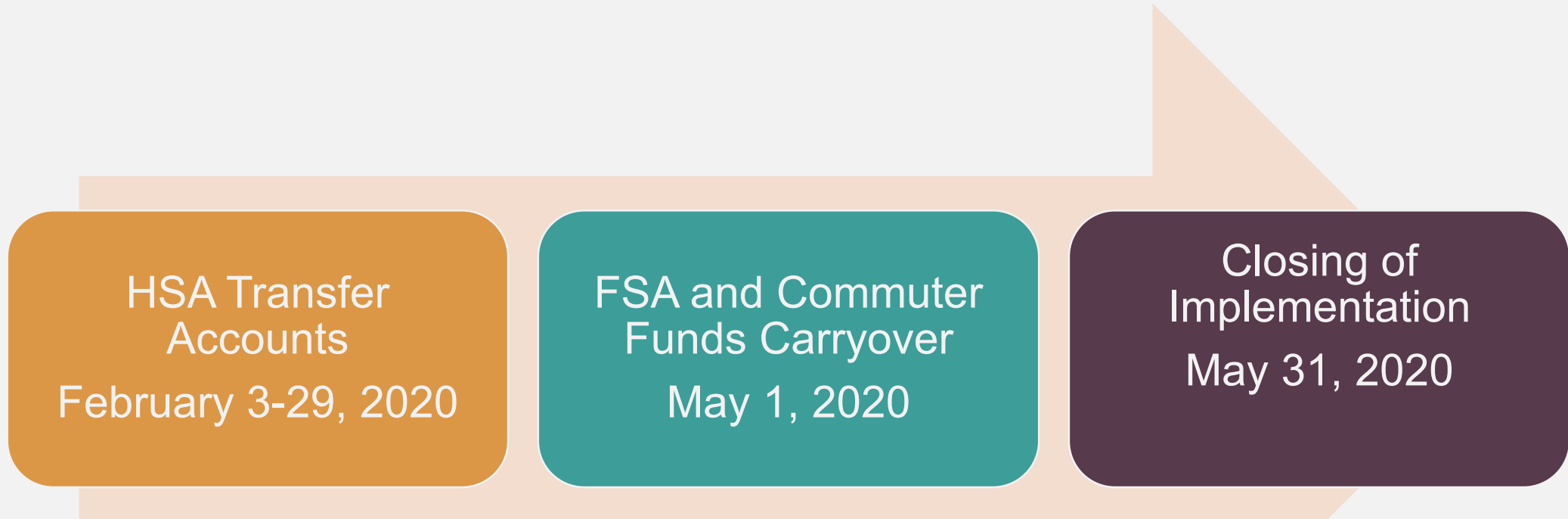
## Health Savings Accounts

- HSA

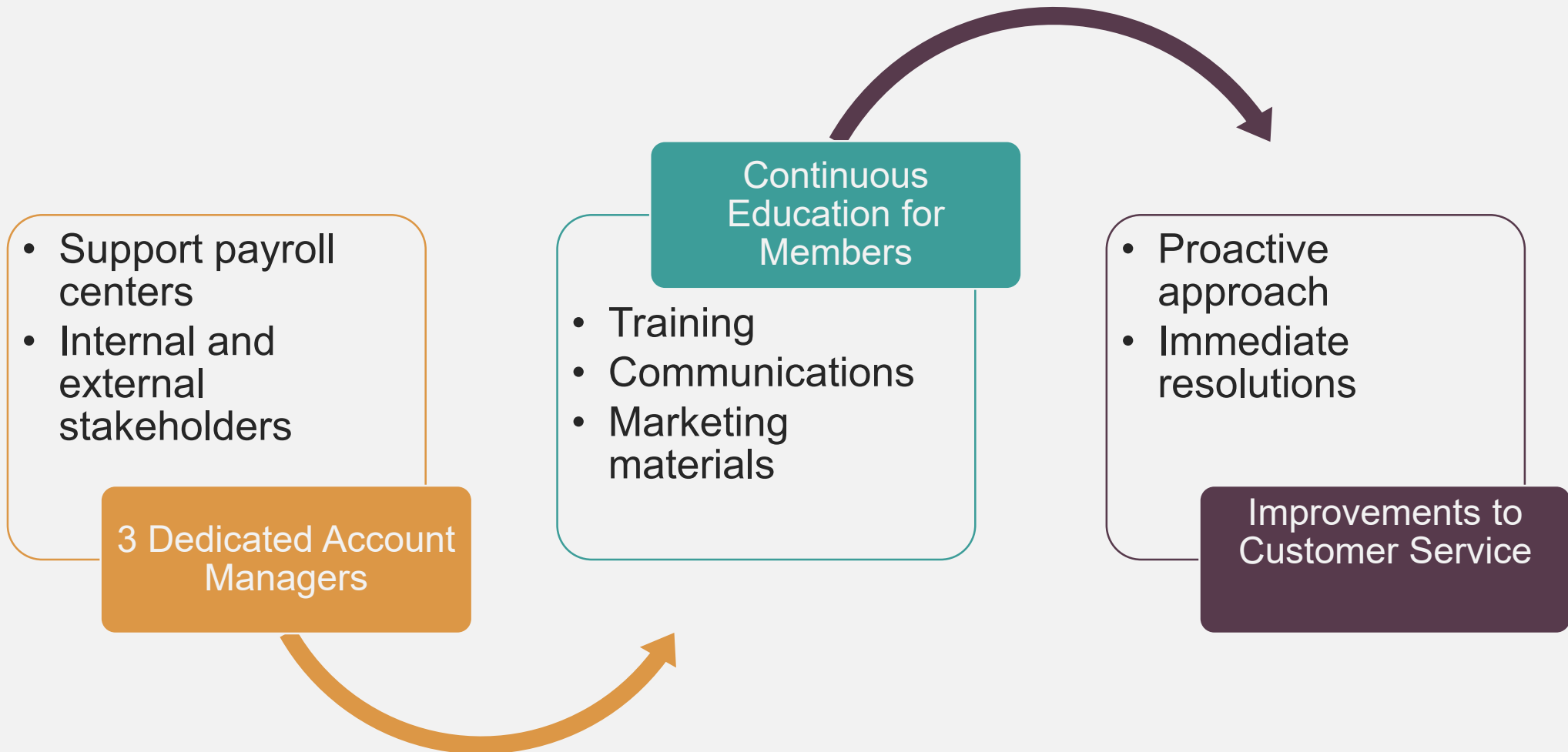
## Commuter Fringe Benefit Accounts

- Parking Account
- Transit Account

# Timeline



# Conclusion of Transition



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**Questions?**

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# Thank you

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608-266-3285  
1-877-533-5020