

# Contract Compliance Audit Results of the Wisconsin Public Employers Group Life Insurance Program for Plan Years 2015-2017

Item 8B – Group Insurance Board

Tom Rasmussen, Life Insurance Plan Manager  
Office of Strategic Health Policy



# Informational Item

- No Board action is required

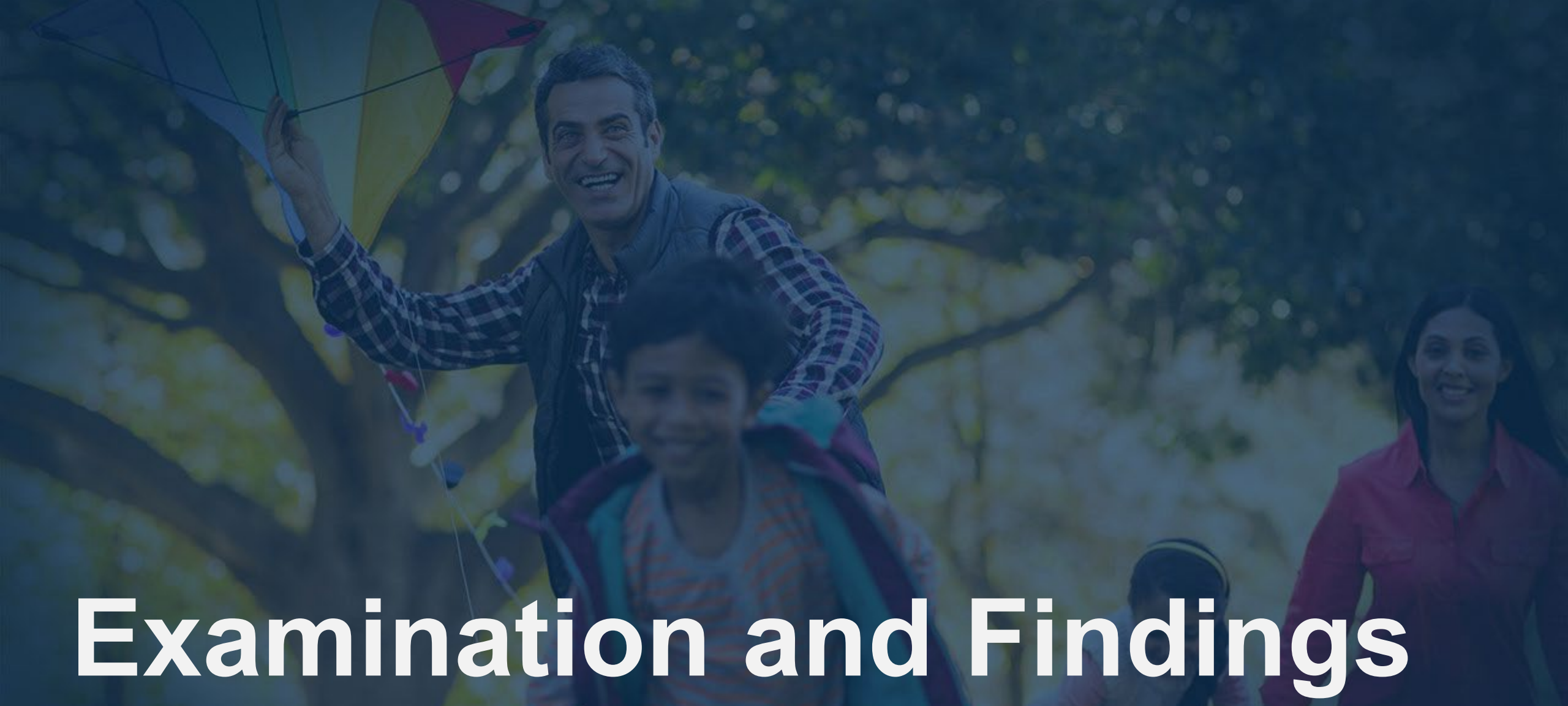
# Background



ETF retained Wipfli to conduct a triennial audit on the Life Insurance Program Administration

Plan Years 2015, 2016, and 2017

Separated the internal control review into a second document



# Examination and Findings

# Evidence of Insurability

## Evidence of Insurability Declination Applications

- Denial status were adequately substantiated
- Contained appropriate documentation consistent with Securian's underwriting policies

# Claims Testing

Verify that 95% of Death and Dismemberment Claims are Paid Within 10 Days

- 98% of claims paid within 10 days
- All payments were properly calculated
- Appropriate documentation present

# Eligibility and Premium Testing

## Verify Coverage Effective Date Accuracy

- Verified effective dates coverage effective date and premium billing began in the same period
- Premium amounts were properly determined, billed and collected
- No exceptions noted regarding noncompliance with processing timeframes as specified in the Administrative Agreement

# Retirement Processing

## Examine Method of Processing Retirement Notifications

- No discrepancies were found between the retirements date noted in documentation from ETF and the dates per Securian system



# Disability Premium Waivers

Examine that 95% of Disability Claims are Adjudicated within 10 days

- 100% of disability claims were adjudicated within 10 days
- Documentation and approvals were appropriate and determination consistent with policies developed by Securian

# Internal Controls

## Examine the Effectiveness of Controls of the Administration of the Group Life Insurance Program

- SOC I reports, no findings that modified Wipfli's opinion regarding Securian's control
- Found Securian's policies compliant regarding:
  - Affirmative Action
  - Privacy
  - Disaster Recovery and Business Continuation Plan

# Summary

- No significant exceptions were identified and no recommendations were made by Wipfli as a result of the audit



**Questions?**

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# Thank you

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