

**From:** Dan Young <[day6553@hotmail.com](mailto:day6553@hotmail.com)>  
**To:** Daniel Fields <[dbfields10@att.net](mailto:dbfields10@att.net)>  
**Sent:** Sunday, December 6, 2020, 12:02:31 PM CST  
**Subject:** wrongly billed by UW-Health

Hi Dan,

I hope that all is well with both you and Jeanne.

Since you serve on the ETF Group Insurance Board, I wanted to bring a matter to your attention. Participants in the UnitedHealthcare Medicare plan may be getting shortchanged by UW-Health and possibly other providers. Prior to my eye exam this year, I contacted UnitedHealthcare and I was told that a contact fitting should be covered, along with my eye exam. I was billed by UW-Health for the contact fitting. I contacted them and I was told that they billed me **without** first submitting it to my insurer because insurance does not generally cover a contact fitting! Upon my request, UW-Health did submit it to UnitedHealthcare and it was paid by them. I wonder how many people are just paying the bill from UW-Health (or other providers) not knowing this is happening?

Regards,

Dan

**ETF Response:**

The member was contacted directly by the health plan at the request of ETF to explain that the fitting is covered if related to the medical procedure.