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# Correspondence Memorandum

**Date:** October 27, 2021

To: Group Insurance Board

From: Jessica Rossner, Data, Measurement and Compliance Lead Oladipo Fadiran, IBM Analytics Consultant Office of Strategic Health Policy

Subject: Data Warehouse Dashboards

#### This memo is for informational purposes only. No Board action is required.

#### Background

This memo provides the Group Insurance Board (Board) with the quarterly data warehouse dashboard and highlights. The previous quarter's dashboards and highlights can be found in the meeting materials from the August 2021 Board meeting (GIB | 8.18.21 | 9B).

#### **Dashboard Data**

The dashboards include data for health care services provided from July 2020 to June 2021 (current period) compared to services provided from July 2019 to June 2020 (previous period). The reported data includes payments through September 2021. There is typically a gap in time between when services are provided and when they are paid. The three-month delay in reporting allows for the billing and payment process to be completed for most of the services rendered.

#### **Notable Dashboard Highlights**

Total Net Payment and Cost Trends

- The current 13.6% Year over Year (YoY) trend in net pay per member per month (PMPM) reflects a combination of two factors:
  - o Typical annual trend in cost; and
  - The three months with the largest disruption in service due to the COVID-19 pandemic (March through May 2020), are now in the "previous period".
- Barring any further marked disruption in services in the near future, the doubledigit trend is expected to continue until data from March through May 2020 are no longer included in the trend calculations. [Attachment: Data Warehouse Dashboards – Financial page 1, top, right]

Reviewed and approved by Eileen K Mallow, Director, Office of Strategic Health Policy Electronically Signed 11/04/2021

Board	Mtg Date	Item #		
GIB	11.17.21	13D		

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Data Warehouse Dashboards October 27, 2021 Page 2

#### Cost Drivers

- The largest components driving the YoY cost trend is inpatient price and outpatient use. These are indicative of the services most affected by the disruption in the previous period from the COVID-19 pandemic:
  - Inpatient utilization had a mitigating effect on the overall cost trend, but the price contributed \$247 to the total cost increase. This is an indication that the fewer services rendered were urgent and of higher severity.
  - Outpatient use is the largest positive contributor to the overall cost trend. This is a result of the fact that this service category suffered the most disruption during the COVID-19 pandemic. [Attachment: Data Warehouse Dashboards – Financial page 2]

#### Cost by Plan Groups

 All plan groups (with the exception of MercyCare) show a marked YoY trend in medical and pharmacy allowed amount per member per year (PMPY) cost trend of 11.2%. The overall double-digit trend is driven primarily by the three largest plan groups by membership. These three plan groups cover almost 76% of all the Group Health Insurance Program (GHIP) members.

Plan Group	Average Membership Count (% of Total)	Allowed Amount PMPY Cost Trends
Dean	45,330 (18.9%)	12.8%
Quartz	80,131 (33.5%)	9.9%
WEA Trust	55,287 (23.1%)	9.7%

- The relatively small membership of plan groups like MercyCare and Medical Associates makes trends for them susceptible to large swings in trends due to outliers.
- These trends are not risk adjusted to account for disparities in the risk pool of each health plan. [Attachment: Data Warehouse Dashboards Financial Page 5]

#### YoY Trend by Relationship

 The YoY net payment PMPM trend by relationship show significant differences between employee (15.2%), spouse (14.2%) and child/dependent (8.2%). This is a possible indication that the level of disruption in services resulting from the COVID-19 pandemic is age dependent. [Attachment: Data Warehouse Dashboards – Eligibility Page 6]

Staff will be available at the Board meeting to answer any questions.

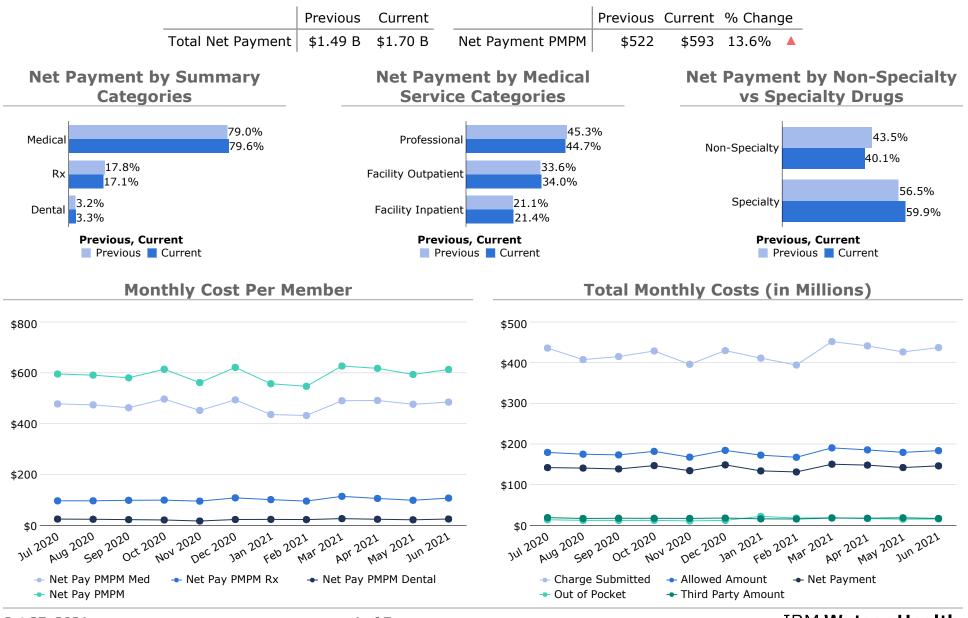
Attachment: Data Warehouse Dashboards

# Attachment A

# Financial

Previous Period: Jul 2019 - Jun 2020 (Incurred) Current Period: Jul 2020 - Jun 2021 (Incurred)





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### **Financial**

Previous Period: Jul 2019 - Jun 2020 (Incurred) Current Period: Jul 2020 - Jun 2021 (Incurred)

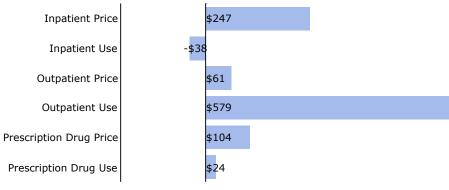


#### **Cost Per Member**

	Previous	Current	% Change		Norm	% Difference from Norm	
Allow Amt PMPY Med and Rx	\$7,809	\$8,786	12.5%		\$7,236	21.4%	
Allow Amt Per Visit Office Med	\$218	\$219	0.4%				
Allow Amt Per Adm Acute	\$22,376	\$25,498	14.0%		\$33,361	-23.6%	▼
Allow Amt Per Visit ER	\$1,792	\$2,072	15.6%		\$2,225	-6.9%	▼
Allow Amt Per Script Rx	\$144	\$159	10.5%		\$145	9.8%	
Visits Per 1000 Office Med	6,574	7,302	11.1%		6,059	20.5%	
Admits Per 1000 Acute	67	65	-2.2%		52	24.2%	
Visits Per 1000 ER	249	226	-9.2%		208	8.7%	
Scripts Per 1000 Rx	11,614	11,321	-2.5%				

### **Cost Drivers**

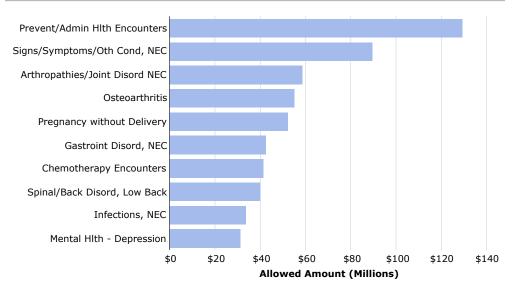
Allowed Amount PMPY increased \$977 in the current period. The factors driving this change include:



## Clinical

Previous Period: Jul 2019 - Jun 2020 (Incurred) Current Period: Jul 2020 - Jun 2021 (Incurred)





Allow Amt Med % of Total

\$129,157,345

\$89,494,789

\$58,572,674

\$54,951,009

\$52,165,451

\$42,357,453

\$41,238,303

\$40,014,819

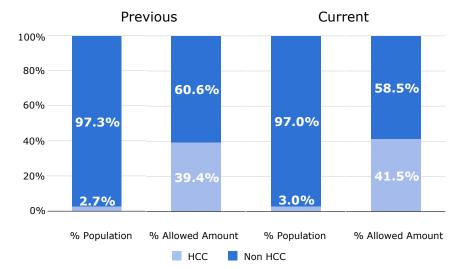
\$33,626,916

\$31,222,990

\$572,801,749

\$1,647,585,846

#### **10 Most Expensive Clinical Conditions**



#### **Top 10 Conditions for \*Consistent HCC**

	Allow Amt Med	Patients	**Allow Amt Per Patient Med
Chemotherapy Encounters	\$21,982,499	341	\$64,465
Renal Function Failure	\$15,374,525	365	\$42,122
Signs/Symptoms/Oth Cond, NEC	\$11,659,537	2,298	\$5,074
Multiple Sclerosis	\$7,535,901	217	\$34,728
Condition Rel to Tx - Med/Surg	\$7,267,291	472	\$15,397
Crohns Disease	\$6,570,550	281	\$23,383
Cancer - Leukemia	\$5,463,488	176	\$31,043
Infections, NEC	\$5,245,542	1,060	\$4,949
Coronary Artery Disease	\$5,023,505	318	\$15,797
Respiratory Disord, NEC	\$4,630,930	1,027	\$4,509

HCC: defined as member with allowed amount >= \$50K.

 $^{*}\mbox{Consistent HCC:}$  in addition, member must meet the HCC requirement for each of the last 2 Incurred Rolling years.

+Patient counts may not be unique since some patients have multiple conditions.

\*\*Only costs associated with this condition in the current period, patients may have multiple conditions.

\*\*Allow Amt Per

Patient Med

\$724

\$1,206

\$1,312

\$3,685

\$11,045

\$1,861

\$39,998

\$1,606

\$700

\$1,544

\$2,766

\$7,258

Prevent/Admin HIth Encounters

Signs/Symptoms/Oth Cond, NEC

Arthropathies/Joint Disord NEC

Pregnancy without Delivery

Chemotherapy Encounters

Mental Hlth - Depression

**All Clinical Conditions** 

Spinal/Back Disord, Low Back

Gastroint Disord, NEC

Osteoarthritis

Infections, NEC

Top 10 Subtotal

+Patients

178,387

74,204

44,652

14,913

4,723

22,755

1,031

24,913

48,070

20,225

207,091

243,196

7.8%

5.4%

3.6%

3.3%

3.2%

2.6%

2.5%

2.4%

2.0%

1.9%

34.8%

100.0%

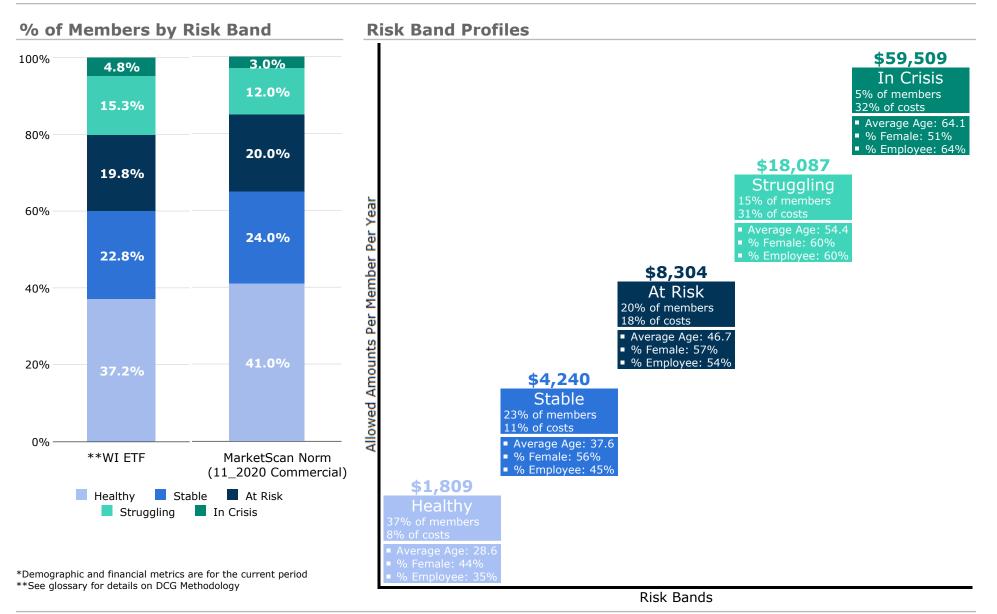
# IBM Watson Health.

#### High Cost Claimants (HCC) Trends

# Clinical

\*Current Period: Jul 2020 - Jun 2021 (Incurred) \*\*DCG Period: Jan 2020 - Dec 2020





IBM Watson Health.

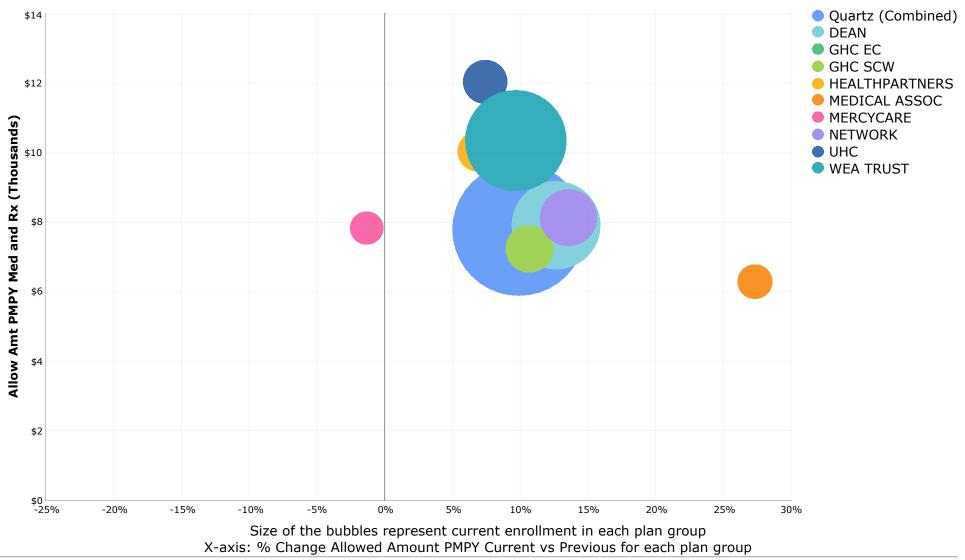
# Attachment A

Financial

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### Enrollment and Allowed Amount PMPY by Plan Group



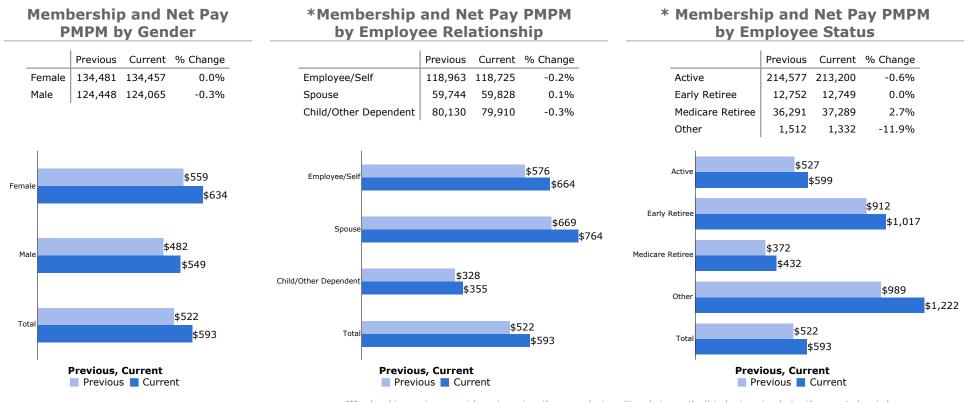
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### **Eligibility**

Previous Period: Jul 2019 - Jun 2020 (Incurred) Current Period: Jul 2020 - Jun 2021 (Incurred)



	Enrollment			Average Age			
	Previous	Current	% Change	Previous	Current	% Change	
Employees	119,186	119,238	0.0%	51.1	51.3	0.2%	
Members	258,837	258,463	-0.1%	39.6	39.7	0.4%	
Family Size Avg	2.2	2.2	-0.1%				



\*Membership counts may not be unique since there may be transitions between the listed categories during the reported period



#### **Time Periods**

- CRY: Current Rolling Year
- DCG Periods
  - Related to Diagnostic Cost Group methodology and risk adjustment
  - Typically aligned with Jan Dec plan year
- Incurred: the date a service was rendered
- Paid: the date that the claim for a service was paid
- PRY: Previous Rolling Year

#### Clinical

Clinical Conditions: IBM description for a clinical condition based on valid ICD principal diagnosis

- IP: inpatient service, related to an admission
- OP: outpatient services
- Rx: prescription drugs

#### **Eligibility**

- Employees: subscriber/self
- Family Size: average number of covered members per family
- Member Age: average age of covered employees/members
- Members: subscribers and dependents

#### **Financial**

- Allowed Amount: the total amount paid to the provider by all parties the underlying medical cost that drives spending
- Net Payment: the amount paid by the plan sponsor (WI ETF)
  - Net Payment = Allowed Amount (OOP + Third Party Payment)
- OOP: Out Of Pocket, cost to member
- Rates:
  - PMPM: Per Member Per Month
  - PMPY: Per Member Per Year
- Third Party Payment: e.g. Medicare, Medicaid, and other insurance

#### Other

- DCG: Diagnostic Cost Group (DCG) classifications are the foundation of a family of risk-adjusted payment and analysis methodologies
- Risk Scores and Categories
  - Are the predicted patient risk based on (i) Diagnosis codes (ICD 9/10) and (ii) Demographics
  - Concurrent / prospective: current and predicted risk scores
  - NonRescaled: DCG model population reference / average = 100
  - Rescaled: WI ETF population reference / average = 100
  - Risk Bands: groupings of risk scores based on IBM MarketScan