

New Plan Qualification for 2023 Plan Year

 Item 6B – Group Insurance Board

Korbey White, Health Program Manager

Office of Strategic Health Policy

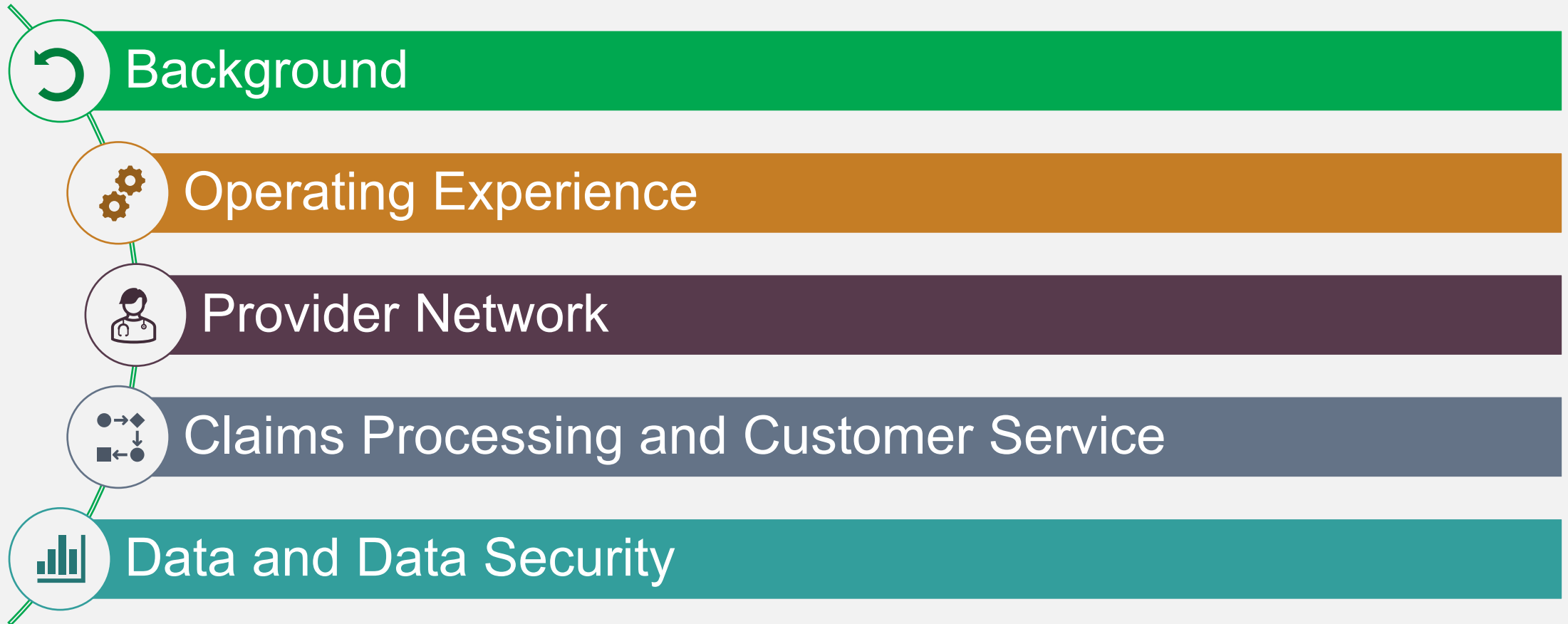




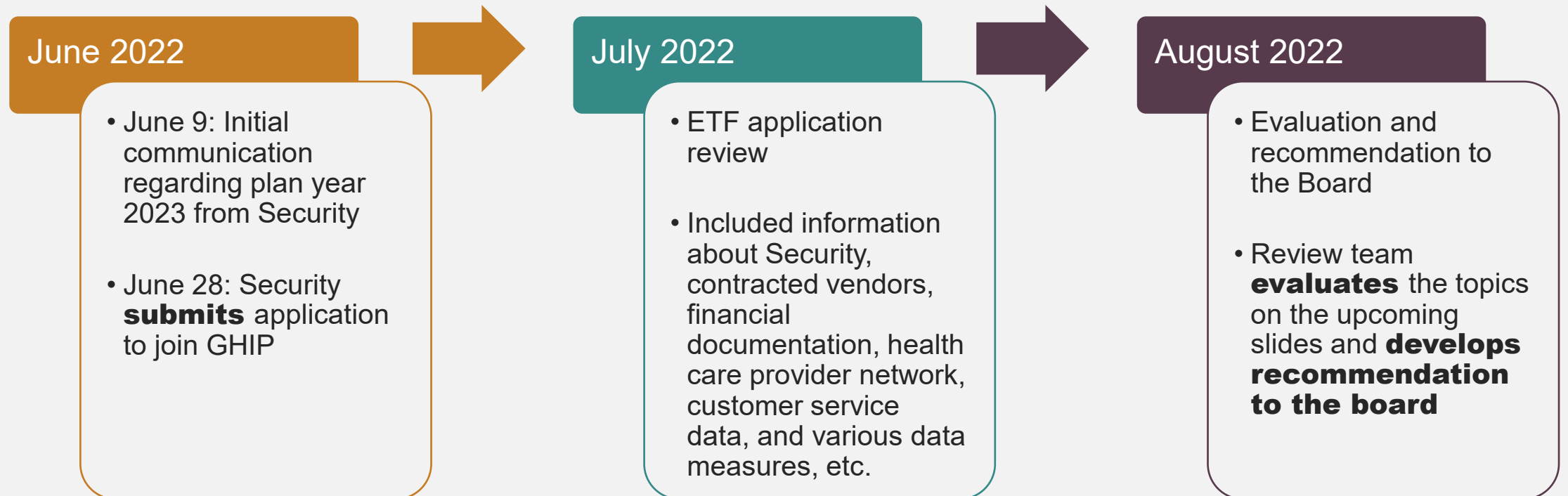
Action Needed

- The Department of Employee Trust Funds (ETF) recommends the Group Insurance Board (Board) accept the application from Security Health Plan (Security) to provide health insurance services within the Group Health Insurance Program (GHIP), contingent upon acceptance of the premium rates.

Evaluation Overview



Background



Operating Experience

- Security Health Plan has 51 years of health plan experience

1971

- First offered for enrollment as a joint venture between Marshfield Clinic, Blue Cross Blue Shield and Saint Joseph's Hospital of Marshfield

1986

- Security Health Plan of Wisconsin, Inc. was established

GHIP

- Security was previously offered from 1992 – 1995 and 2007 – 2019

Provider Network

- Central Wisconsin offering
- Primarily utilizes Marshfield Clinic Health System

• Includes Marshfield Medical Center and other key clinic locations, such as:

- Beaver Dam
- Children's Hospital
- Dickinson (Iron Mountain)
- Eau Claire
- Ladysmith
- Minocqua Hospital
- Neillsville
- Park Falls
- Rice Lake
- River Region-Stevens Point Campus
- Weston



Covered Counties

- Barron
- Chippewa
- Clark
- Eau Claire
- Lincoln
- Marathon
- Oneida
- Portage
- Price
- Rusk
- Taylor
- Trempealeau
- Vilas
- Wood

Claims Processing and Customer Service

- Security Health Plan provides award-winning customer service and can meet all GHIP performance reporting requirements

All Met
or
Exceeded

- Claims Processing Accuracy
- Claims Processing Time
- Written Inquiry Response
- Open Call Resolution Turn-Around Time
- Call Abandonment Rate
- Call Answer Timeliness

Data and Data Security

Security Health Plan adheres to all data transmission, sharing, and security requirements, including:

Consumer
Assessment of
Health Care
Providers
(CAHPS)

Health Care
Effectiveness Data
and Information
Set (HEDIS)

SOC 2 Type 2
Reporting



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Questions?

Thank you



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