

2023 Open Enrollment Campaign

Item 6 - Group Insurance Board

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Office of Strategic Health Policy



Informational Item Only

No Board action is required.

2023 Open Enrollment Highlights

Health Plan Changes

- WEA Trust Departure
- Access Plan and State Maintenance Plan Administered by Dean Health Plan
- Medicare Plus Administered by UnitedHealthcare
- Addition of Security Health Plan
- Health Plan Name Changes
- Service Area Expansions

More 2023 Open Enrollment Highlights

Medical Benefit Changes

- Waiver of Prior Authorization for Some Remote Monitoring
- Behavioral Therapy Coverage for Patient's Immediate Family

Pre-Tax Savings Accounts

- Increase in the Annual Contribution Limit
- Minimum Annual Contribution and Balance

Accident Plan

- Benefits Amount Increase
- Additional Benefits Added

Decision Guides

Action Required Graphic on Front Cover

Additional Page of What's Changing Information Added

Addition of Mental Health Graphic

2023 Decision Guide Example

It's Your Choice: Benefits That Fit Your Lifestyle

Changes Happening in 2023

ACTION REQUIRED
Your health plan may not be available in 2023. You may need to choose a new health plan.

2023 Health Benefits Decision Guide

State of Wisconsin Group Health Insurance for Retirees and COBRA Continuant

ET-2108 (9/23/2022)

Your Mental Health Matters

Mental health is just as important as physical health. Recognize signs and symptoms that may start interfering in your daily life.

	Thriving "I got this."	Managing "Something isn't right."	Struggling "I can't keep this up."	In Crisis "I need help now."
Signs	Positive Calm Sleeping well Eating normally	More easily overwhelmed Mood fluctuations Trouble sleeping or eating	Persistent fear, panic, anxiety, anger, sadness, or hopelessness Avoiding interactions or activities you typically enjoy	Panic attacks Trouble sleeping Thoughts of self-harm or suicide
Next Steps	Engage in well-being activities such as meditation, exercise, and gratitude practices	Recognize limits and ask for help Minimize stressors Make time for well-being activities	Talk to someone you trust, like a family member, friend, or coworker Seek help	Seek professional help from your doctor or through an employer assistance program Call 988 Suicide & Crisis Lifeline

Call or Text 988 for Mental Health Support

Call or text 988 for free and confidential support for anyone experiencing a suicidal, mental health, and/or substance use crisis. Learn more or use the chat feature at 988lifeline.org.

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Open Enrollment Webinars

ETF Hosted 55 IYC Webinars

- Health Benefits
- Vendor Q&A
- WEA Departure

Overall Higher Attendance

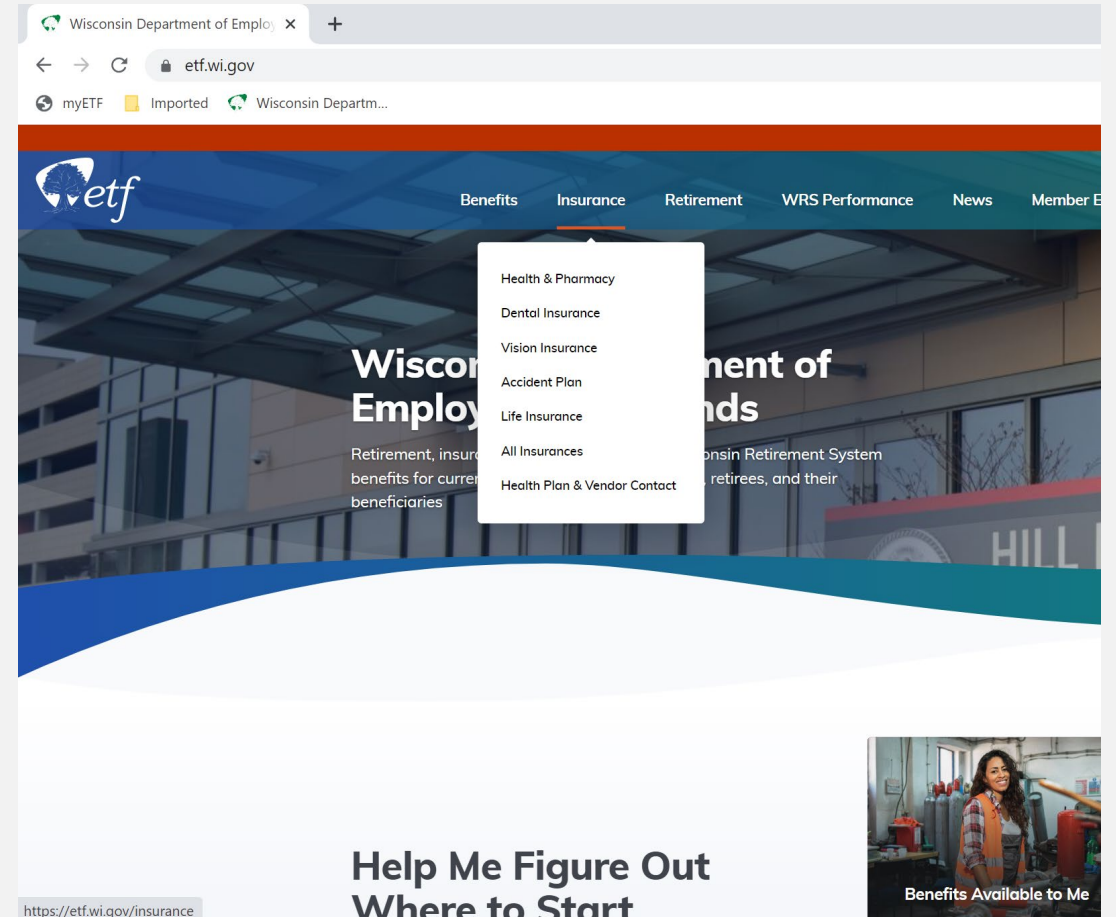
Generally Positive Feedback from Participants

- ETF will continue to review and incorporate feedback into future planning

Website

Updates to the Health and Supplemental Benefits Content

- New Insurance Menu
- Updated Web Pages
- Pharmacy



Open Enrollment Preview and eLearning Videos



Preview Video

- Produced and Published by ETF
- Promoted on ETF website
- Viewed 2,665 Times



eLearning Videos

- Produced and Published by ETF
- Significant Increase in Views

Benefits Mentor

- ETF's Interactive Benefits Counselor for State Employees and Non-Medicare Retirees
- Total Log-Ins Increase
- Total Users Decrease
- Feedback Remains Positive

The screenshot displays the 'Choose a Medical Plan' step of the Benefits Mentor. It features a progress bar with three steps: 'Welcome', 'Choose a Medical Plan', and 'Review & Enroll'. The main heading is 'Here are your medical plan options.' Below this, a paragraph explains that the 'Best Match' is based on family healthcare forecasts and estimated total costs. A section titled 'Understanding your estimated medical costs' uses icons to show that Premium (amount deducted from paycheck) plus Estimated Out-of-Pocket Costs (amount paid for care) equals Total Cost (estimated cost of medical care). To the right, a section titled 'Why should you use a spending account?' explains that pre-tax spending accounts can be used for eligible expenses, are tax-free, and balances roll over. At the bottom, a question asks 'What is most important to you when selecting a medical plan?' with a dropdown menu currently set to 'Lower overall costs at the end of the year'.

Call Center



Experienced Significant Increase in Call Volume

12,320 In-Bound Calls

WEA Departure Related Questions

The background is a dark blue gradient with numerous out-of-focus light spots in shades of blue and purple, creating a bokeh effect.

Questions?

Thank you



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