

2024 Plan Year Quality Credit

Item 4B – Group Insurance Board

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Informational item

No Board action is required



Overview

- 2024 Quality Credit
- Background
- Evaluation process
- Scoring and feedback
- Future phases

2024 Quality Credit Results

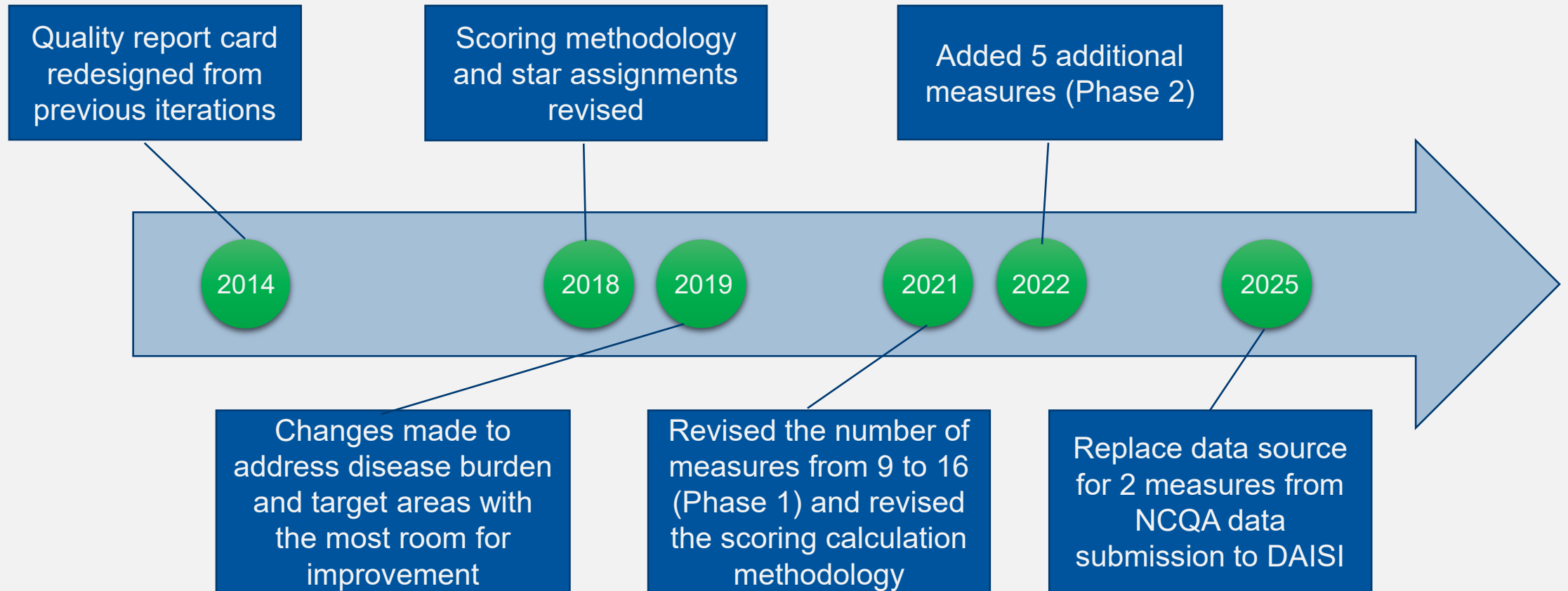
2024 Plan Year Results

Rank	Health Plan	Final Total	% Change from Plan Year 2023
1	Health Plan #4	71.24%	-0.16%
2	Health Plan #8	70.90%	2.61%
3	Health Plan #2	69.82%	1.29%
4	Health Plan #3	69.73%	-1.52%
5	Health Plan #9	68.97%	0.40%
6	Health Plan #6	68.55%	1.23%
7	Health Plan #5	68.34%	4.53%
8	Health Plan #10	67.36%	0.00%
9	Health Plan #7	67.02%	1.51%
10	Health Plan #1	67.00%	3.82%



Background

Quality Credit 10-year History



Current Scoring Items

NCQA CAHPS

Rating of health plan

Coordination of care

Flu Vaccine

NCQA HEDIS

CIS #3

CIS #10

IMA #2

BCS

CCS

COL

CWP

CBP

HBD HbA1c (<8.0%)

BPD (<140/90 mmHg)

AMM

FUH

FUA

AAB

IET

PPC timeliness of prenatal care

PPC postpartum control

AMR

Rationale for Revisions

- Rate setting timeline
- Include GHIP member-specific data
 - NCQA-certified HEDIS measures added in DAISI
- Alignment with Triple Aim

The Evaluation Process

Data exploration and analysis

Evaluation Process

Current HEDIS measures from DAISI

- Only breast and cervical cancer screens usable at this time

Other HEDIS and non-HEDIS measures from DAISI

- Future potential measures identified

Resulting Changes

Continue

- Existing HEDIS and CAHPS measures from NCQA submissions

Substitute

- DAISI-based cancer screening rates
 - Breast cancer
 - Cervical cancer

Remove

- Childhood Immunization Status Combo #10

Scoring and Ranking

BCS and CCS Substitution

Step 3 – Scoring and Ranking

DAISI BCS and CCS Sub Health Plan	DAISI BCS and CCS Sub Final Total	2021 Rank	Original NCQA Health Plan	Original NCQA Final Total
Health Plan #3	71.15%	1	Health Plan #3	71.35%
Health Plan #6	70.47%	2	Health Plan #6	70.81%
Health Plan #5	68.89%	3	Health Plan #5	69.09%
Health Plan #2	68.64%	4	Health Plan #2	68.93%
Health Plan #8	68.54%	5	Health Plan #8	68.70%
Health Plan #7	67.58%	6	Health Plan #7	67.71%
Health Plan #9	65.93%	7	Health Plan #9	66.03%
Health Plan #1	65.36%	8	Health Plan #1	65.38%
Health Plan #4	62.23%	9	Health Plan #4	64.54%

DAISI BCS and CCS Sub Health Plan	DAISI BCS and CCS Sub Final Total	2022 Rank	Original NCQA Health Plan	Original NCQA Final Total
Health Plan #3	71.12%	1	Health Plan #3	71.24%
Health Plan #5	70.67%	2	Health Plan #5	70.90%
Health Plan #2	69.71%	3	Health Plan #2	69.82%
Health Plan #6	69.05%	4	Health Plan #6	69.73%
Health Plan #8	69.00%	5	Health Plan #8	68.97%
Health Plan #7	68.41%	6	Health Plan #7	68.55%
Health Plan #1	68.40%	7	Health Plan #1	68.34%
Health Plan #9	67.15%	8	Health Plan #9	67.02%
Health Plan #4	67.07%	9	Health Plan #4	67.00%

**New plan excluded from analysis

Rankings remained consistent between the two methods in both years analyzed



Feedback from Health Plans

Council on Health Program Improvement Meeting

Data review and feedback

- BCS: small differences (0.3-3.64%)
- CCS: small to moderate differences (1.06-10.94%)

Rate setting discussions

Wisconsin Association of Health Plans

Plan Year 2025 Scoring Items

NCQA CAHPS

Rating of health plan

Coordination of care

Flu Vaccine

DAISI HEDIS

BCS

CCS

NCQA HEDIS

CIS #3

~~CIS #10~~

IMA #2

COL

CWP

CBP

HBD HbA1c (<8.0%)

BPD (<140/90 mmHg)

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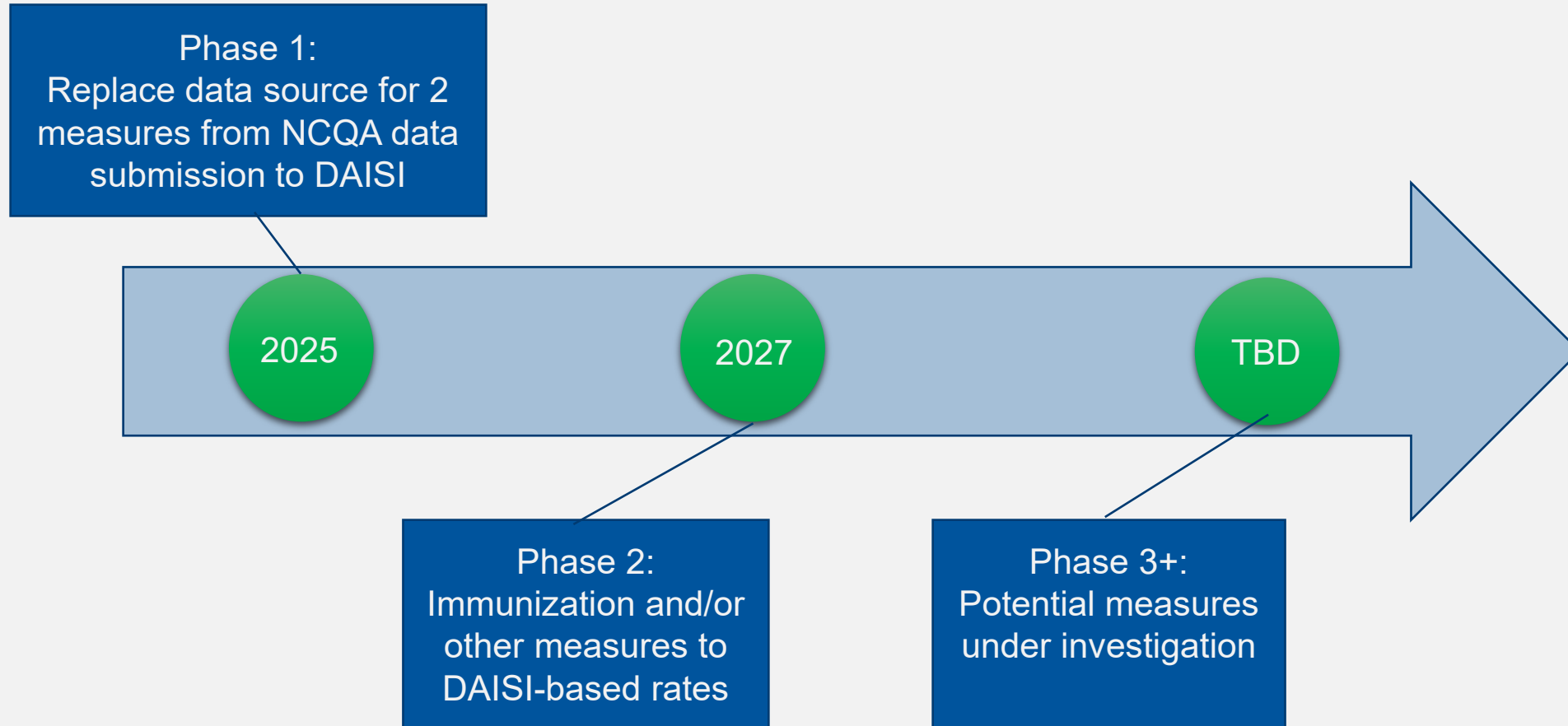
IET

PPC timeliness of prenatal care

PPC postpartum control



Quality Credit Program Future



Future Potential Measures Under Evaluation

Plan performance and customer experience

- Health risk assessment – Well WI to replace CAHPS measures
- Performance measures – call and response times reported by plans

Cost/value measures

- Per member per month (net pay or allowed amount)
- Low value care

Well-WI

Area deprivation index

- Minimize/eliminate preventative differences between ADI groups

Z-code usage

- Set benchmark

ETF member immunization measures

- Childhood, adolescent, and flu vaccination

WCHQ Initiatives

- Disparities, maternal and child health, obesity, antibiotics, asthma

Phase 3 and Beyond: Possible Scoring Items

DAISI HEDIS

Rating of health plan	Coordination of care	Flu Vaccine
CIS #3	IMA #2	BCS
CCS	URI	WCV 3-11 years
	WCV 12-17 years	

NCQA HEDIS

CWP	CBP	HBD HbA1c (<8.0%)
BPD (<140/90 mmHg)	AMM	FUH
FUA	AAB	IET
PPC timeliness of prenatal care	PPC postpartum control	

Potential New Measures

Cost measures	Low value care
Disparities	Z-codes
Customer service measures	
Under research/exploration stage for future consideration	



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Questions?

Thank you



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