

**From:** [REDACTED]  
**To:** [ETF SMB Board Feedback](#)  
**Subject:** 2024 Group Insurance plans request  
**Date:** Friday, July 21, 2023 10:06:13 AM  
**Attachments:** [REDACTED]

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Dear State of WI Group Insurance Board,

I would like to respectfully request that United Healthcare be considered again as a group insurance option for the standard Health Plan for the whole state, but especially for Winnebago County in the Northeast region. In addition, it would also be nice to have the Quartz - Central option be extended to more counties, including Winnebago County. I have not been happy with the options available to us in Winnebago County.

I know there is a lot that goes into this, but I wanted you to know that at least one of your constituents would like to have United return.

No need to put my name in the meeting minutes or agenda - just wanted to send along my request.

Sincerely,

[REDACTED]

[REDACTED] | Pronouns: she/her

E-mail [REDACTED]

Office Phone: [REDACTED]

Mobile Phone [REDACTED]

Office location: [REDACTED]

Mailing address:

[REDACTED]  
[REDACTED]  
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**STATE OF WISCONSIN**  
**Department of Employee Trust Funds**  
A. John Voelker  
SECRETARY

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July 31, 2023

[REDACTED]

[REDACTED]

Thank you for your email to the Group Insurance Board (Board) regarding United HealthCare (UHC) and Quartz Central availability in your county.

UHC has not applied to be a part of the regular Group Health Insurance Program (GHIP) since leaving the program in 2017. Health plans interested in joining the state Group Health Insurance Program (GHIP) must apply to join the program. If the health plan is approved, the previous information is presented to the Board and the health plan begins to offer coverage effective January 1 of the upcoming year. Any health plan that leaves the GHIP must wait three years to rejoin the program. UHC is currently the Medicare Advantage and Medicare Plus plan administrator for the GHIP, but this is under a separate contract specifically for these retiree-only products.

Regarding Quartz Central's availability in your county, health plans must meet minimum provider access requirements. Plans must also tell ETF that they wish to be offered in a county to be included as an option. Each year, health plans submit counties and service areas in which they would like to provide coverage for members. ETF and the Board's actuaries review the health plan's service area submissions to make sure health plans can indeed provide coverage in the counties indicated previously. In 2023, Quartz's provider network was not qualified for Winnebago County, meaning they did not have enough providers under contract, and Quartz also did not ask to be offered in Winnebago County. This is why they were not an option in 2023. ETF will make Quartz aware of your request for their Central network to extend into Winnebago County.

If you have any additional questions, please feel free to reach out me using the contact information provided below.

Sincerely,

Korbey White, Health Program Manager  
Office of Strategic Health Policy

Jeanne Hiatt  
July 31, 2023  
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