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Correspondence Memorandum

Date: October 10, 2023
To: Group Insurance Board
From: Korbey White, Health Program Manager
 Office of Strategic Health Policy
Subject: Quarterly Health Plan Performance Report

This memo is for informational purposes only. No Board action is required.

Attached is the *Quarterly Health Plan Performance Report*. This report provides second quarter (Q2) performance outcomes for the single Medicare Advantage vendor and the 10 fully-insured health plans contracted by the Group Insurance Board (Board) to provide Group Health Insurance Program (GHIP) coverage for plan year 2023.

Overall average health plan performance exceeded the performance target for all six key measures for Q2-2023.

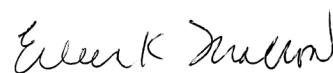
Additional performance detail is outlined in the report.

In addition to the health plan performance standards included in this report, one health plan (UnitedHealthcare) failed to meet the metric for Q2 for data file corrections and was assessed a penalty of \$8,000.

Health plan provider performance and penalty outcomes for Q3-2023 will be reported to the Board at the February meeting.

Staff will be at the Board meeting to answer any questions.

Attachment A: [Q2-2023 Health Plan Performance Report](#)


 Reviewed and approved by Eileen Mallow, Director, Office of Strategic Health Policy
 Electronically Signed 10/25/2023

Board	Mtg Date	Item #
GIB	11.15.23	15B