

From: [REDACTED]
To: [ETF SMB Board Feedback](#)
Subject: Fw: Health Insurance
Date: Friday, August 18, 2023 9:35:22 AM
Attachments: [REDACTED]


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From: ETF SMB Member Call Center <ETFsmbMemberCallCenter@etf.wi.gov>
Sent: Friday, August 18, 2023 9:27 AM
To: [REDACTED]
Subject: RE: Health Insurance

Thank you for contacting the Wisconsin Department of Employee Trust Funds (ETF).

I have passed your concerns on to our policy department. I would also encourage you to send your message to the following etfsmbboardfeedback@etf.wi.gov. Feedback like this is vital and really does help us to make decisions. Thank you for sharing your concerns!

If you are interested in learning more about our programs, our [Member Education](#) has online presentations about many Wisconsin Retirement System benefits.

If you have further questions, please feel free to contact this Department toll free at 877-533-5020, or in Madison at 608-266-3285. You may also visit us on the web at etf.wi.gov. To subscribe to automatic ETF E-mail Updates, just click on the red envelope  or click here: [Receive ETF E-Mail Updates](#).



Dana (Day-na) Traas (TR-ahh-ss) | she/her/hers [\(what's this?\)](#)
Benefits Specialist
Member Communication Center
Wisconsin Department of Employee Trust Funds | etf.wi.gov
1877 533-5020



Know your [WRS Benefits](#) and how they work! [#WRSbenefits](#)

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STATE OF WISCONSIN
Department of Employee Trust Funds
A. John Voelker
SECRETARY

Wisconsin Department
of Employee Trust Funds
PO Box 7931
Madison WI 53707-7931
1-877-533-5020 (toll free)
Fax 608-267-4549
etf.wi.gov

September 15, 2023

Patricia Swan
[REDACTED]

Dear Patricia Swan:

Thank you for your email to the Department of Employee Trust Funds (ETF) Call Center regarding the issues you are having with SSM Health System.

ETF doesn't hold provider contracts but will share your concerns with Dean Health Plan regarding the issues you have raised in your email.

If you have any additional questions, please feel free to reach out me using the contact information provided below.

Sincerely,

Korbey White, Health Program Manager
Office of Strategic Health Policy
Department of Employee Trust Funds
Korbey.white@etf.wi.gov