

Insurance Administration System Update

Item 6 – Group Insurance Board

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Informational Item Only

No Board action is required.

IAS Project Scope

- Over 900 employers and 17 vendor partners
- Insurance Administration System (aka My Insurance Benefits)
 - Benefitfocus Eligibility, Enrollment and Billing (Benefitplace and Certifi Billing)
 - Voya (COBRA)
 - In house-built solutions:
 - Employer Transaction Application
 - Employer and Member Portals
 - Employer Payment Application
 - Retiree Administration System
 - Employer Premium Rate Split Reports
 - Data and Integration Platform

IAS Accomplishments

- ✓ Working eligibility and enrollment system for active employees
- ✓ Working eligibility and enrollment system for HR administrators- Locals, State, University of Wisconsin, University of Wisconsin Hospitals & Clinics
- ✓ Testing of enrollment and eligibility system, file exchanges, billing solution
- ✓ Collection of security access agreements for employers
- ✓ Creation of Employer Transaction Application (ETA) user interface

IAS Timeline Update

- To fully meet the needs of members, staff, and employers, the new timeline will:
 - Provide a solution to increase adoption by end users in the way members interact with their ETF-administered insurance benefits.
 - Address the complexity of ETF's benefit programs.
 - Minimize risks.
- Evaluated remaining roadmap, business calendar, and employer needs in establishing updated go live date
- **New go-live: Prior to Open Enrollment 2025**
 - **Updated project planning underway**

Impacts

- Open Enrollment for Plan Year 2025 will occur in legacy system, MEBS, and through third party administrators
- Postpone benefit administration updates largely affecting the Life Insurance and Wellness and Disease Management programs, examples:
 - Data integration for enhanced evidenced-based analytics
 - Streamlining programs and processes
 - Delay decision to terminate coverage of Well Wisconsin for Medicare Advantage members
- Resources will continue to be constrained
- Requests For Proposals impacts to be determined
- ETF does not anticipate impacts to rate setting cycle for 2026

Path to Go Live



Data conversion and local employer data



Configuration for unique policies



Technical system development



Critical Benefitplace enhancements



Report development



Training

The background is a dark blue gradient with numerous out-of-focus light spots in shades of blue and purple, creating a bokeh effect.

Questions?

Thank you



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