

**From:** [REDACTED]  
**To:** [ETF SMB Board Feedback](#)  
**Subject:** Important rx considerations  
**Date:** Monday, April 22, 2024 9:35:17 PM

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Dear board members,

My name is Jennifer Yates and I have been thrilled to be accepted as a correctional officer for the state of Wisconsin. I'm really proud to be a part of this team. I'm seeking information so that I can complete my benefit enrollment.

It has been suggested that I send you an email to request that Navitus could review my son's mandatory medications. These medications keep him off of the [REDACTED], could this be considered preventative and therefore completely covered? I'm currently only paying \$10-15 a month for them through my previous employer.

Under Navitus the cost will be as follows:

[REDACTED] \$150 every 3 weeks, and  
[REDACTED] (not covered) \$180 per month.

This will be a real hardship on me and so I'm asking if there is anything that can be done about this.

Thank you for your time and consideration,  
Officer Yates



**STATE OF WISCONSIN**  
**Department of Employee Trust Funds**  
A. John Voelker  
SECRETARY

Wisconsin Department  
of Employee Trust Funds  
PO Box 7931  
Madison WI 53707-7931  
1-877-533-5020 (toll free)  
Fax 608-267-4549  
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May 1, 2024

Jennifer Yates  
[REDACTED]

Dear Jennifer Yates:

Thank you for contacting the Department of Employee Trust Funds via our Group Insurance Board Feedback regarding your concerns about the Navitus formulary and your coverage as a new State of Wisconsin employee.

As a recap, I contacted Navitus and gathered information regarding your son's medications. In my email dated, April 4, 2024, I provided clarification information to you about the Navitus formulary and coverage levels for your son's prescriptions. I also provided you information regarding GoodRx and possible savings this program may provide for you by reducing your monthly member liability for your son's prescription drugs.

I hope this information has been helpful to you. Again, thank you for contacting the Group Insurance Board and Ombudsperson Services. Please do not hesitate to contact me directly if there are other matters I may be of assistance with.

Sincerely,

Liz Doss-Anderson  
Ombudspersons Specialist  
Wisconsin Department of Employee Trust Funds  
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