



STATE OF WISCONSIN
Department of Employee Trust Funds
A. John Voelker
SECRETARY

Wisconsin Department
of Employee Trust Funds
PO Box 7931
Madison WI 53707-7931
1-877-533-5020 (toll free)
Fax 608-267-4549
etf.wi.gov

October 14, 2024

Eric Hansen
[REDACTED]

Dear Eric Hansen:

Thank you for your inquiry email to the Group Insurance Board (Board) and the Department of Employee Trust Funds (ETF) regarding your request with respect to specialized [REDACTED] deemed medically necessary.

The Board contracts with Delta Vision to offer a standard vision plan. The vision plan through Delta Vision is not part of ETF's Uniform Benefits Certificate of Coverage. Benefits are determined by the vision insurer and the Group Insurance Board does not have the ability to change the vision plan benefits.

I will also include this to our review of services for the 2026 plan year, which will include a discussion with the Board's actuary (Segal) regarding the feasibility of adding specific coverage of [REDACTED] to the Uniform Benefits Certificate of Coverage/ This review will happen at the November 13, 2024, Group Insurance Board meeting.

I am also including information on manufacturers rebate available for new wearers of MiSight lenses, in the event [REDACTED] qualifies as a new wearer.

Again, thank you for your email. If you have any other questions, comments, or concerns, please do not hesitate to contact me using the information below.

Sincerely,

Luis Caracas, Health Plan Policy Advisor
Office of Strategic Health Policy
Department of Employee Trust Funds
Luis.Caracas@etf.wi.gov
608-261-0720

From: [REDACTED]
To: [ETF SMB Board Feedback](#)
Subject: Hansen Benefit change request (contact lenses) for November 2024 GIB Meeting
Date: Tuesday, September 17, 2024 10:29:14 AM
Attachments: [REDACTED]

**CAUTION: This email originated from outside the organization.
Do not click links or open attachments unless you recognize the sender and know the content is safe.**

Dear GIB,

I write to you requesting that [REDACTED] deemed “medically necessary” (e.g. in this case for rapid-progressing [REDACTED] be insurance-covered at least to a similar level as “normal” contact lenses, if not higher. In other words, I request at minimum the option to apply coverage of standard [REDACTED] and then the member pays the remainder in out of pocket costs.

We are currently members of Robin Health Partners with Delta Vision supplemental insurance, so I expect this would relate to the Supplemental Vision Plan and Uniform Benefits discussion.

Brief background: For us, this has been a year-long failed process trying to achieve what seemed to be a simple and reasonable coverage request – but somehow isn’t. Still lacking good explanation many months later suggests that we’re perhaps dealing with an inadvertent clerical blind spot in the state insurance coverage documentation. Hence, the need for this email and attached doctor letter.

According to your normal annual contract revisions process for benefit changes, will you please (re-)consider adding “medically necessary” [REDACTED] to the coverage list for the upcoming term? My request would require review by an actuary to determine coverage revision cost of including “medically necessary” specialized lenses.

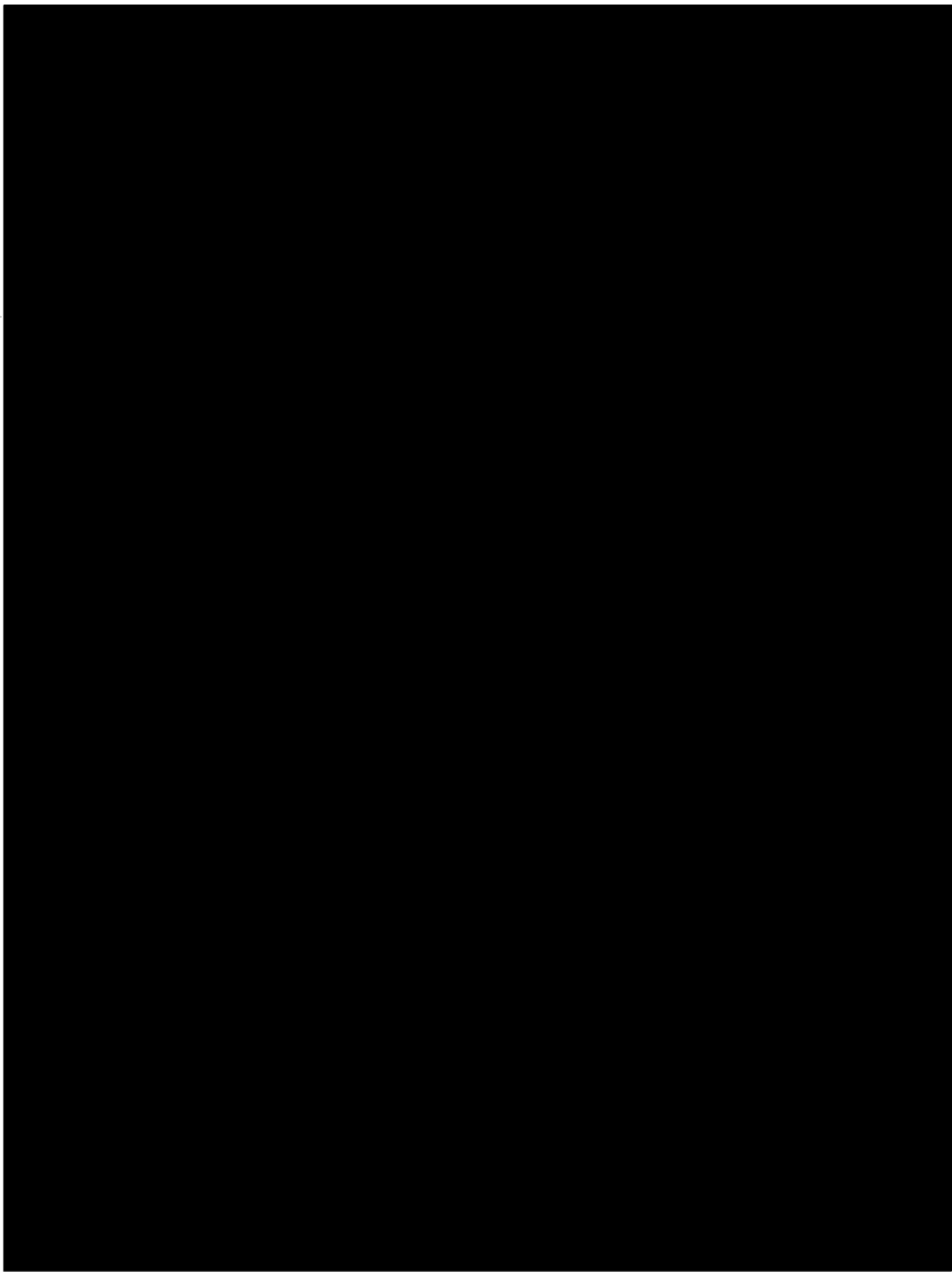
In my [REDACTED] case, these daily lenses are expensive – close to \$1,000 annually, and she will likely need them daily for at least the next 10+ years.

Thank you for your time and consideration. You have my permission to publish my email and (attached) letter as part of your upcoming GIB correspondence, meeting agenda(s), and discussions.

Sincerely,
Eric Hansen

[REDACTED]







The remainder of the page is blank white space, containing no text or other content.