

From: [REDACTED]
To: [ETF SMB Board Feedback](#)
Subject: Changes to ETF benefits
Date: Thursday, July 31, 2025 5:35:18 PM

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Hello,

I see in the agenda for your upcoming meeting that you are engaging with various organizations about changes to the healthcare and pharmacy benefits provided through ETF to employees and retirees of the state. I appreciate that this is necessary in a rapidly changing healthcare environment but I was particularly struck by your intention to consult actuaries and other companies but not a single member. Are we not the sole reason for your existence? How can you entirely exclude the very people who will be most impacted by these changes? Please explain this logic to me.

Thank you.

Patrice Day
[REDACTED]



STATE OF WISCONSIN
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August 7, 2025

Patrice Day
[REDACTED]

Dear Patrice Day,

Thank you for your correspondence on July 31, 2025, to the Group Insurance Board (Board) regarding input from members about potential changes to healthcare and pharmacy benefits provided through ETF.

While we did not explicitly state in our memo to the Board ([Ref. GIB | 08.13.25 | 3](#)) that we will be seeking input from members, we have been working with our Office of Communications and Customer Experience team to explore ways to solicit feedback from members. Our primary objective in our August presentation to the Board is to share information about how the Group Health Insurance Program (GHIP) plan designs compare with the market and other public sector employers in terms of cost-sharing. In November 2025, we anticipate we will still be narrowing down recommendations for any plan design changes, and we would present final recommendations to the Board in February 2026.

To inform our final recommendations, we hope to gather member feedback. In doing so, we need to ensure that we receive feedback from a representative sample of members. We are exploring how to best do so with our Office of Communications and Customer Experience team. Outside of this process, we welcome any feedback you have and encourage you to submit it to the Board directly at BoardFeedback@etf.wi.gov.

If you have any additional questions, please feel free to reach out to me at stacey.novogoratz1@etf.wi.gov or (608) 266-5405.

Sincerely,

Stacey Novogoratz
Program Management Section Chief
Office of Strategic Health Policy
Wisconsin Department of Employee Trust Funds