



Retirement Services Update

Fourth Quarter and Calendar Year 2016

Joint Meeting of the Employee Trust Funds,
Teachers Retirement and Wisconsin Retirement Boards

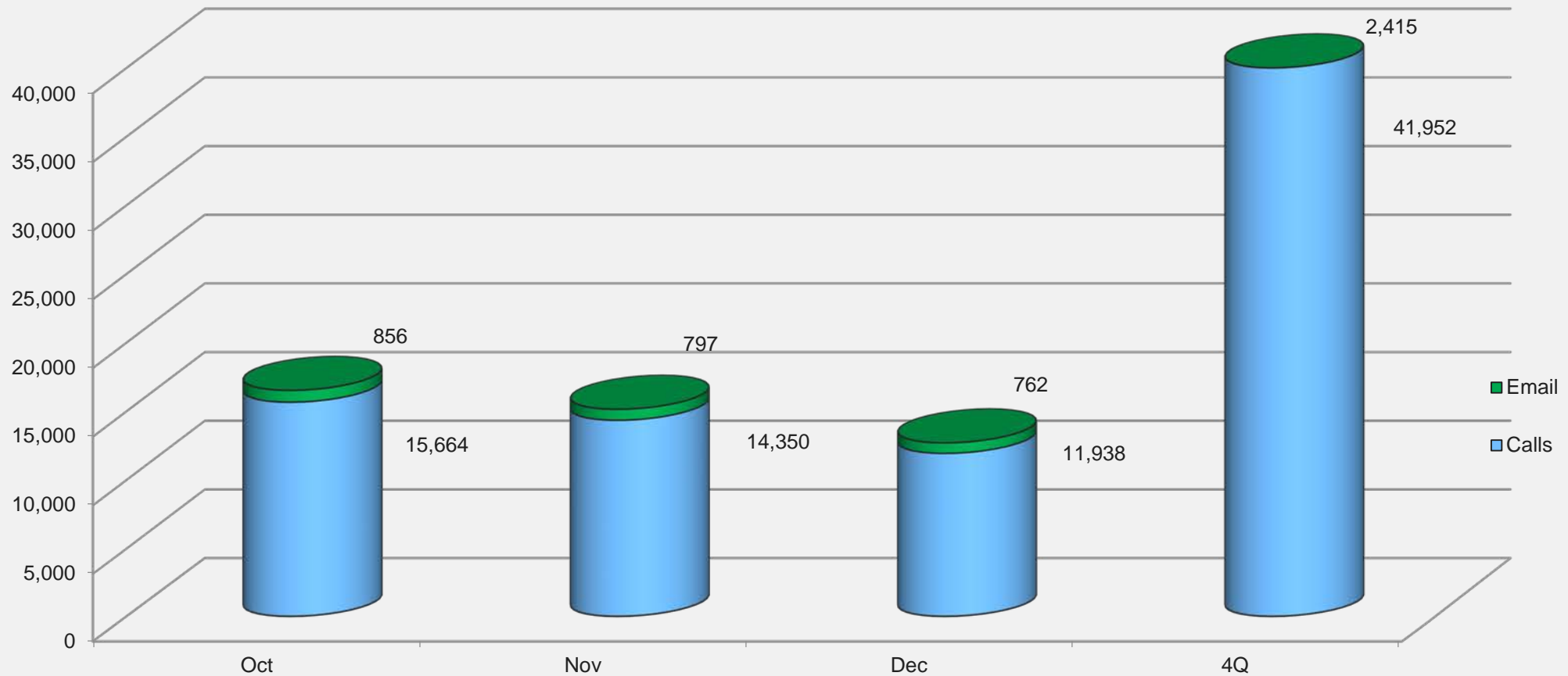
Anne M. Boudreau, Deputy Administrator
Division of Retirement Services





Customer Service

Member Contacts to Main Line



Retirement Session Attendance

Small Group Retirement Sessions	
Number of Sessions	69
Number of Members Served	681
<i>Average Number per Session</i>	10

Individual Retirement Sessions	
Number of Members Served	1,950
- With an appointment	770
- Without an appointment	353
- Quick Service	827
<i>Average Number per Session</i>	1

Retirement Session Attendance

Field Presentations	
Number of Sessions	22
Number of Attendees	2,140
<i>Average Number per Session</i>	97

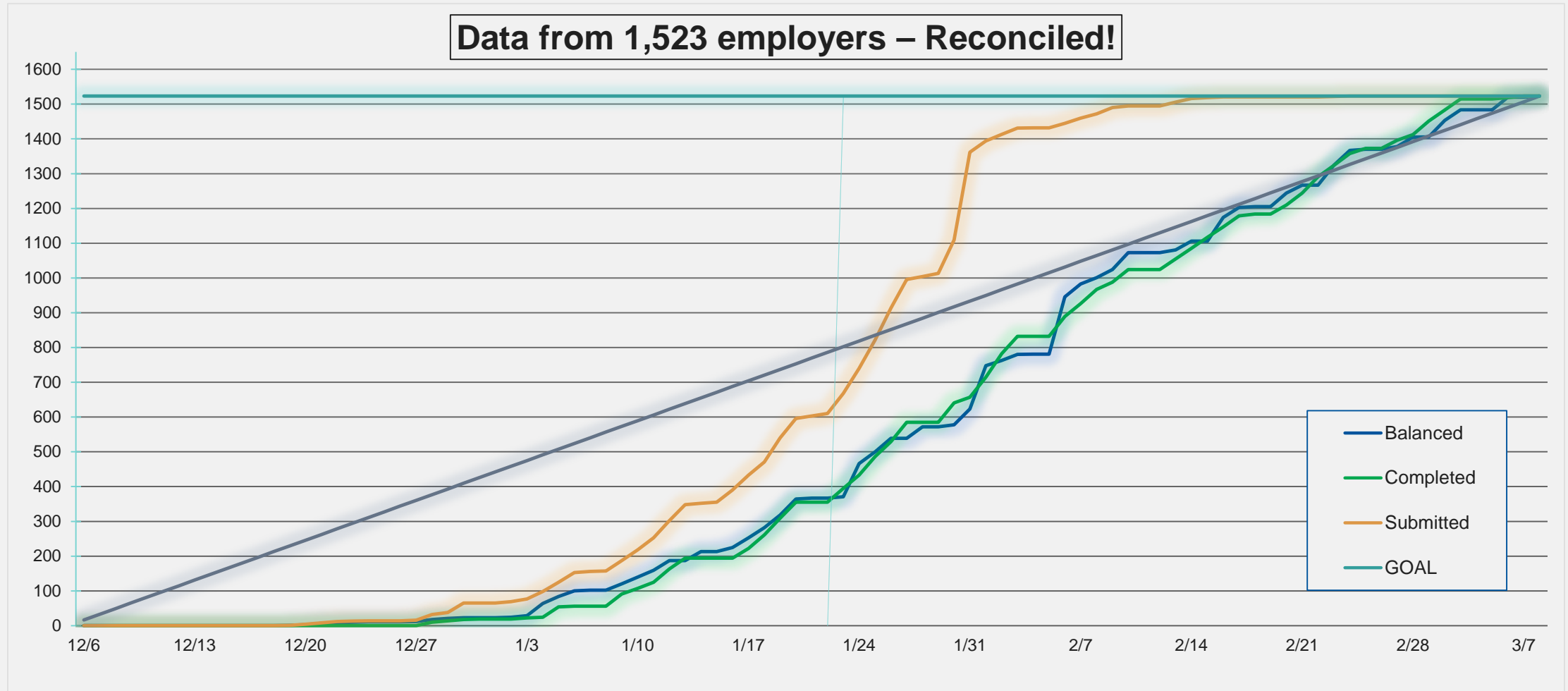
Webinar Presentations	
Number of Sessions	31
Number of Attendees	1,108
<i>Average Number per Session</i>	36

Member File Updates

	Oct	Nov	Dec	4Q
Beneficiary Designations	2,321	2,263	1,988	6,572
Military Service Affidavits	1	0	0	1
Rehired Annuitant Elections	441	523	339	1,303
Domestic Partner Affidavits	72	113	48	233
Totals	2,835	2,899	2,375	8,109

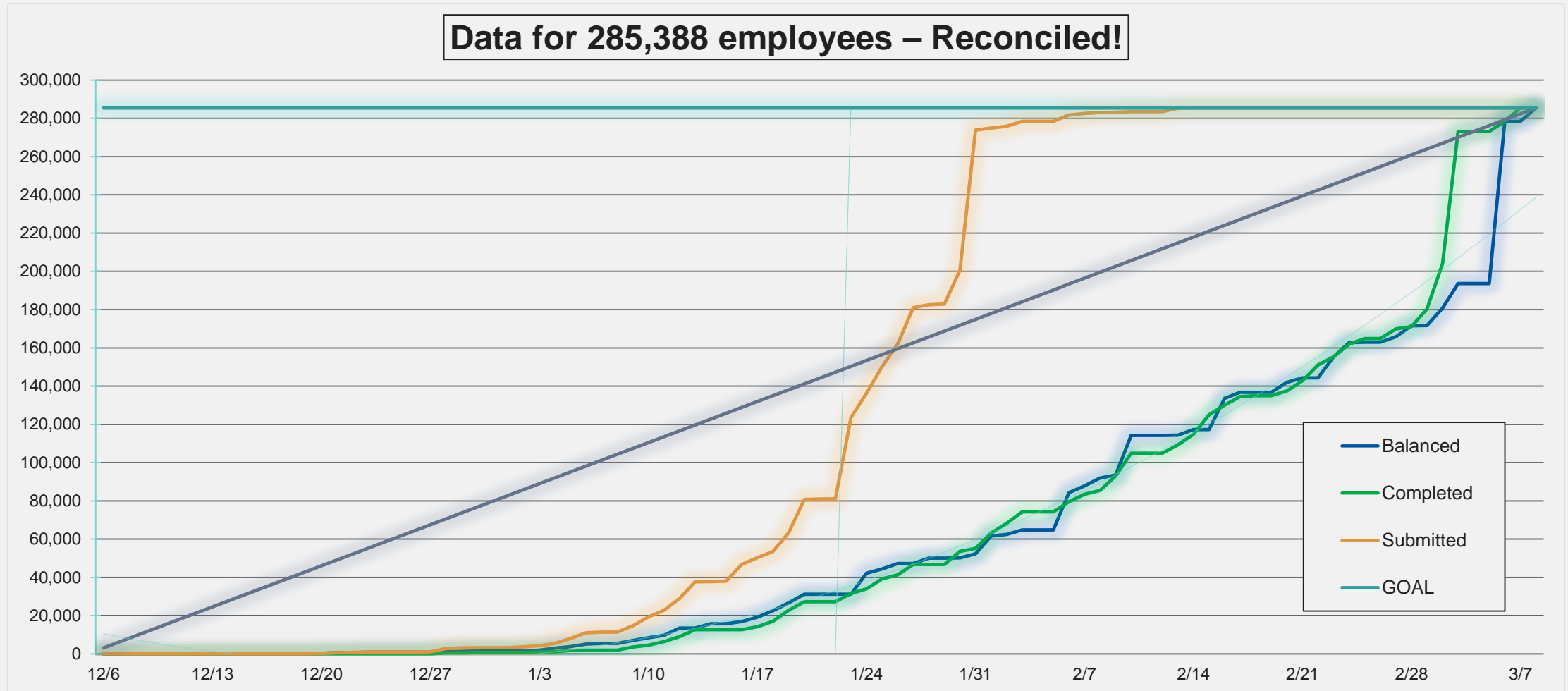
Annual Reconciliation

Successfully completed on time



Annual Reconciliation

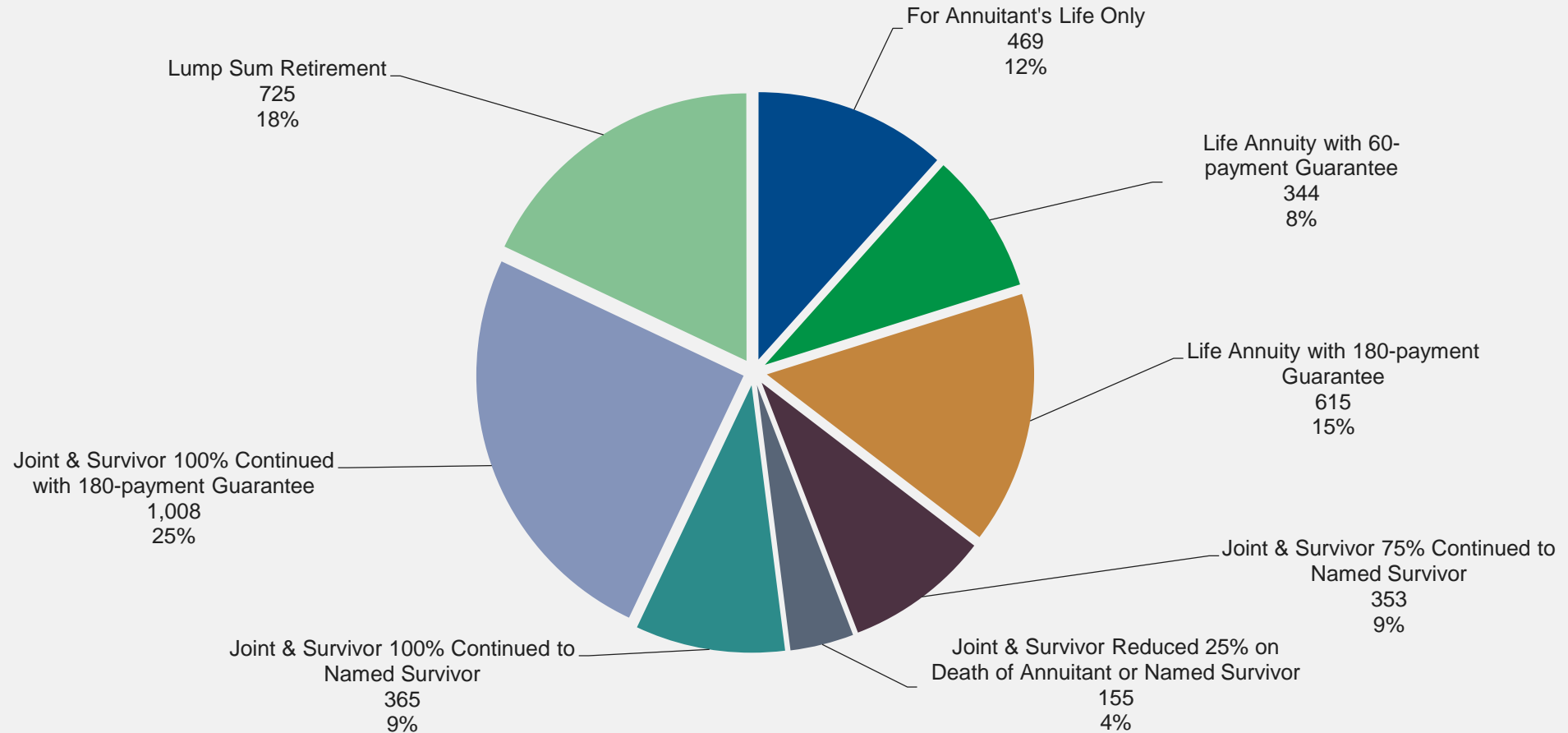
Successfully completed on time



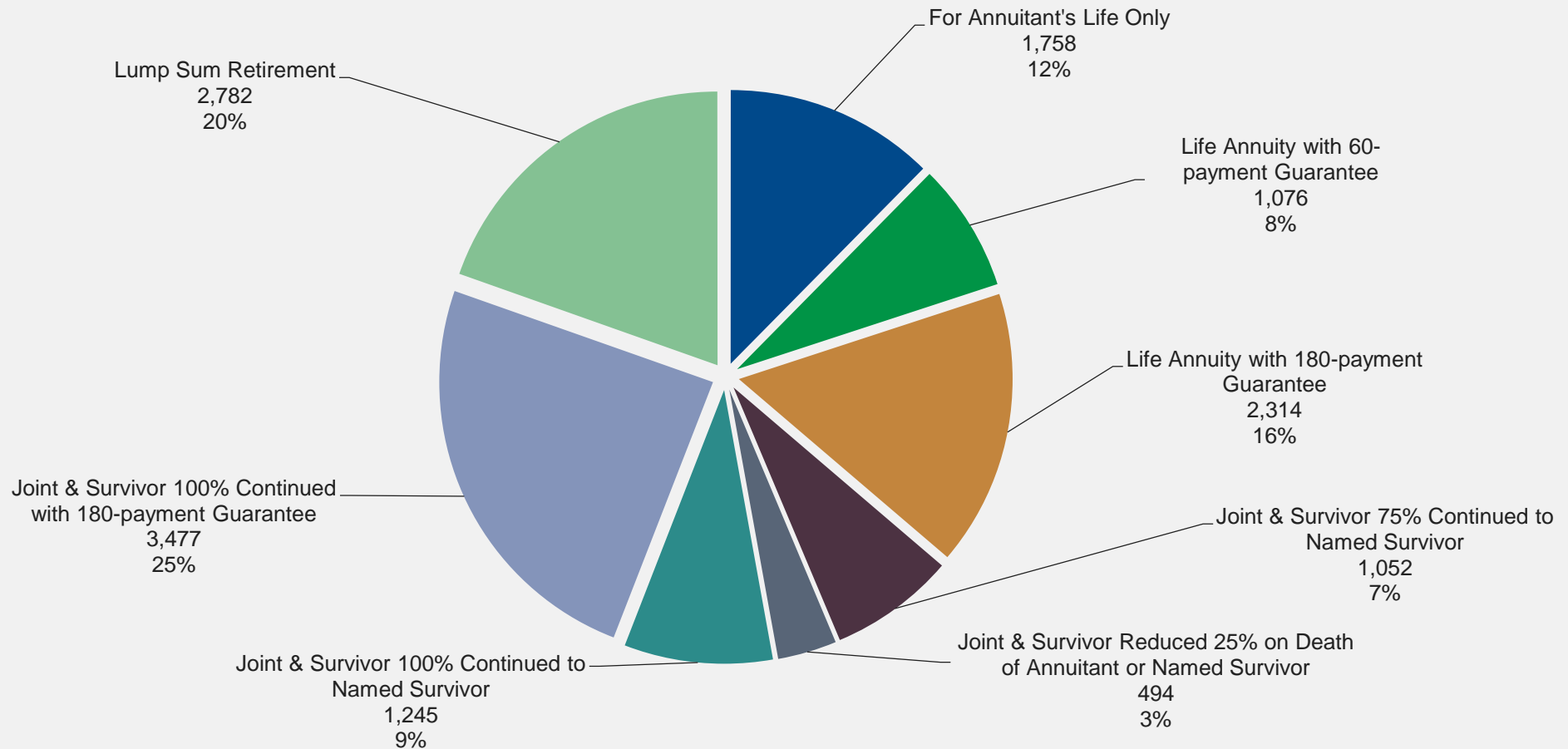


Trends

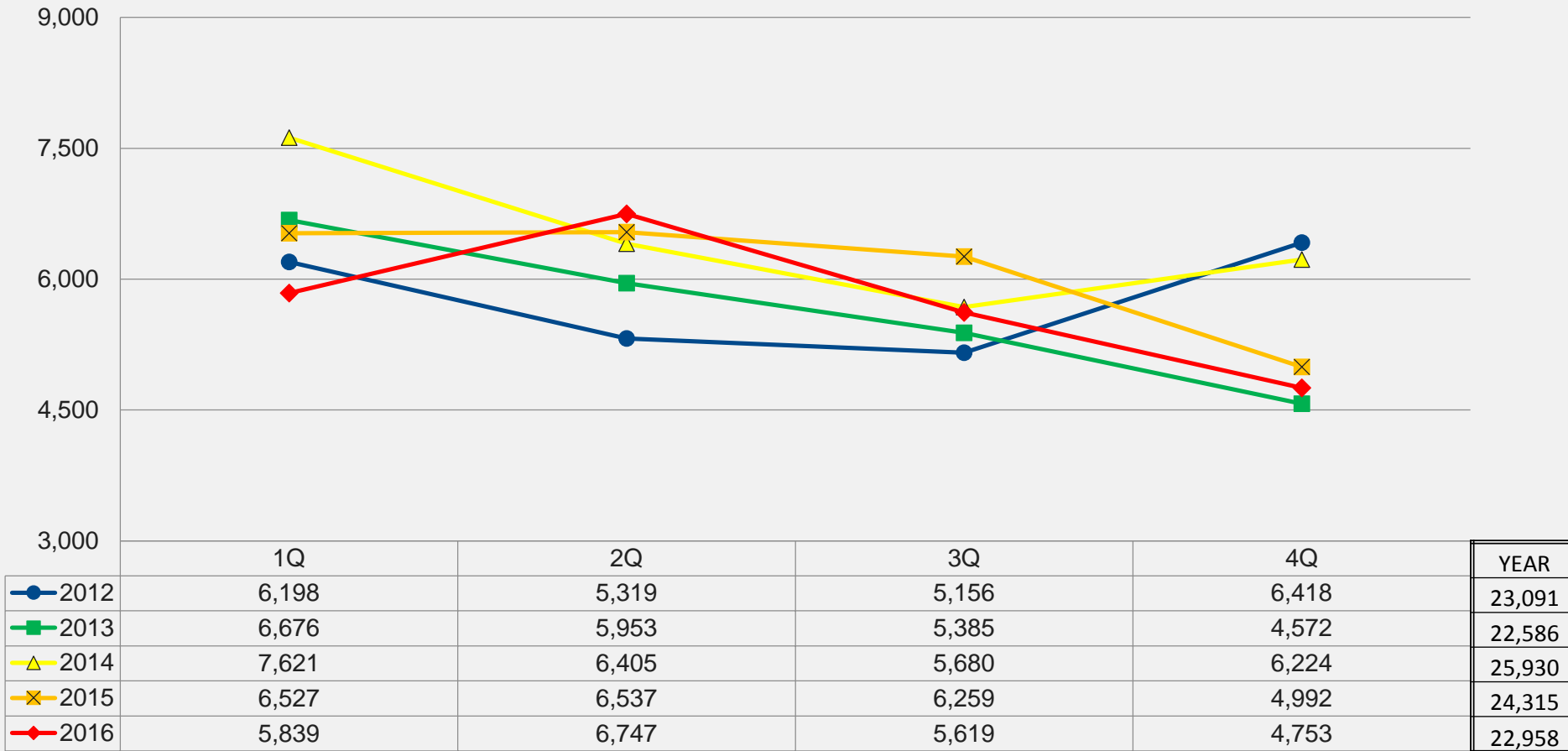
Retirement Benefit Options – Q4



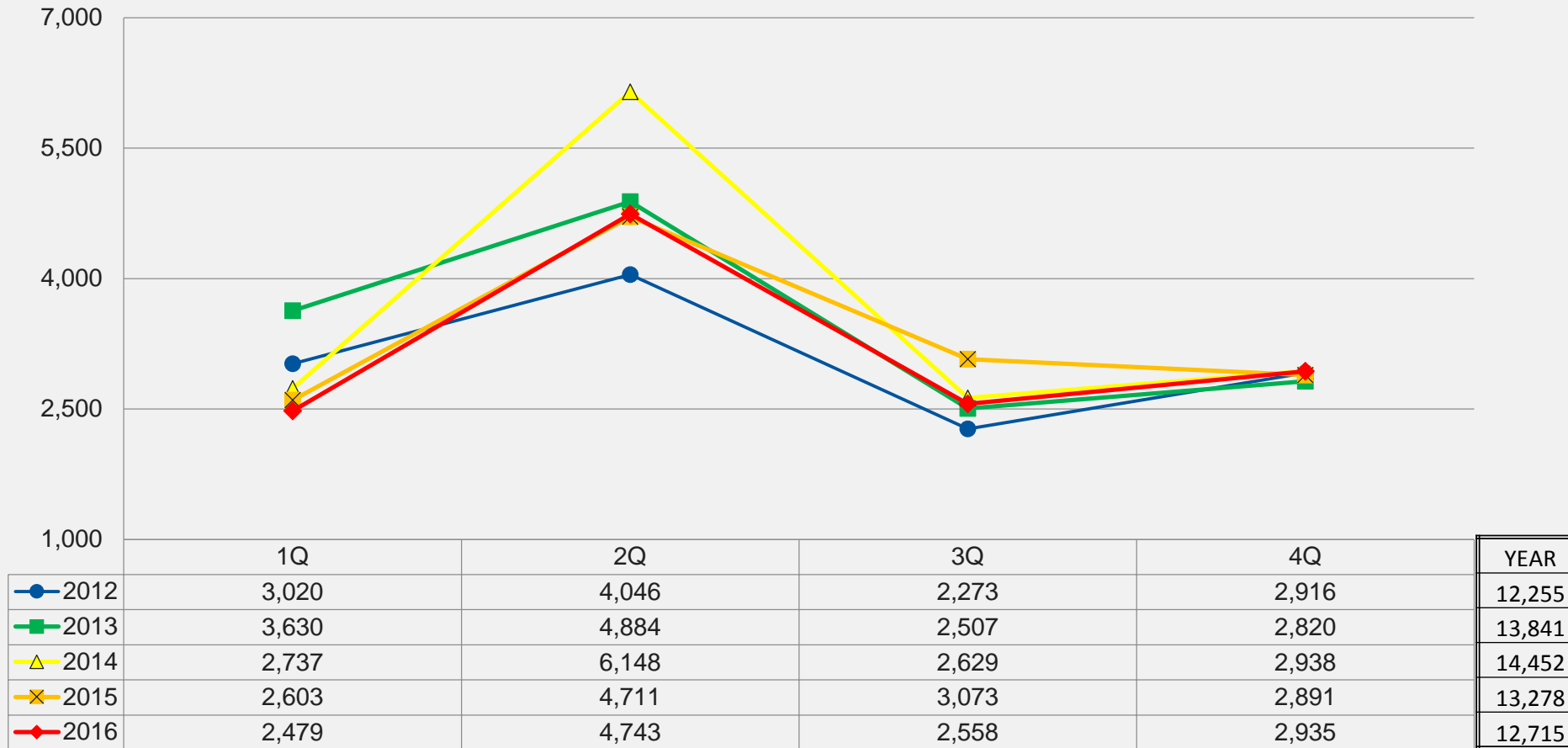
Retirement Benefit Options – 2016



Retirement Estimate Requests



Retirement Applications





Questions?

Thank you



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ETF E-mail Updates



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