

# Efforts to Locate Members

Joint Meeting of the Employee Trust Funds,  
Teachers Retirement, and Wisconsin Retirement Boards

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Division of Retirement Services



# Staying in Touch with Members

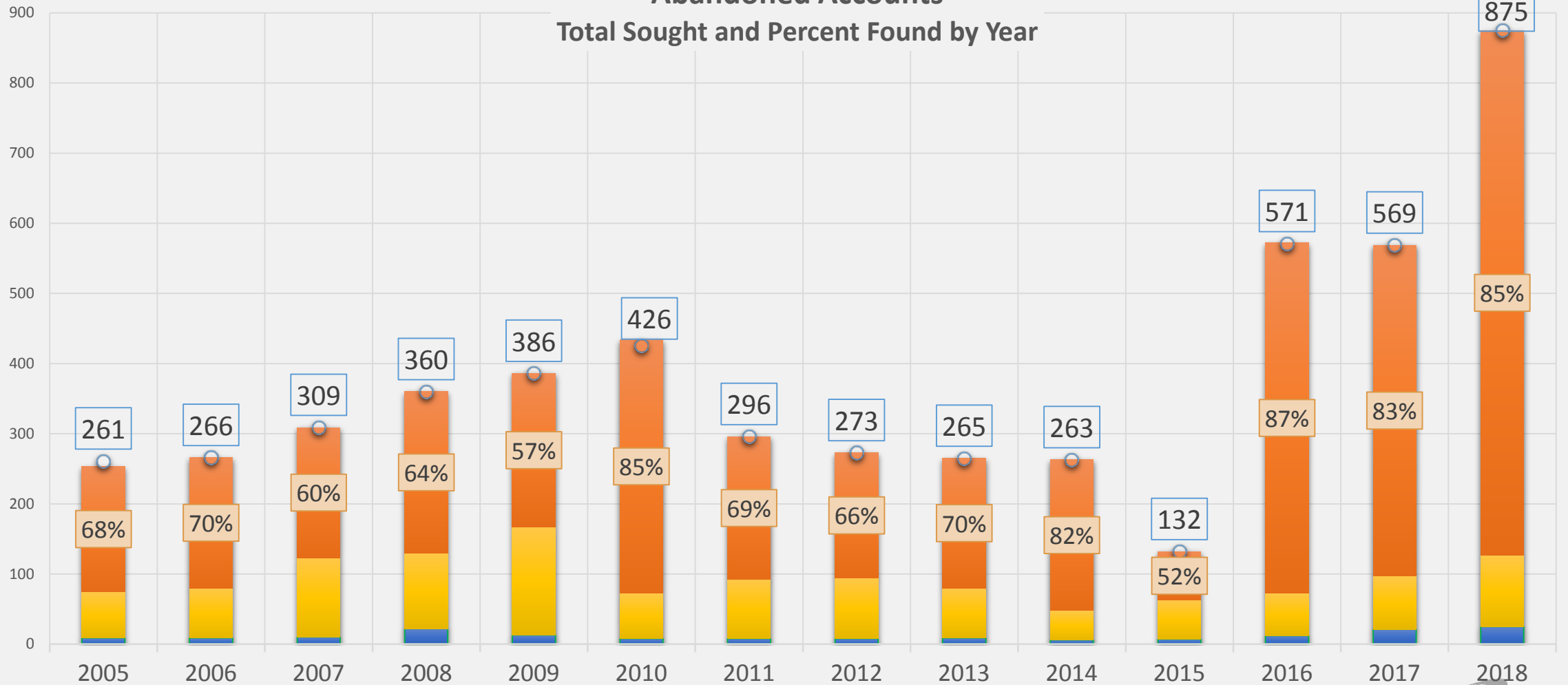
- Address service requested on first-class mail
- Address collected with all retirement estimate requests and other forms
- Address conversation during telephone call
- Reminders to members in the *WRS News* and via the *Annual Statement of Benefits* mailing
- Multiple communication paths with members

# Searching for Members

- Fiduciary duty
- Staff time
- Resources
- Timing of search
- Publication

# Finding Members

Abandoned Accounts  
Total Sought and Percent Found by Year



Efforts to Locate Lost Members— September 20, 2018



**Questions?**

# Stay Connected



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608-266-3285

1-877-533-5020



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# Thank you

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