### Appeals Refresher Training

Item 3A – Joint Meeting of the Retirement Boards

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#### Overview of the Appeals Process

- This presentation is for educational purposes.
- No Board action is required.

#### Appeals process

#### ETF Appeals Process

- Determinations
- Informal Review Process by ETF
- Division of Hearings and Appeals
- Proposed Decision

#### Board Functions in an appeal

- Quasi-judicial
- Closed Session deliberation
- Review on the record
- Final Decision



## **Board Oversight Examples of Appeal Types**

ETF Board	Teachers Retirement Board	Wisconsin Retirement Board
Wis. Stat. Sec. 40.03(1)(j)-determinations made by the department, other than appeals regarding disability annuities  • Eligibility/Calculations  • Classification  • Sick Leave  • And others	Wis. Stat. Sec. 40.03(7)(f)-determinations on disability annuity for teacher participants • Sec. 40.63 disability claims	Wis. Stat. Sec. 40.03(8)(f)-determination on disability annuity for participants other than teachers  • Sec. 40.63 disability claims

<b>Group Insurance Board</b>
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Wis. Stat. Sec. 40.03(6)(i) – determinations affecting any right or benefit under a group insurance plan

- Health Insurance/Rx
- Life Insurance

#### **Deferred Compensation Board**

Wis. Stat. Sec. 40.80(2g) – determinations affecting any right or benefit under any deferred compensation plan



#### **Departmental Determinations**

### The appeals process cannot begin prior to a Determination being made.

- Departmental Determination
  - ETF determination
- Notice of appeal rights
- Statutory time limit to submit appeal of determination
  - 90 days from date of the letter



# Independent Review Organizations

- Independent Reviews are not administered by ETF.
- They are requested by a participant and can get to IRO through multiple channels.
- Examples of types of disputes decided by IRO:
  - Coverage issues
  - Medical necessity
  - Experimental treatment
  - Rescission of health policy
- If a participant pursues an IRO, there is no option for ETF review or appeal.



#### **Direct Appeals**

#### Appeal of an Employer's Determination:

- Decision to report, or not report, as a participating employee
- Category of employment:
  - Teacher, executive, general elected official
  - Protective

#### Some ETF determinations are based directly upon employer's determination:

- Disability determinations based upon employer non-certification
- 40.63(1)(c) or 40.65(2)(b)2



#### **Informal Review Process**

- Resolution without a formal appeal being filed
- Resolution upon formal appeal being filed
  - Office of Legal Services internal review
- Resolution and Settlement authority of the ETF Secretary



#### Division of Hearings and Appeals

- Chapter 11 of ETF's Administrative Code
- Role of Administrative Law Judge:
  - Oversees the formal appeals process
  - Conducts hearings, receives relevant evidence, rules on objections and motions
  - Issues the proposed decision
- Steps in the process vary depending on the legal issues presented.



#### **Proposed Decision**

- Findings of Fact
- Conclusions of Law
- Order
- Parties have the opportunity to file objections to the proposed decision.
  - These objections will be included in the appeal record.



# The Board's Attorney for ETF Administrative Appeals



#### The Board's Function

- Quasi-judicial
- Closed session deliberation—parties not present during the deliberation
- Review on the record—Board does not take evidence or hear testimony
- Provide oversight of the initial decision-making process—either that of the Department, or, in direct appeals, the member's employer
- The hearing examiner issues a proposed decision, but the Board need not adopt it, either in part or in full. The proposed decision is not entitled to deference by the Board.

#### Who are the Parties?

- A "substantial interest" in the issue to be decided.
- The Department is a party but may choose not to participate.
  - ETF often may choose not to participate in direct appeals.
- In cases involving death benefits, the parties may include potential beneficiaries.
- In cases involving insurance benefits, the third-party administrator or health insurance program may be a party.



#### Decision-making Process

Board staff provides appeal record to each Board member.

Prior to Board meeting: Board members read the record, identify the specific issues to be resolved and any factual and legal disputes.

Board meets to consider the appeal.

At Board meeting: counsel provides summary of case and a recommendation for deciding the appeal.

Board discusses members' views of the facts and law at issue.



#### **Final Decision**

- Parties to the appeal
- Must include findings of fact and conclusions of law, and facts establishing the Board's jurisdiction
- A statement of the disposition of the appeal: whether the decision of the Department or employer is affirmed, reversed, or remanded for further proceedings

#### What happens next?

- Participant accepts the board's decision and ends appeal
- Petition for re-hearing
- Judicial review in Dane County Circuit Court



