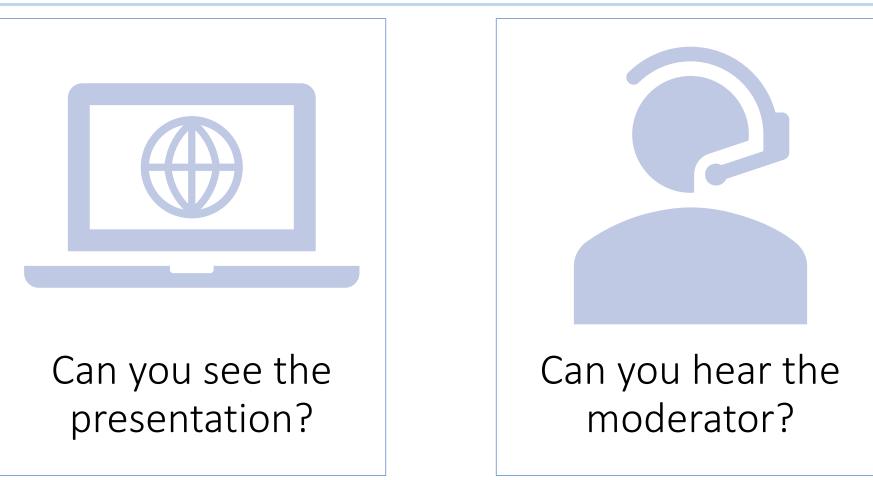


Wellness Virtual Benefit Session for Members



Wellness – 10/16/20





Welcome

- Wellness Session 3 of 4
 - Friday, October 2
 - Tuesday, October 6
 - Friday, October 16 <



- Thursday, October 22
- Visit etf.wi.gov to view other health benefit forums and educational opportunities

This session will be recorded for records retention purposes, but will not be shared publicly Wellness - 10/16/20

Agenda

- Ground Rules & Introductions
- Wellness 2021 Overview
- Q&A Session
- Member Resources

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Ground Rules

- Please mute yourself
 - Only the moderator(s) and panelists will engage in active discussion, and will be muted when not actively speaking

- Enter all questions via the chat function
 - All general benefits-related questions are welcome
 - No personally identifiable information (PII) or protected health information (PHI) allowed

How to Participate



Introductions

Moderator

• Sara Brockman, Communications Manager (ETF – OSHP)

Panelists

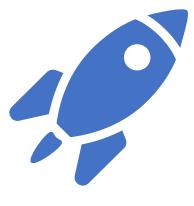
- Molly Heisterkamp, Disease Management & Wellness Program Manager (ETF – OSHP)
- Kristi Mulcahey, Program Manager (StayWell)

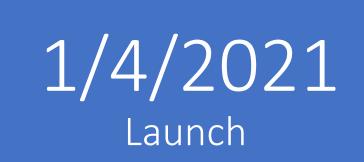
Wellness

- Key Dates & Incentive Overview
- New "Health Check" Activities
- Health-Plan Offered Wellness
 Incentive Changes
- Silver Sneakers
- WebMD Integration



Key Dates – Program Year 5





10/8/2021 Incentive Deadline



Wellness - 10/16/20

2021 Well Wisconsin Incentive Overview

• Earn \$150 incentive by completing 3 activities:



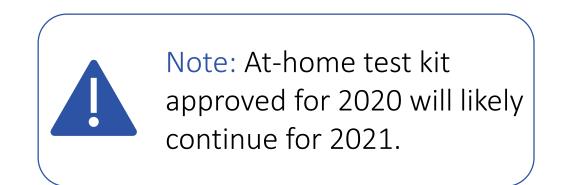
- Health Check Activity (Expanded Options!)
 - Dental cleaning
- Health coaching call
- Health care provider form
 Onsite biometric screening



Health Assessment



Well-Being Activity



Health-Plan Offered Wellness Incentives

- Effective January 1, 2021, UnitedHealthcare is the <u>only</u> health plan that may offer financial wellness incentives to members
 - Members enrolled in Medicare Advantage through UnitedHealthcare are <u>not</u> eligible for the \$150 wellness incentive
- All other members (i.e. non-Medicare Advantage) are encouraged to participate in Well Wisconsin and earn the \$150 wellness incentive

Silver Sneakers



Silver Sneakers will still be available to members enrolled in:

- Medicare Advantage with UnitedHealthcare
- Medicare Plus with WEA Trust

Coming Soon – WebMD Integration

- StayWell recently merged with WebMD Health Services
 - Will provide an improved and customized wellness experience
- New tools and resources from WebMD launching in 2021 including a new web portal experience
 - Each user will need to set up a new web portal account
- More details to come



Q&A Session

- Please type questions into the chat box
- Questions should be general
- No PII/PHI permitted



Coaching Calls

• I work with a health coach that isn't provided through StayWell or the Well Wisconsin program. Does a coaching call with an independent health coach count as an eligible health check toward earning the \$150 wellness incentive?

Q&A Session – Time to Wrap Up



Resources

- Well Wisconsin Program 2021 Video
- Virtual Benefit Fair Alternatives
- Member Resources
- Further Questions



Well Wisconsin Program 2021 Video

 Want to learn more? Watch this short <u>informational video</u> from StayWell about the 2021 Well Wisconsin Program



2021 Virtual Benefit Forums

ETF Benefits for Members

- Throughout open enrollment
- 20 total sessions
 - Health Insurance & Pharmacy Benefits for Active Members
 - Health Insurance & Pharmacy Benefits for Retirees
 - Dental & Vision Coverage
 - Wellness Program
 - Supplemental Programs
 - Pre-Tax Savings Accounts, Accident Program, Life Insurance



Benefit Vendors for Members

- Throughout open enrollment
- 30 total sessions
 - 2 sessions per vendor



- Registration required via ETF website
- No PII/PHI permitted
- See <u>ETF website</u> for session details

Member Resources

- ETF website
 - New Health landing page <u>etf.wi.gov/health</u>
- Important Changes for 2021
 - <u>State employees</u>
 - Local employees same for all Local Program Options
 - See meeting materials for PDF versions
- Health Plan and Vendor contact information
- 2021 Decision Guides

Further Questions



If you have additional questions following today's session, you can contact:

- StayWell at 1-800-821-6591 or wellwisconsin@staywell.com, or
- An ETF benefits specialist at 1-877-533-5020 7:00 a.m. to 5:00 p.m. (CDT) / Monday – Friday

Evaluation Survey

You will receive an evaluation survey following this session – please take a few minutes to complete the survey



Thank You!



Wellness – 10/16/20