

Wellness

Virtual Benefit Session for Members



Wellness - 10/22/20

Tech Check



Can you see the presentation?



Can you hear the moderator?

Welcome

- Wellness Session 4 of 4
 - Friday, October 2
 - Tuesday, October 6
 - Friday, October 16
 - Thursday, October 22
- Visit etf.wi.gov to view other <u>educational opportunities</u>

Agenda

- Ground Rules & Introductions
- Wellness 2021 Overview
- Q&A Session
- Member Resources

Ground Rules

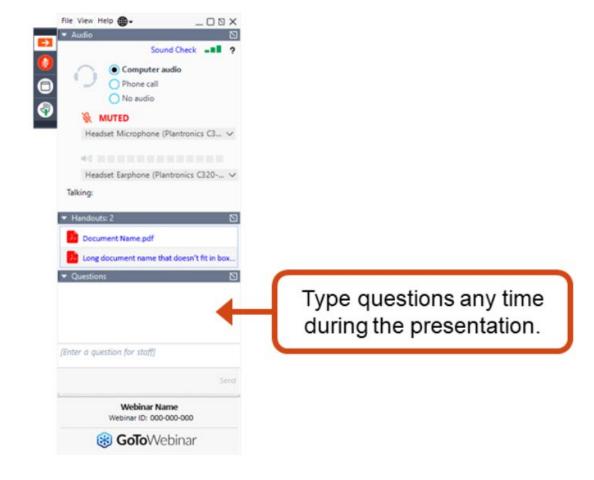
- Please mute yourself
 - Only the moderator(s) and panelists will engage in active discussion, and will be muted when not actively speaking

- Enter all questions via the chat function
 - All general benefits-related questions are welcome
 - No personally identifiable information (PII) or protected health information (PHI) allowed

Wellness -10/22/20

How to Participate





Introductions

Moderator

Sara Brockman, Communications Manager

Panelist

Kristi Mulcahey, Program Manager (StayWell)

Wellness

- Key Dates & Incentive Overview
- New "Health Check" Activities
- Health-Plan Offered Wellness Incentive Changes
- Silver Sneakers
- WebMD Integration



Key Dates – Program Year 5



1/4/2021

Launch

10/8/2021
Incentive Deadline



Wellness - 10/22/20

2021 Well Wisconsin Incentive Overview

Earn \$150 incentive by completing 3 activities:



Health Check Activity (Expanded Options!)

- Dental cleaning
- Health care provider form
 Onsite biometric screening
- Health coaching call



Health Assessment



Well-Being Activity



Note: At-home test kit approved for 2020 will likely continue for 2021.

Wellness - 10/22/20 10

Health-Plan Offered Wellness Incentives

- Effective January 1, 2021, UnitedHealthcare is the <u>only</u> health plan that may offer financial wellness incentives to members
 - Members enrolled in Medicare Advantage through UnitedHealthcare are <u>not</u> eligible for the \$150 wellness incentive
- All other members (i.e. non-Medicare Advantage) are encouraged to participate in Well Wisconsin and earn the \$150 wellness incentive

Silver Sneakers



Silver Sneakers will still be available to members enrolled in:

- Medicare Advantage with UnitedHealthcare
- Medicare Plus with WEA Trust

Coming Soon - WebMD Integration

- StayWell recently merged with WebMD Health Services
 - Will provide an improved and customized wellness experience
- New tools and resources from WebMD launching in 2021 including a new web portal experience
 - Each user will need to set up a new web portal account
- More details to come



Q&A Session

- Please type questions into the chat box
- Questions should be general
- No PII/PHI permitted



Coaching Calls

• I work with a health coach that isn't provided through StayWell or the Well Wisconsin program. Does a coaching call with an independent health coach count as an eligible health check toward earning the \$150 wellness incentive?

Q&A Session – Time to Wrap Up



We have time for one last question...

Resources

- Well Wisconsin Program 2021
 Video
- Member Resources
- Further Questions



Well Wisconsin Program 2021 Video

Want to learn more?
 Watch this short
 <u>informational video</u> from
 StayWell about the 2021
 Well Wisconsin Program



Member Resources

- ETF website
 - New Health landing page etf.wi.gov/health
- Important Changes for 2021
 - State employees
 - <u>Local employees</u> same for all Local Program Options
 - See meeting materials for PDF versions
- Health Plan and Vendor contact information
- 2021 Decision Guides

Further Questions



If you have additional questions following today's session, you can contact:

- StayWell at 1-800-821-6591 or wellwisconsin@staywell.com, or
- An ETF benefits specialist at 1-877-533-5020
 7:00 a.m. to 5:00 p.m. (CDT) / Monday Friday

Evaluation Survey



You will receive an evaluation survey following this session – please take a few minutes to complete the survey



Thank You!

