

#### **Wellness** Virtual Benefit Session for Members



Wellness – 10/22/20





#### Welcome

- Wellness Session 4 of 4
  - Friday, October 2
  - Tuesday, October 6
  - Friday, October 16
  - Thursday, October 22 <
- Visit etf.wi.gov to view other <u>educational opportunities</u>

*This session will be recorded for records retention purposes, but will not be shared publicly* Wellness – 10/22/20

## Agenda

- Ground Rules & Introductions
- Wellness 2021 Overview
- Q&A Session
- Member Resources

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### **Ground Rules**

- Please mute yourself
  - Only the moderator(s) and panelists will engage in active discussion, and will be muted when not actively speaking

- Enter all questions via the chat function
  - All general benefits-related questions are welcome
  - No personally identifiable information (PII) or protected health information (PHI) allowed

#### How to Participate



#### Introductions

# Moderator

#### • Sara Brockman, Communications Manager

Panelist

#### • Kristi Mulcahey, Program Manager (StayWell)

#### Wellness

- Key Dates & Incentive Overview
- New "Health Check" Activities
- Health-Plan Offered Wellness
  Incentive Changes
- Silver Sneakers
- WebMD Integration



#### Key Dates – Program Year 5





# 10/8/2021 Incentive Deadline



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# **2021 Well Wisconsin Incentive Overview**

• Earn \$150 incentive by completing 3 activities:



- Health Check Activity (Expanded Options!)
  - Dental cleaning
- Health coaching call
- Health care provider form
  Onsite biometric screening



Health Assessment



Well-Being Activity



## **Health-Plan Offered Wellness Incentives**

- Effective January 1, 2021, UnitedHealthcare is the <u>only</u> health plan that may offer financial wellness incentives to members
  - Members enrolled in Medicare Advantage through UnitedHealthcare are <u>not</u> eligible for the \$150 wellness incentive
- All other members (i.e. non-Medicare Advantage) are encouraged to participate in Well Wisconsin and earn the \$150 wellness incentive

## **Silver Sneakers**



Silver Sneakers will still be available to members enrolled in:

- Medicare Advantage with UnitedHealthcare
- Medicare Plus with WEA Trust

## **Coming Soon – WebMD Integration**

- StayWell recently merged with WebMD Health Services
  - Will provide an improved and customized wellness experience
- New tools and resources from WebMD launching in 2021 including a new web portal experience
  - Each user will need to set up a new web portal account
- More details to come



#### **Q&A Session**

- Please type questions into the chat box
- Questions should be general
- No PII/PHI permitted



## **Coaching Calls**

• I work with a health coach that isn't provided through StayWell or the Well Wisconsin program. Does a coaching call with an independent health coach count as an eligible health check toward earning the \$150 wellness incentive?

### **Q&A Session – Time to Wrap Up**



#### **Resources**

- Well Wisconsin Program 2021 Video
- Member Resources
- Further Questions



### Well Wisconsin Program 2021 Video

 Want to learn more? Watch this short <u>informational video</u> from StayWell about the 2021 Well Wisconsin Program



## **Member Resources**

- ETF website
  - New Health landing page <u>etf.wi.gov/health</u>
- Important Changes for 2021
  - <u>State employees</u>
  - <u>Local employees</u> same for all Local Program Options
  - See meeting materials for PDF versions
- Health Plan and Vendor contact information
- 2021 Decision Guides

## **Further Questions**



If you have additional questions following today's session, you can contact:

- StayWell at 1-800-821-6591 or wellwisconsin@staywell.com, or
- An ETF benefits specialist at 1-877-533-5020 7:00 a.m. to 5:00 p.m. (CDT) / Monday – Friday

## **Evaluation Survey**

You will receive an evaluation survey following this session – please take a few minutes to complete the survey



## **Thank You!**



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