



# Transitioning Care to a New Health Plan



# Objectives

---

By the end of this presentation, you will be able to:

- Identify if your health care provider is covered by another health plan
- Change your primary care provider or primary care clinic
- Change your specialist(s) or health plan while receiving complex care
- Find more help with transitioning care
- Enroll in a new health plan

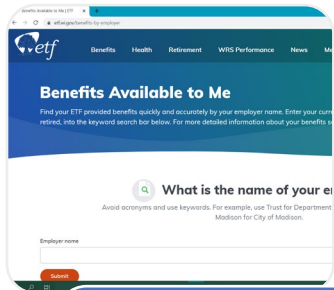
# Health Care Providers

---

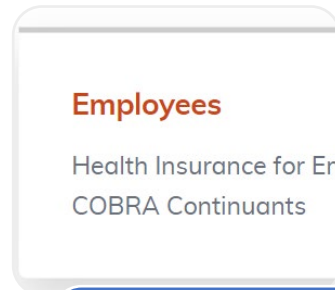
- Finding a health plan
- Is my provider covered?
- Changing my primary care provider or primary care clinic
- Getting help with complex care transitioning or other services



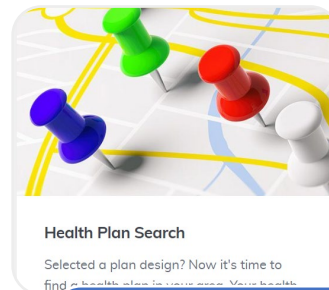
# Find a Health Plan



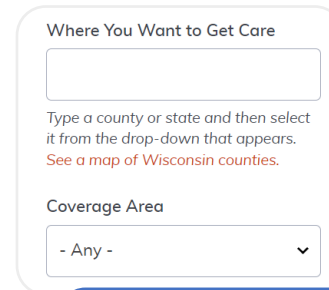
Use Benefits Available to Me



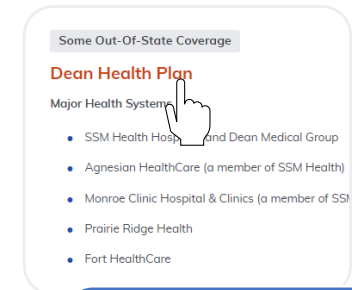
Click Health Insurance Card\*



Click Health Plan Search



Use filters to narrow down your search



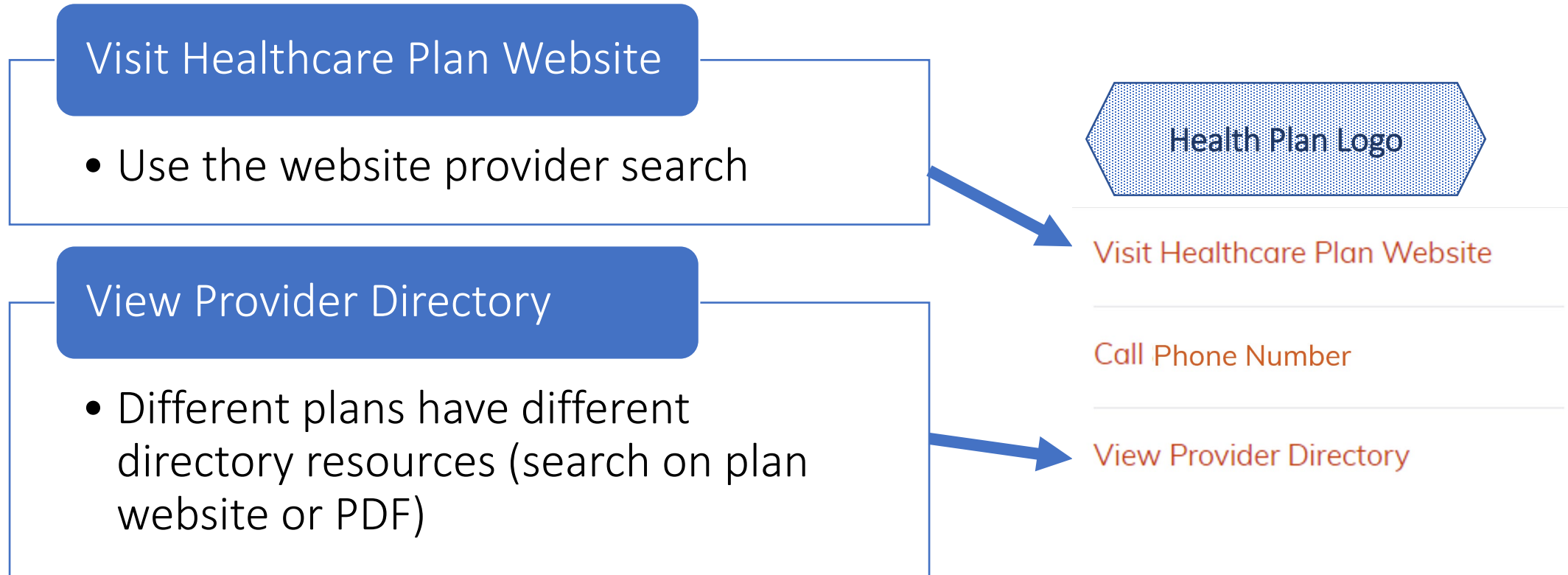
Click Health plan title or logo\*

\*Health Insurance Card titles:

- Employees
- Retirees
- Retirees With Medicare

\*For more details about the health plan and to find a provider

# Finding a Provider (Is My Provider Covered?)



# Changing My Primary Care Provider (PCP) or Primary Care Clinic (PCC)

---



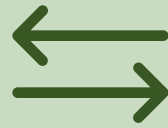
PCP or PCC are required



Contact your new health plan for help finding a PCP or PCC with your preferences



If you don't have one, your health plan may assign you one



Contact your health plan if you want to change your PCP or PCC

# Changing Specialists or Complex Care

---

- Contact:
  - Your current provider for recommendations of a new provider
  - Your new health plan for help with ongoing or complex care, such as:
    - Pregnancy
    - Chemotherapy
    - Preparing for surgery
    - Other chronic conditions



# Issues with the Transition of Your Care?

---

1. Speak with your health plan & provider
  - Check that all requirements for transition have been covered
2. Speak with a benefits specialist:
  - 1-877-533-5020
  - 7am – 5pm
  - Monday - Friday





# Resources

---

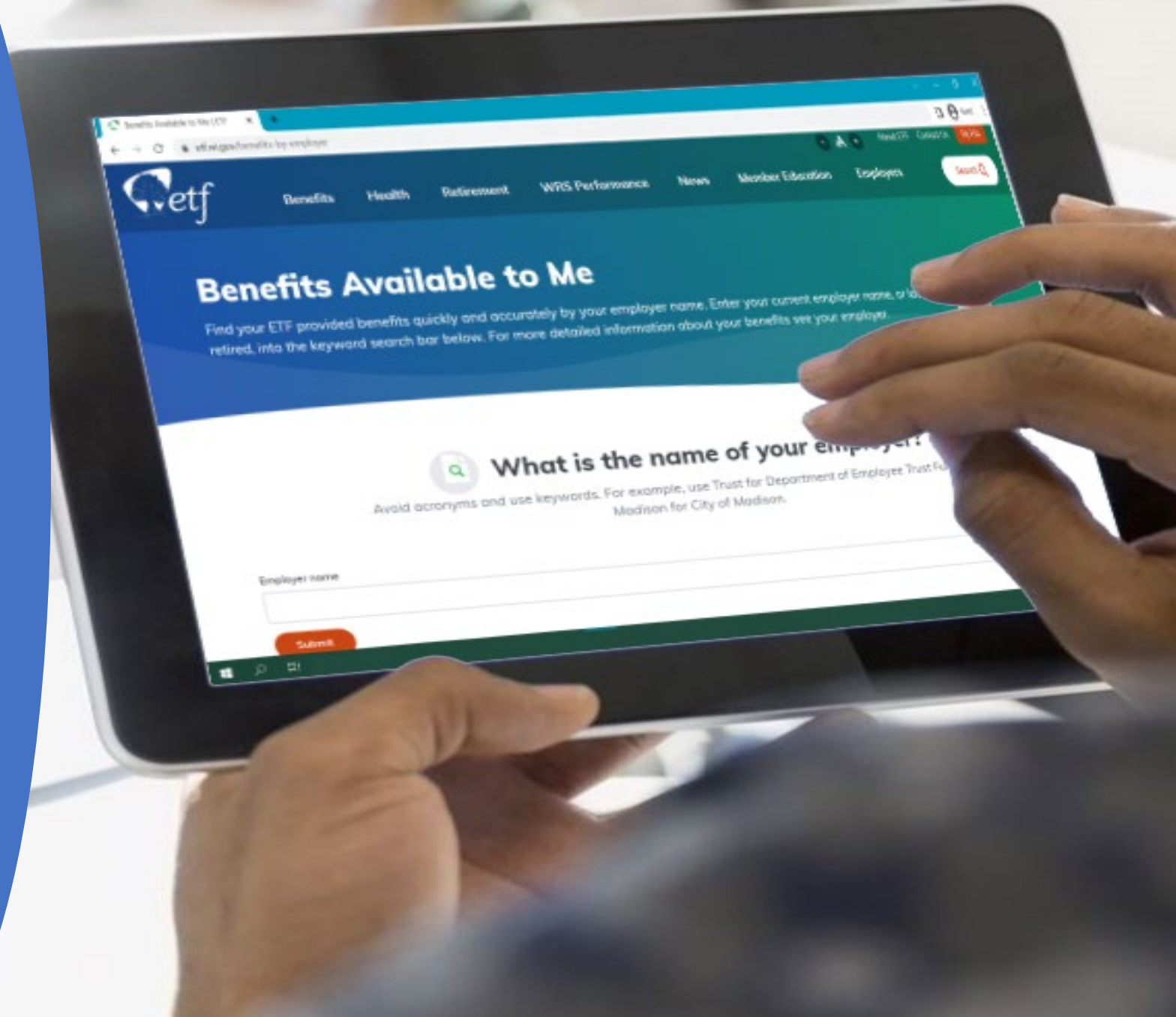
- Benefits Available to Me
- Insurance page



# Benefits Available to Me

Find benefits available  
by employer:

[etf.wi.gov/benefits-by-employer](http://etf.wi.gov/benefits-by-employer)





# Insurance

Learn about the insurance provided by ETF, such as health, dental and vision insurance

Go to [etf.wi.gov/insurance](https://etf.wi.gov/insurance)



# Stay Connected

---



[etf.wi.gov](http://etf.wi.gov)



ETF E-mail Updates



1-877-533-5020

