



# Dean Health Plan Overview

## 2024 State of Wisconsin Group Health Insurance Program

2024 Open Enrollment

Monday, September 25<sup>th</sup> – Friday, October 20<sup>th</sup>



*"Dean Health Plan is a contracted business partner of the State of Wisconsin Department of Employee Trust Funds."*

# AGENDA

## Dean Health Plan Network Options

- Major Network Changes
- Major In-Network Providers/Health Care Systems
- Service Areas

## ID Cards

- New Look

## Dedicated Webpage Overview

- Resources
- Provider Search
- Advance Care Planning

# Dean Health Plan Network Options

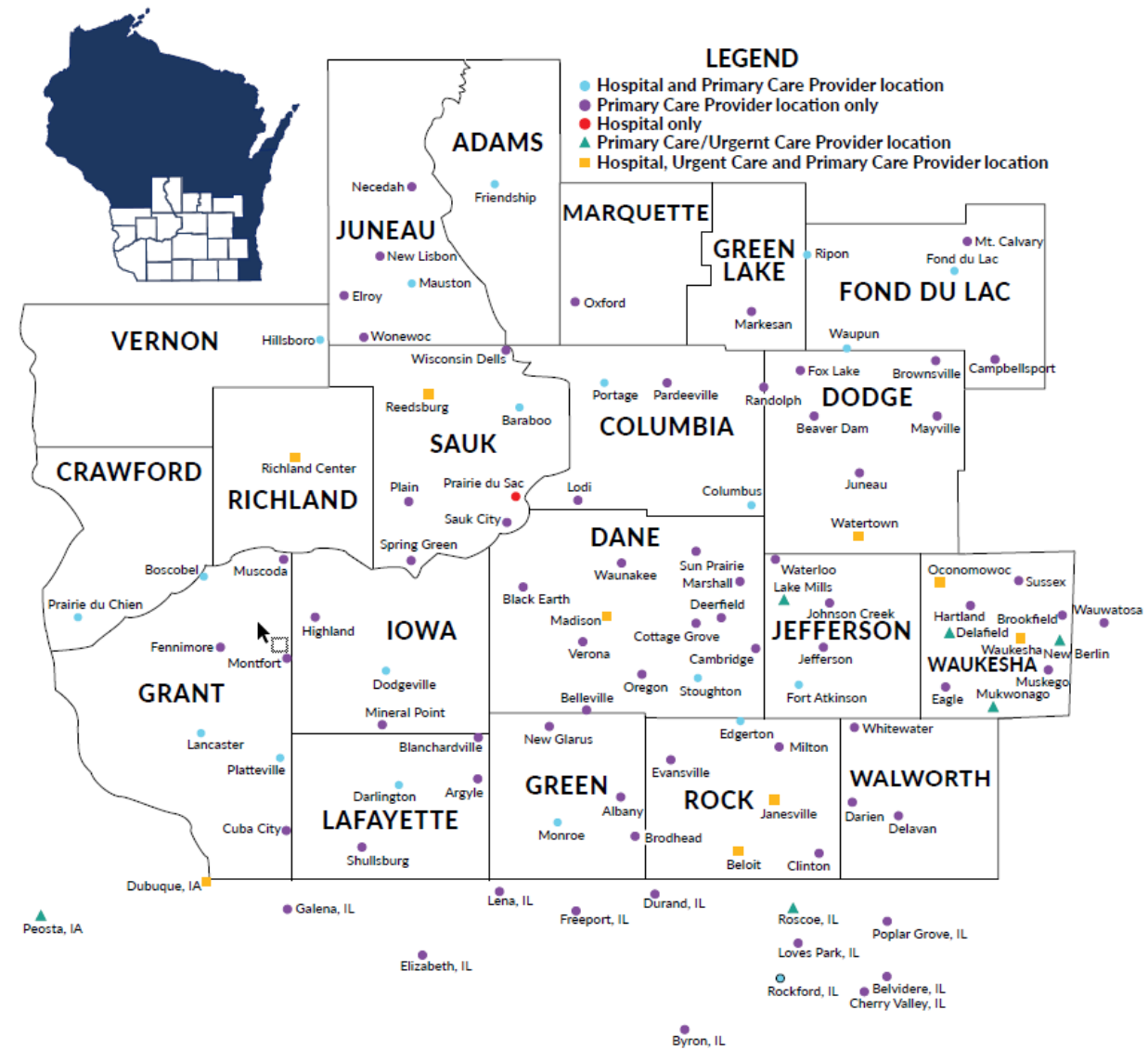
Choose the right network option that best meets the needs for yourself and your covered dependents.

Regardless of which network option you select – you will always have access to in and out-of-network providers in the event of needed emergency care and/or urgent care. Go to the closest facility.

# DEAN HEALTH PLAN – HMO NETWORK

## Major Health Systems

- SSM Health Hospitals and Clinics (Dean Medical Group, Fond du Lac Regional and Monroe Clinics)
- Prairie Ridge Health Hospital & Clinics
- Fort HealthCare Hospital & Clinics
- Sauk Prairie Healthcare Hospital & Clinics
- Southwest Health Hospital & Clinics



**Have questions? We're here to help.**

Visit [DeanCare.com/Doctors](https://DeanCare.com/Doctors) or [DeanCare.com/Location](https://DeanCare.com/Location) to find a provider today. Choose Commercial HMO/POS Insurance (Group or Individual Coverage) from the Select Plan Type dropdown.



# Access Plan by Dean Health Plan

- **Nationwide coverage** featuring preferred providers within the First Health Network and inside Wisconsin, including the Dean Health Plan HMO network of providers.
- **In-network and out-of-network coverage**, giving you total freedom to see the providers of your choice.
- **Major Health Systems – Wisconsin**
  - Ascension
  - Aurora Healthcare
  - Marshfield Clinic Health System
  - Mayo Clinic Health System
  - Mercy Health System, Janesville
  - Bellin Health System
  - Children’s Hospital of WI
  - Froedtert Medical College of WI
  - Gunderson Health System
  - Wheaton Franciscan Medical Group
  - ThedaCare
  - UW Health



**Before seeking medical care with First Health providers, we suggest confirming your provider's network participation by calling your providers office and asking if they participate in the First Health Network.**

Visit [providerlocator.firsthealth.com/deanprimary](https://providerlocator.firsthealth.com/deanprimary)

# State Maintenance Plan (SMP) by Dean Health Plan

**State Maintenance Plan (SMP) by Dean Health** is designed to provide a health plan option for members who live or work in areas without adequate access to qualified Tier 1 in-network providers or hospitals.

The **SMP providers** are a combination of Dean Health Plan HMO providers and First Health PPO providers located within the designated SMP counties.

View the **SMP provider directory (First Health Providers) and supplemental SMP directory (Dean Health Plan HMO providers)** located on our dedicated webpage at [deancare.com/wi-employees](https://deancare.com/wi-employees).

SMP Counties				
Adams	Douglas	Langlade	Polk	Taylor
Ashland	Florence*	Lincoln	Portage	Vilas
Bayfield	Forest	Marathon	Price	Washburn
Burnett	Green	Marquette	Richland	Waupaca
Clark	Iron	Menominee	Sauk	Waushara
Columbia	Juneau	Oneida	Sawyer	Wood

*\*Florence County is the only designated SMP county for State Employees.*



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# 2024 ID Cards

## New ID cards will be issued to everyone

- Branding Update (new logo)
- HDHP – Deductible Change
- Non-HDHP Plans – Out-of-Pocket Max Change


- **High Deductible Health Plan (HDHP) deductible increase:** Due to recent federal regulation changes regarding Health Savings Account (HSA) availability, the deductible on the HDHP will increase from \$1,500 individual / \$3,000 family to **\$1,600 individual / \$3,200 family.**
- **Maximum Out-Of-Pocket increase: (MOOP)** all non-HDHP options will see an increase in the MOOP from \$9,100 individual / \$18,200 family to **\$9,450 individual / \$18,900 family.** Due to the comprehensive nature of your benefits, it is very unlikely that any members would reach the MOOP.



**Network:** Dean  
**Group Number:** XXXXXXXXXXXXX  
**Product Type:** HMO  
**Policy Effective Date:** XX/XX/XXXX  
**deancare.com**

Member Name	Member Number
TEST TEST	012345678901
TEST TEST 1	012345678902
TEST TEST 2	012345678903
TEST TEST 3	012345678904

**Deductible\*:** Individual \$XXXXX Family \$XXXXX  
**Ded/Coinsurance Max\*:** Individual \$XXXXX Family \$XXXXX  
**Out of Pocket Max\*:** Individual \$XXXXX Family \$XXXXX

**CustomerCare: 800-279-1301(TTY: 711) • Nurse Advice Line: 800-576-8773**



**Network:** Dean  
**Group Number:** XXXXXXXXXXXXX  
**Product Type:** PPO - Access  
**Policy Effective Date:** XX/XX/XXXX  
**deancare.com**




Member Name	Member Number
TEST TEST	012345678901
TEST TEST 1	012345678902
TEST TEST 2	012345678903
TEST TEST 3	012345678904

**In/Out Network Deductible\*:** Individual \$XXXXX/\$XXXXX Family \$XXXXX/\$XXXXX  
**In/Out Network Ded/Coinsurance Max\*:** Individual \$XXXXX/\$XXXXX Family \$XXXXX/\$XXXXX  
**In/Out Network Out of Pocket Max\*:** Individual \$XXXXX/\$XXXXX Family \$XXXXX/\$XXXXX

**CustomerCare: 800-279-1301(TTY: 711) • Nurse Advice Line: 800-576-8773**


**Network:** Dean  
**Group Number:** XXXXXXXXXXXXX  
**Product Type:** PPO - SMP  
**Policy Effective Date:** XX/XX/XXXX  
**deancare.com**



Member Name	Member Number
TEST TEST	012345678901
TEST TEST 1	012345678902
TEST TEST 2	012345678903
TEST TEST 3	012345678904

**In/Out Network Deductible\*:** Individual \$XXXXX/\$XXXXX Family \$XXXXX/\$XXXXX  
**In/Out Network Ded/Coinsurance Max\*:** Individual \$XXXXX/\$XXXXX Family \$XXXXX/\$XXXXX  
**In/Out Network Out of Pocket Max\*:** Individual \$XXXXX/\$XXXXX Family \$XXXXX/\$XXXXX

**CustomerCare: 800-279-1301(TTY: 711) • Nurse Advice Line: 800-576-8773**

# Dedicated Webpage – [deancare.com/wi-employees](https://deancare.com/wi-employees)



## Coverage Details

- Decision Guides
- Certificate of Coverage
- Schedule of Benefits
- Summary of Benefits and Coverage (SBCs)



## Providers and Information

- Online Provider Search
- Printable Provider Directories (PDF)
- Service Area Maps



## Resources

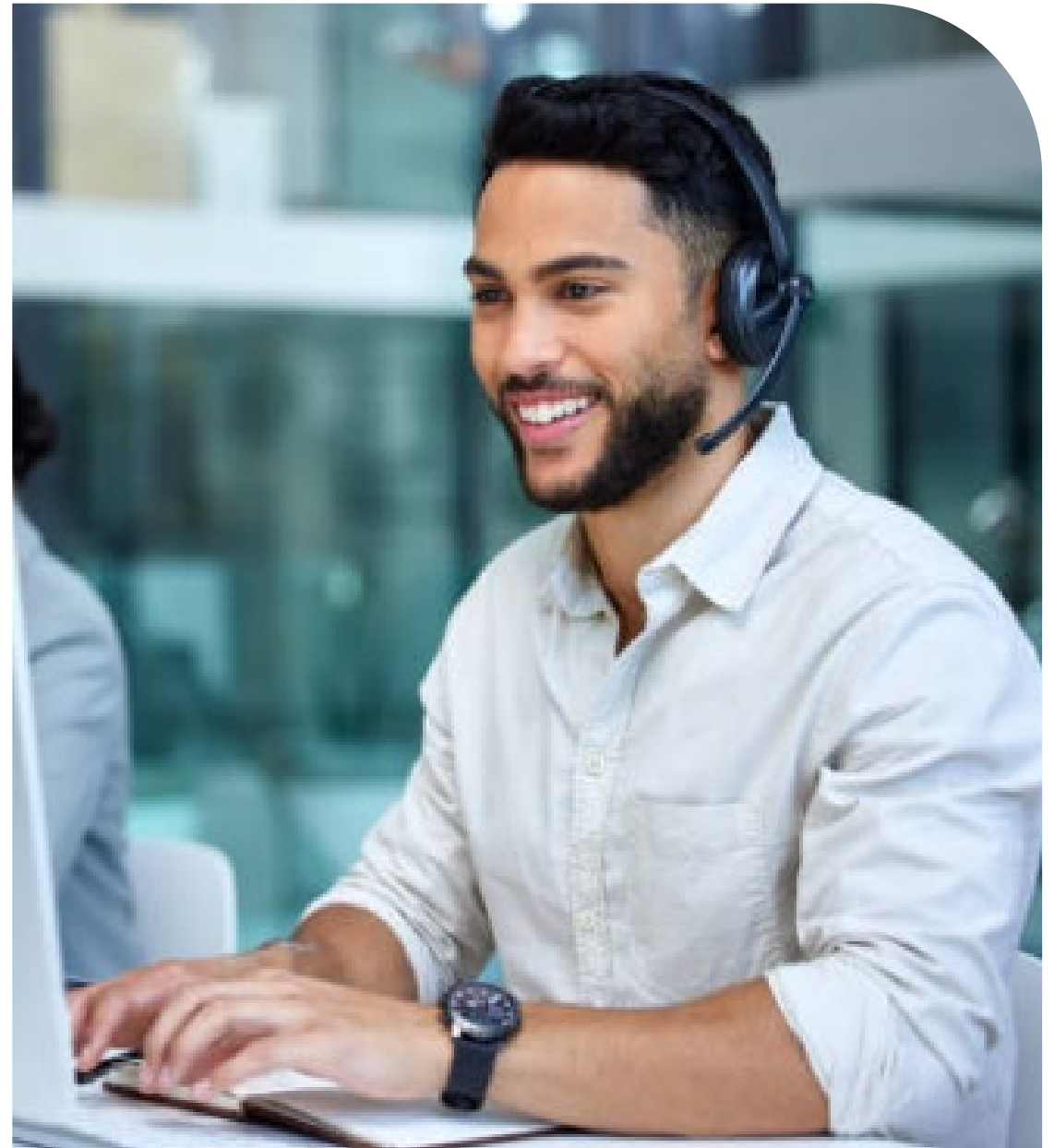
- FAQs
- Direct Link to WI DETF Webpage
- Contact Us
- Advance Care Planning
- Nurse Advice Line



# First Class Customer Service

- They are part of what makes the Dean Difference.
- Focused on making member experience the priority.
- Our Customer Care Center are members too – they have asked the same questions.
- Available Monday – Thursday, 7:30 am – 5 pm
- Available Friday, 8 am – 4:30 pm
- Email the Customer Care Center by visiting [deancare.com/contact](https://deancare.com/contact)
- In Person – stop by our Insurance Desk at 1277 Deming Way, Madison, Monday – Friday, 8 am – 4:30 pm

**800-279-1301 (TTY: 711)**



# Vendor Forums Schedule

[etf.wi.gov/events](http://etf.wi.gov/events)

**Health Plan Forum  
Group A – Dean  
Health Plan**

**Tuesday  
September 26  
3 pm – 4:30 pm**

**Friday  
October 6  
10 am – 11:30 am**

**Thursday  
October 12  
1 pm – 2:30 pm**

**Health Plan Forum  
Group B –  
Prevea360 East  
and West**

**Friday  
September 29  
10 am – 11:30 am**

**Wednesday  
October 4  
3 pm – 4:30 pm**

**Tuesday  
October 10  
1 pm – 2:30 pm**

**Dean**HealthPlan  
by  **Medica**®

THANK YOU