

**Dean**HealthPlan  
by  Medica®



# Prevea360 Overview

## 2024 State of Wisconsin Group Health Insurance Program

2024 Open Enrollment

Monday, September 25<sup>th</sup> – Friday, October 20<sup>th</sup>



*"Dean Health Plan is a contracted business partner of the State of Wisconsin Department of Employee Trust Funds."*

# AGENDA

## Dean Health Plan - Prevea360 Network Options

- Major Network Changes
- Major In-Network Providers/Health Care Systems
- Service Areas

## ID Cards

- Changes

## Dedicated Webpage Overview

- Resources
- Provider Search
- Advance Care Planning

# Prevea360 Health Plan Network Options

Choose the right network option that best meets the needs for yourself and your covered dependents.

Regardless of which network option you select – you will always have access to in and out-of-network providers in the event of needed emergency care and/or urgent care. Go to the closest facility.



# PREVEA360 EAST – HMO NETWORK

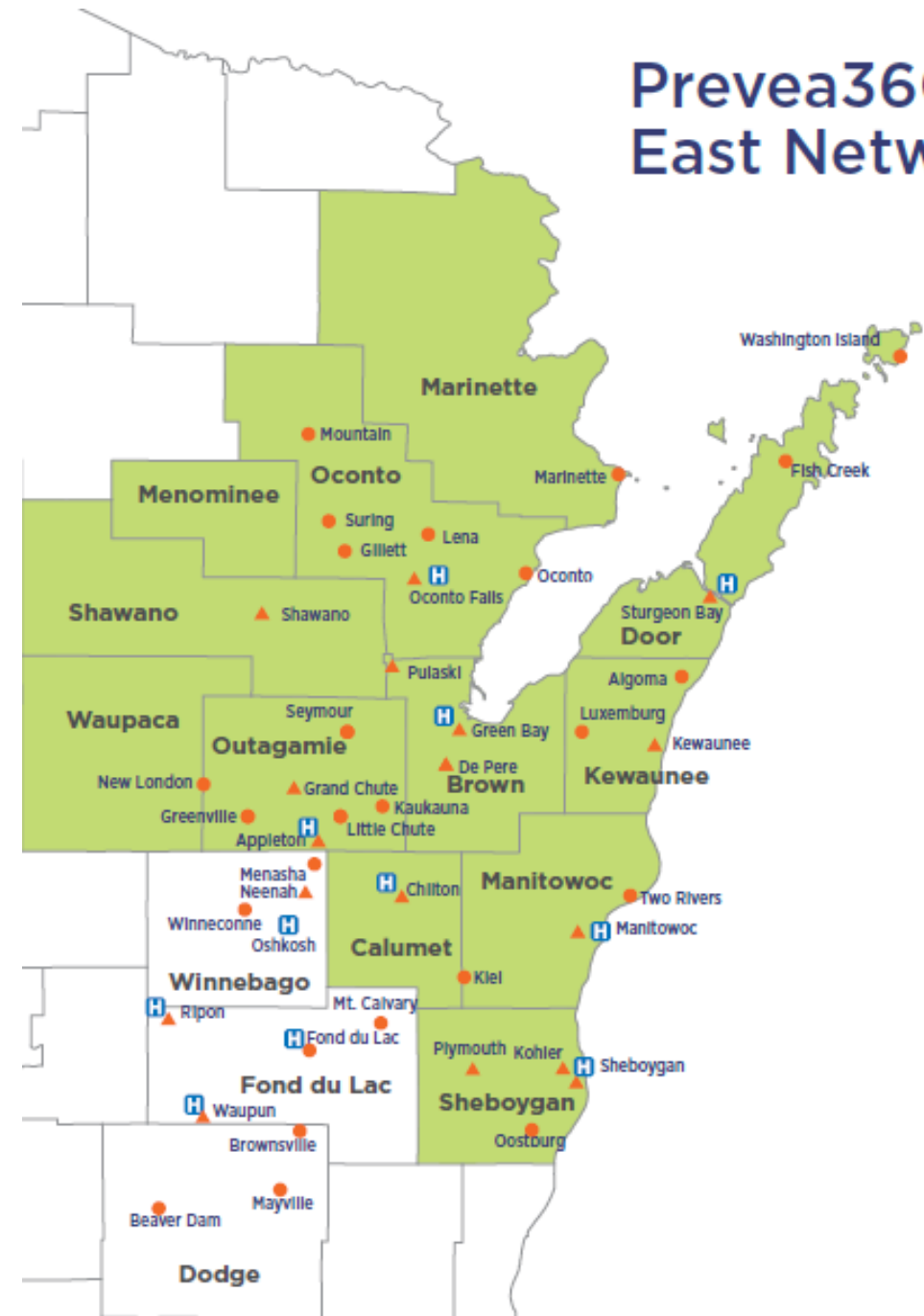
## Major Health Systems

- Prevea Health Clinics
- HSHS Health System WI Hospitals and Clinics
- Door County Memorial Hospital & Medical Center
- Holy Family Memorial Hospital and Clinics

### To view the most up-to-date providers and locations:

1. Go to [Prevea360.com/Doctors](https://Prevea360.com/Doctors).
2. Select your health plan type in the drop-down menu.  
**For the Prevea360 East Network, select [State of WI - Prevea360 East].**  
**For Prevea360 West, select [State of WI - Prevea360 West and Mayo Clinic Health System].**
3. Search by name, specialty, or click "show more options" to search by gender, language and/or location.

## Prevea360 East Network





# 2024 ID Cards

## New ID cards will be issued to everyone

- HDHP – Deductible Change
- Non-HDHP Plans – Out-of-Pocket Max Change

- **High Deductible Health Plan (HDHP) deductible increase:** Due to recent federal regulation changes regarding Health Savings Account (HSA) availability, the deductible on the HDHP will increase from \$1,500 individual / \$3,000 family to **\$1,600 individual / \$3,200 family.**
- **Maximum Out-Of-Pocket increase: (MOOP)** all non-HDHP options will see an increase in the MOOP from \$9,100 individual / \$18,200 family to **\$9,450 individual / \$18,900 family.** Due to the comprehensive nature of your benefits, it is very unlikely that any members would reach the MOOP.



**Network:** Prevea360  
**Group Number:** XXXXXXXXXXXXX  
**Product Type:** HMO  
**Policy Effective Date:** XX/XX/XXXX  
**prevea360.com**

| Member Name | Member Number |
|-------------|---------------|
| TEST TEST   | 012345678901  |
| TEST TEST 1 | 012345678902  |
| TEST TEST 2 | 012345678903  |
| TEST TEST 3 | 012345678904  |

**Deductible\*:** Individual \$XXXXX Family \$XXXXX  
**Ded/Coinsurance Max\*:** Individual \$XXXXX Family \$XXXXX  
**Out of Pocket Max\*:** Individual \$XXXXX Family \$XXXXX

Customer Care: 877-230-7555 (TTY 711) • Prevea Care After Hours: 888-277-3832



**Network:** Prevea360WMayoClinic  
**Group Number:** XXXXXXXXXXXXX  
**Product Type:** HMO  
**Policy Effective Date:** XX/XX/XXXX  
**prevea360.com**

| Member Name | Member Number |
|-------------|---------------|
| TEST TEST   | 012345678901  |
| TEST TEST 1 | 012345678902  |
| TEST TEST 2 | 012345678903  |
| TEST TEST 3 | 012345678904  |

**Deductible\*:** Individual \$XXXXX Family \$XXXXX  
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# Dedicated Webpage – [prevea360.com/wi-employees](https://prevea360.com/wi-employees)



## Coverage Details

- Decision Guides
- Certificate of Coverage
- Schedule of Benefits
- Summary of Benefits and Coverage (SBCs)



## Providers and Information

- Online Provider Search
- Printable Provider Directories (PDF)
- Service Area Maps



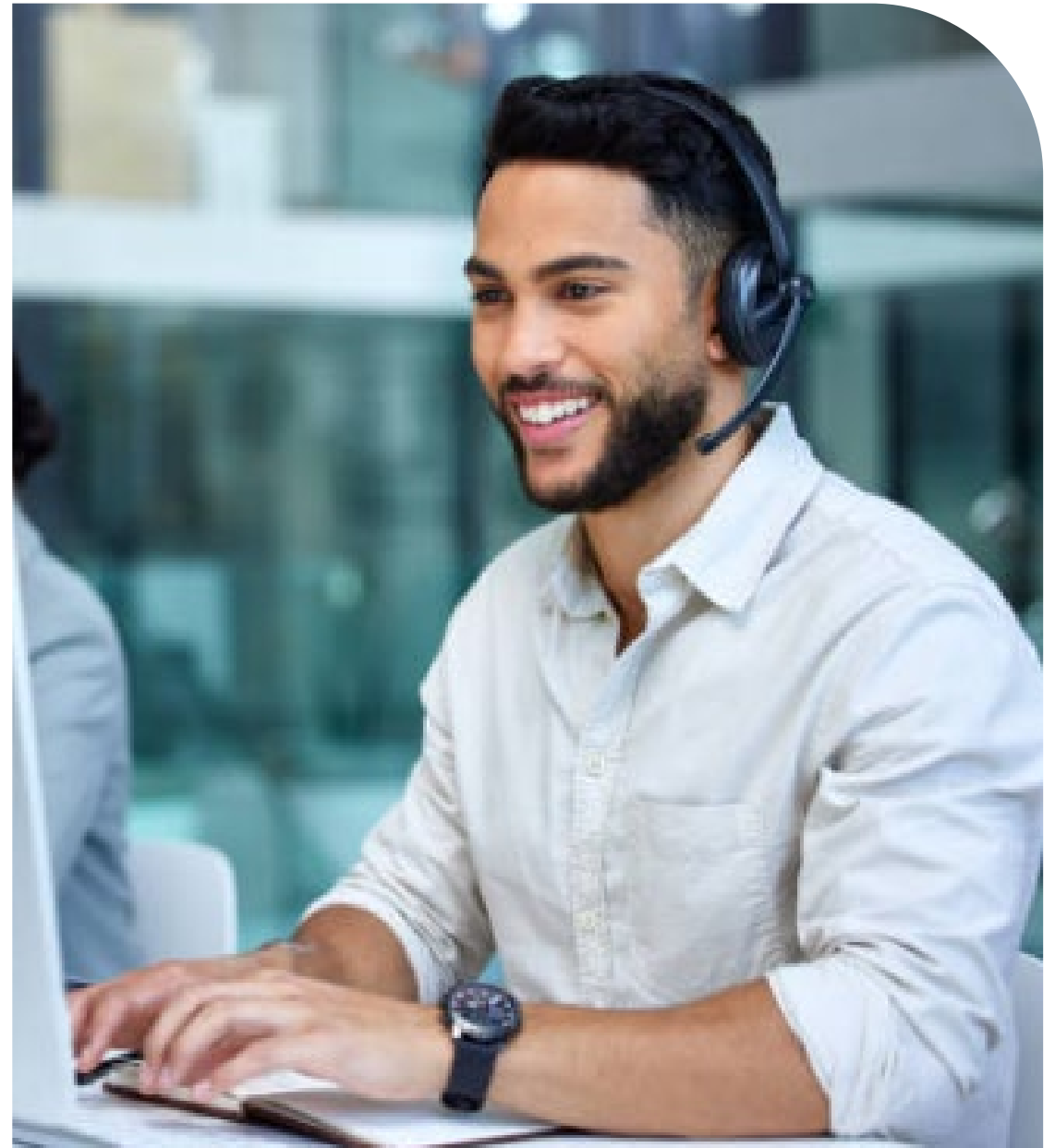
## Resources

- FAQs
- Direct Link to WI DETF Webpage
- Contact Us
- Advance Care Planning
- Nurse Advice Line

# First Class Customer Service

- They are part of what makes the Dean Difference.
- Focused on making member experience the priority.
- Our Customer Care Center are members too – they have asked the same questions.
- Available Monday – Thursday, 7:30 am – 5 pm
- Available Friday, 8 am – 4:30 pm
- Email the Customer Care Center by visiting [prevea360.com/contact](https://prevea360.com/contact)

**877-230-7555 (TTY: 711)**





# Vendor Forums Schedule

[etf.wi.gov/events](http://etf.wi.gov/events)

**Health Plan Forum  
Group A – Dean  
Health Plan**

**Tuesday  
September 26  
3 pm – 4:30 pm**

**Friday  
October 6  
10 am – 11:30 am**

**Thursday  
October 12  
1 pm – 2:30 pm**

**Health Plan Forum  
Group B –  
Prevea360 East  
and West**

**Friday  
September 29  
10 am – 11:30 am**

**Wednesday  
October 4  
3 pm – 4:30 pm**

**Tuesday  
October 10  
1 pm – 2:30 pm**

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THANK YOU