

# State of Wisconsin Group Health Insurance Program

It's Your Choice - Open Enrollment



 **NAVITUS**  
Our business is personal

# Who is Navitus?

- Navitus Health Solutions is a pharmacy benefit manager (PBM). A PBM processes and pays prescription drug claims for its members. It contracts with pharmacies and builds and maintains drug formularies. A PBM also negotiates discounts and rebates with drug manufacturers.
- Navitus provides cost-effective prescription drug benefits for our clients and their members. Our mission is to improve member health and minimize their out-of-pocket costs. Navitus also strives to deliver superior customer service.
- Navitus' primary call center is based on Appleton. Secondary call center in Austin, TX. Corporate office is in Madison. Additional office in Phoenix, AZ.

# What is a Formulary?

- A formulary is a list of covered medications offered to State of Wisconsin Group Health Insurance Program members.
- A group of independent health care professionals (Pharmacy & Therapeutics Committee) reviews medications on your formulary to ensure they have high clinical value, regardless of their pricing. This means these products provide therapeutic value, are effective, and have manageable side effects.
- In the past, generic medications were typically the lowest-cost options for prescription medications. That is not always the case today.

# Formulary Level Placement

- Navitus has organized its formulary in a way that provides the best value to our clients and members. The levels on the State of Wisconsin Group Health Insurance Program formulary are structured as follows:
  - **Level 1:** Includes most low-cost, high value generics and select brands that provide high clinical value. These products are the lowest-net cost for the plan and the lowest copayment for members.
  - **Level 2:** Includes preferred brands and select generics that are less cost effective.
  - **Level 3:** Includes non-preferred brands and generics that provide the least value because of the high cost, low clinical value, or both.
  - **Level 4:** Specialty medications

# Copays and Drug Pricing

- Copays for medications vary based upon the formulary level of the medication, day supply of medication being dispensed, and the pharmacy being utilized.
- Pricing of medications can vary by pharmacy. As with any service or good purchased by a consumer, medications are not priced the same at all pharmacies.
- Online Cost Compare Tool is available on Navitus Member Portal for Non-Medicare participants. Navitus Customer Care is also available to assist all members in locating potentially more cost effective pharmacies.

# Ways To Help Reduce Costs

- Serve You DirectRx Mail Order
  - Obtain 3 months of medication for 2 copays
  - Based in Milwaukee
  - Easy to enroll and transfer prescriptions by phone
- 90 Day Supply at Retail
  - Pharmacies offer deeper discounts for a 90 day supply vs 30 day supply. Depending upon medication, member copays may be the same however the cost paid by State of Wisconsin Employer Group Health Insurance Program may be less.

# Contacts

- Navitus Customer Care
  - Available 24 hours a day, 7 days a week (Except Thanksgiving and Christmas)
  - Non-Medicare: 866-333-2757
  - MedicareRx: 866-270-3877
  
- Serve You DirectRx Mail Order
  - 800-481-4940
    - Monday-Friday 7:30am-9:00pm, Saturday, 8:00am-6:00pm, Sunday 9:00am-3:00pm
    - Pharmacists available 24 hours a day, 7 days a week
  - [www.serve-you-rx.com/navitus](http://www.serve-you-rx.com/navitus)

# Additional Contacts

- Navitus Member Portal:
  - Non-Medicare: [www.navitus.com](http://www.navitus.com)
  - MedicareRx: [www.medicarerx.navitus.com](http://www.medicarerx.navitus.com)
- Public Facing Website: [www.etf.benefits.navitus.com](http://www.etf.benefits.navitus.com)
- Navitus Mobile App
  - Visit Google Play Store or Apple Store and download Navitus Mobile App
  - Currently not available for Navitus MedicareRx Part D participants



