



2024 Group Health Insurance Program Open Enrollment

About Network Health

- We're local
- Owned by, and partner with, health care providers
- We've been working with ETF for nearly 40 years
- Wisconsin-based customer service
- One-on-one support available



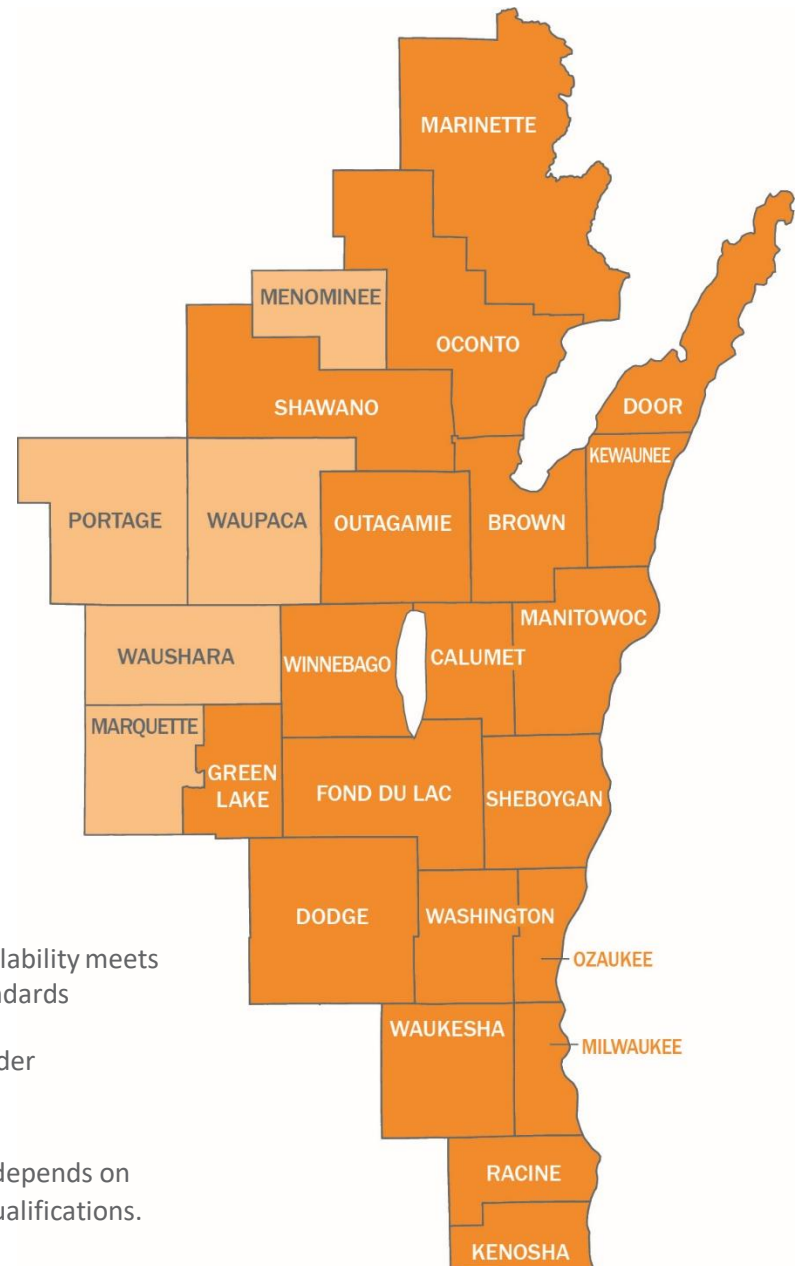
Care for the Whole Family Right Around the Corner


- When it comes to offering access to local, high-quality providers and health systems, Network Health is a smart choice.
 - We are the **only health plan** in the State of Wisconsin Group Health Insurance Program with **Froedtert Health**, **Children's Wisconsin** and **Ascension Wisconsin** all in our provider network.
- **Provider-owned** – We're co-owned by two of the highest-quality health systems in the state, Froedtert Health and Ascension Wisconsin.


Service Area

Our expansive network includes the following.

- More than 2,100 primary care doctors
- Over 17,000 specialists
- More than 40 hospitals
- Over 2,000 ancillary services providers



 Provider availability meets program standards

 Limited provider availability

Provider availability depends on State of Wisconsin qualifications.

Provider Network

Network Health offers access to high-quality health care providers, giving you convenient access to excellent care close to home. Our network includes the following providers and health systems, as well as many more.

- Ascension Wisconsin
- Children's Hospital of Wisconsin (including Green Bay, Milwaukee and Neenah)
- Froedtert & the Medical College of Wisconsin
- SSM Health
- Affinity Health System
- Columbia St. Mary's
- Wheaton Franciscan Healthcare
- Bellin Health
- Door County Medical Center
- Family Care of the Fox Cities
- Community Memorial Menomonee Falls
- Froedtert South (Kenosha Medical Center)
- St. Catherine's Medical Center
- St. Joseph's Hospital – West Bend
- Holy Family Memorial
- HSHS St. Nicholas Hospital
- Primary Care Associates of Appleton, LTD
- Prevea Health

Find-A-Doctor

Visit networkhealth.com/find-a-doctor to find in-network providers and facilities. Select **State of Wisconsin employees/members** from the **Plan Type** dropdown.

network health

Contact Us Agent Resources Employer Resources Provider Resources Help me find ...

Medicare Plans Employer Plans Individual and Family Plans Health and Wellness

Virtual Visits Find a Doctor Find a Pharmacy

Find a Doctor

I'm looking for a doctor or facility

The providers and facilities in this search are in-network. To find an in-network doctor or facility near you, choose a Network Health plan type from the drop down below. When selecting from that doctor at the facilities listed in this search. If you receive services from an in-network doctor working at a facility not listed in this search, you may be responsible for the cost of already signed in, go to [My Login](#) to sign in to your member portal account for the most accurate results.

Need Care Quickly?
Sometimes you have non-emergency questions or illnesses when your personal doctor is unavailable. For non-emergent 24-hour care options through provider nurse lines and MDLIVE[®] virtual visits, see [Getting Care Quickly](#).

* Plan Type

Help Me Find

Advanced Search ▼

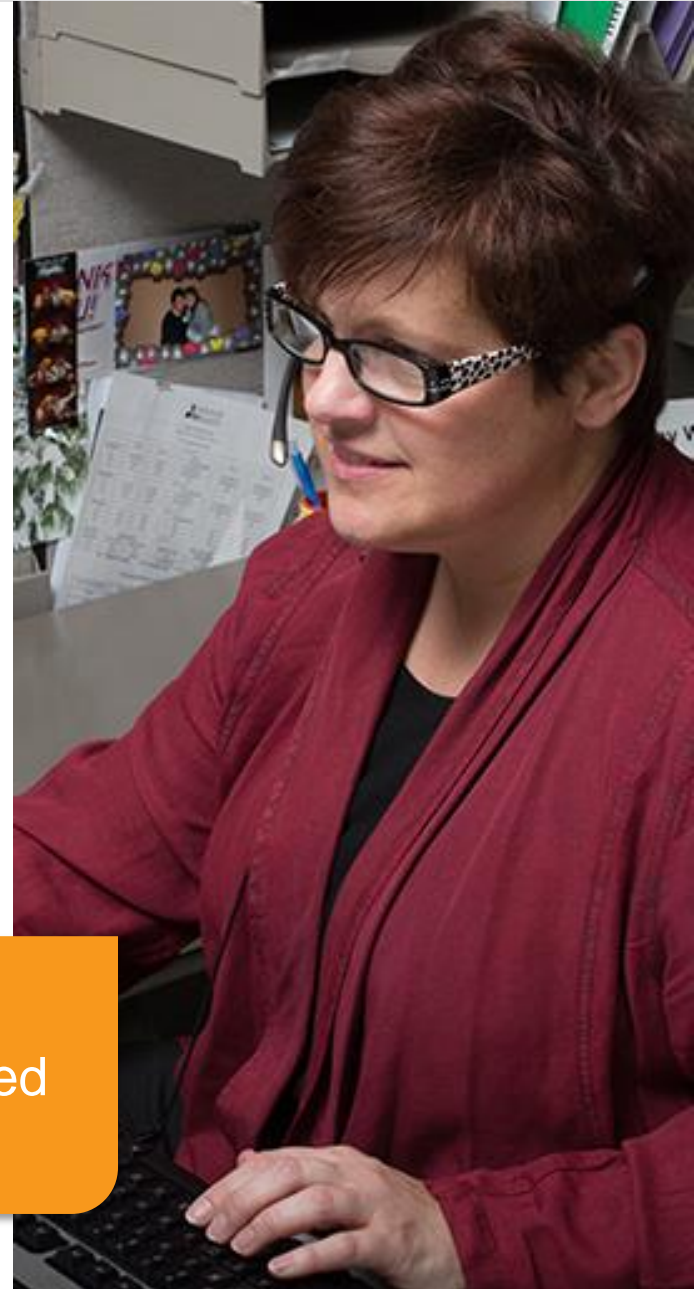
Search Clear Results

Member Experience

Calls are answered right here in Wisconsin providing you excellent service because we take the extra steps to do the right thing.

Member experience representatives are available Monday - Friday from 8 a.m. to 4:30 p.m.

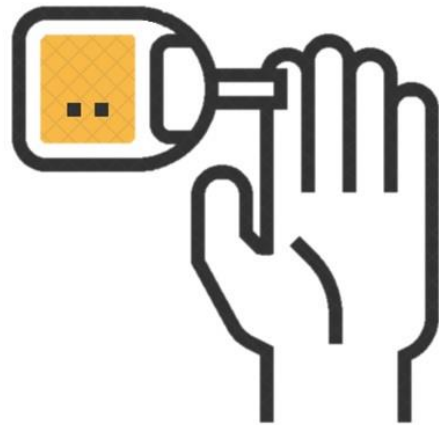
Member experience
representatives located
in Menasha



Quality of Care

Network Health is the 2nd ranked health plan for quality in the Group Health Insurance Program quality program.

- #1 in the ratings for health plans
- #1 plan for comprehensive diabetes care
- #1 plan for follow-up care after hospitalization for mental illness



Care and Condition Managers



Care managers help members who are facing difficult diagnoses, complex medical conditions or behavioral health conditions.



Condition managers empower you to take charge of your chronic condition and be the healthiest you can be.

One-on-one support – We help connect everyone on your care team to make sure everyone's on the same page, ensuring you get the right care, at the right place and the right time.

Help Transitioning your Care to Network Health

We all know changing health insurance carriers or personal doctors can be a stressful time. Network Health wants to help ease that burden.

Care managers are available during enrollment to do the following.

- Answer your questions
- Develop goals and a care plan
- Encourage self-care and decision-making
- Work with health care providers to coordinate care
- Provide guidance for avoiding complications
- Follow-up and monitor conditions
- Link members with community resources

Care in the right place, at the right time for your needs

Primary Care

This is same-day or routine care for established patients. Areas of primary care include the following.

- Annual wellness visits and physicals
- Coughs and colds
- Lab work and vaccinations
- General concerns
- Sore throats
- Fever
- Pink eye



Urgent Care

Urgent care is for an unexpected injury or illness that is not life threatening, but still needs attention quickly so it doesn't develop into a serious problem. If you're unable to see your primary care physician, urgent care can help with these types of medical issues.



On average, urgent care costs **\$600 LESS** than going to the emergency room

- Minor sprains, strains and fractures
- Persistent vomiting or diarrhea
- Cuts requiring stitches
- Sinus infections
- Allergic reactions

Care in the right place, at the right time for your needs

Virtual Care

Virtual care options are available now more than ever, contact your personal doctor directly for his or her availability. Sometimes, you may have a non-emergency question or illness when your personal doctor is unavailable. When this occurs, Network Health, in partnership with our providers, offers options for non-emergent care that are available 24 hours a day, seven days a week.



Emergency Care

An emergency is an illness, injury, symptom or condition so serious, that a reasonable person would seek care right away to avoid serious harm. Emergency care conditions include the following.

Emergency room costs can cost up to seven times more than other care

- Chest pain
- Sudden numbness in an arm or leg
- Trouble breathing
- Head or neck injury
- Severe burns



Telehealth

Provider Telehealth

- If your provider offers services through telehealth, your plan has additional coverage in 2024.

Virtual Visits with MDLIVE®

- Access to virtual, online doctor visits through MDLIVE.
- Connect with a board-certified physician or pediatrician for treatment of a wide range of medical and behavioral health conditions.



Open Enrollment Reminder

Enroll by October 20

If you are a current member, you do not need to take any action to re-enroll for 2024.

Important Information

- 2024 ID Cards will arrive after December 15
- Log into your member portal to update your personal information
 - login.networkhealth.com
- Designate your primary care provider



Questions?

Contact Information

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Member Experience

844-625-2208