

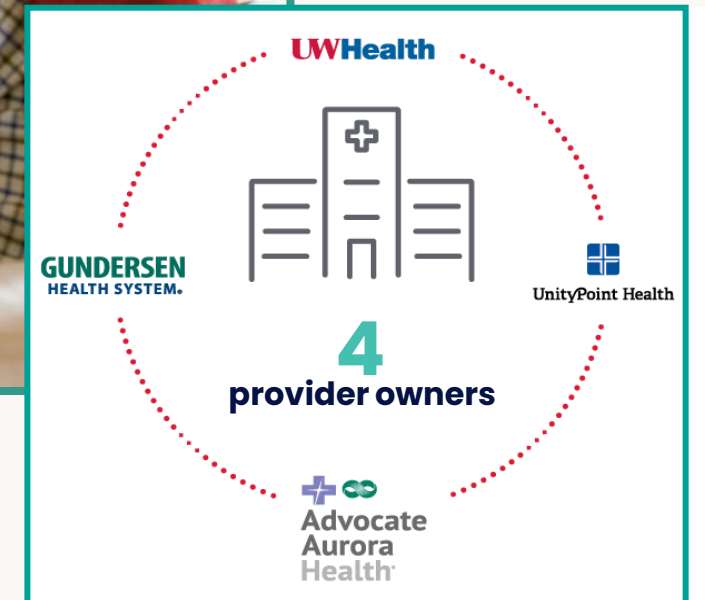


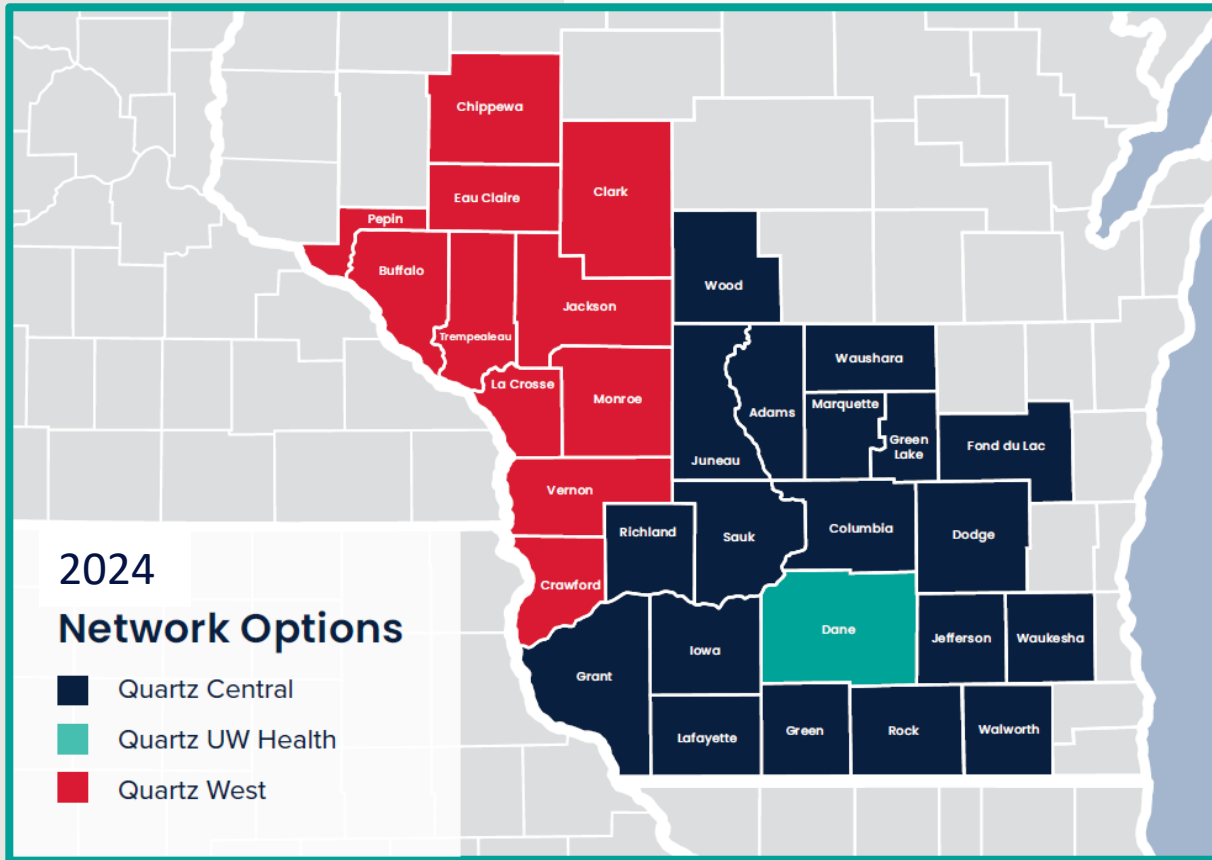
**Quartz**<sup>®</sup>  
Find your spark.

**State of Wisconsin Group Health  
Insurance Program – 2024 plan year**

# About us

Quartz has been supporting ETF members for more than 25 years.





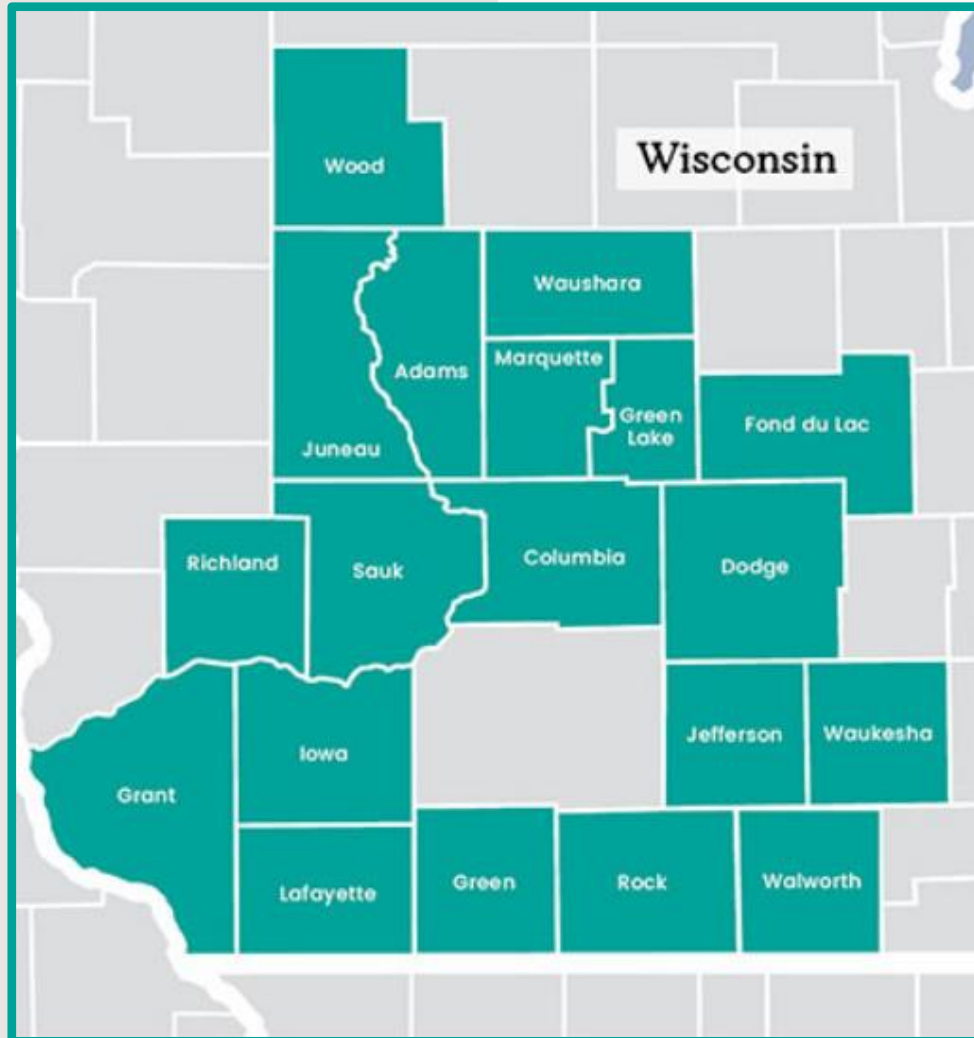
# Our networks

- Each network provides access to Primary Care Providers (PCP) or Primary Care Clinics (PCC) in specific areas. Choose the Quartz network that covers where you'd like to receive primary care
- Every family member has the flexibility to choose their own PCP or PCC in the same network



# UW Health network

- Choose the UW Health network if you prefer to receive primary care in Dane County (excluding the communities of Cambridge, Marshall, and Mazomanie)
- Featured providers:
  - Access Community Health Centers
  - Associated Physicians, LLP
  - Madison Women's Health, LLP
  - Physicians for Women
  - UPH – Meriter Hospital & Clinics
  - UW Health Hospitals & Clinics
  - Wildwood Family Clinic, SC



# Central network

- Choose the Central network if you prefer to get primary care in the middle and eastern parts of the state outside of Dane County (or in the communities of Cambridge, Marshall, and Mazomanie)
- Featured providers:
  - Aurora Health Care
  - Gundersen Health System
  - ProHealth Medical Group
  - UPH – Meriter Hospital & Clinic
  - UW Health Hospitals & Specialty Clinics



# West network

- Choose the West network if you prefer to get primary care in western Wisconsin
- Featured providers:
  - Black River Memorial
  - Crossing Rivers Health
  - Gundersen Health System
  - HSHS (Sacred Heart Hospital and St. Joseph’s Chippewa Falls)
  - Tomah Health
  - UW Health Hospitals & Specialty Clinics

\*Limited provider availability in Clark and Pepin counties.

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# Helpful resources

# ChooseQuartz.com website



- Helpful resources include network options, understanding your plan, and forms/resources
- Plan option details for state and local members



# Find a Doctor tool

Our Find a Doctor tool will help you search for network providers. Visit [QuartzBenefits.com/findadoctor](https://QuartzBenefits.com/findadoctor) to explore. Begin by clicking on “Network listing” and choosing your desired network under ETF – State and Local (Quartz – Central, Quartz – UW Health, or Quartz – West).

The screenshot shows the Quartz website's 'Find a Doctor' landing page. At the top, there is a navigation bar with links for 'Join Quartz', 'Quartz Members', 'Providers', 'Agents', and 'Employers Plans', along with a 'FIND A PLAN' button. Below the navigation, a large banner features a photo of two women, one of whom is a doctor, with the text 'Find a Doctor'. A sub-header reads 'Check out our Find a Doctor tool, designed to serve you better.' Below this, there is a paragraph of introductory text. At the bottom, there are two columns of text. The left column is titled 'Not a member yet or don't know your network?' and includes a 'SELECTION TOOL' link. The right column is titled 'Know your network?' and includes a 'NETWORK LISTING' link, which is highlighted with a red box.

The screenshot shows the Quartz dashboard search interface. At the top, there is a search bar and a 'Dashboard' label. The main heading is 'Hello, What are you searching for today?'. Below this, there are four search options: 'Doctors by name', 'Doctors by specialty', 'Places by name', and 'Places by type'. A 'Search all' button is located below these options. At the bottom, there is a row of five search categories: 'PHARMACY Find a Pharmacy', 'DENTAL Find a Dental Provider', 'PRIMARY CARE PROVIDERS Locate a PCP', 'TELEHEALTH Find a Telehealth Provi...', and 'DOCTORS BY SPECIALTY Behavioral Health'. The 'PRIMARY CARE PROVIDERS' category is highlighted with a red box.

The screenshot shows the Quartz search results page for a Primary Care Provider. The breadcrumb trail is 'Dashboard / Doctors by specialty / Primary Care Provider'. The main heading is 'Primary Care Provider'. Below this, there is a search bar with a dropdown menu set to '25 miles' and a 'Filters' button, both highlighted with a red box. To the right, there is a 'Best Match' dropdown menu and a 'Map' button, also highlighted with a red box.

# Advance Care Planning



Advance care planning (ACP) is the process of planning for your future healthcare needs. ACP ensures your wishes are known by your family, friends and doctors.

## Resources

- Check out [QuartzBenefits.com/blog](https://www.QuartzBenefits.com/blog)
- Webinar recording available on the ETF website at [etf.wi.gov/video/advance-care-planning](https://etf.wi.gov/video/advance-care-planning)
- Register for free one-hour workshop available through UW Health at [uwhealth.org/about-us/advance-care-planning](https://uwhealth.org/about-us/advance-care-planning)



# ID card

Your member identification (ID) card is the key to accessing your Quartz coverage. This card has a lot of important information so always have it with you each time you access services from a healthcare provider or when calling Quartz.

## Helpful tip

- If you receive a new ID card, please confirm all your information is correct

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# Extras that matter

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Quartz offers programs and resources that focus on supporting whole health and well-being for the entire family.

## Referrals

- No more hassle with referrals! Quartz does not require you to obtain a referral from your PCP to see other providers in your selected network

## PCP selection assistance with provider owners

- **UW Health Welcome Center**  
**(608) 821-4819** or **(800) 552-4255**
- **Gundersen Patient Access Registration**  
**(608) 775-0601** or **(800) 362-9567**
- **UnityPoint Health – Meriter Referral Line**  
**(608) 417-3748**
- **Aurora Health Care**  
**(888) 863-5502**

## MyChart

- Convenient, 24/7 digital access to benefits information, claims details, and more

## Virtual visits

	<b>Care Anywhere University of Wisconsin</b> <a href="http://uwhealthcareanywhere.org">uwhealthcareanywhere.org</a>
	<b>Gundersen Virtual Visit</b> <a href="http://gundersenvirtualvisit.org">gundersenvirtualvisit.org</a>
	<b>Virtual visits with the LiveWell app</b> <a href="http://LiveWellAAH.org">LiveWellAAH.org</a>

# Extras that matter: Well-living programs



Get more care with programs that support physical health, mental resiliency, and social well-being services. Most are available at no extra cost with your Quartz plan.

- Quartz mental well-being programs with AbleTo
- Support for obesity and Type 2 diabetes reversal with Virta Health\*\*
- Quartz In-Control to manage high blood pressure and congestive heart failure
- Doula services for pregnant members with the Healthy Beginnings and Healthy Futures program\*\*

*\*\*Pilot program available to 2024 members on a trial basis and may be changed or discontinued in future years.*

# Contact Us

Online: [ChooseQuartz.com](https://www.ChooseQuartz.com)

Phone: [\(844\) 644-3455](tel:(844)644-3455) (TTY: 711)

Send a secure message through MyChart at: [QuartzMyChart.com](https://www.QuartzMyChart.com)

24-hour call back – our Customer Success team will call you back at the time **you** designate.

Connect: [QuartzBenefits.com/blog](https://www.QuartzBenefits.com/blog)



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**Questions?**



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**Thank you.**

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