

Wisconsin Employee Trust Fund

Presentation by: Megan Umnus, Large Group Account Manager



Meet your Presenter

Aspirus Health Plan has a dedicated account manager to support ETF and its members!



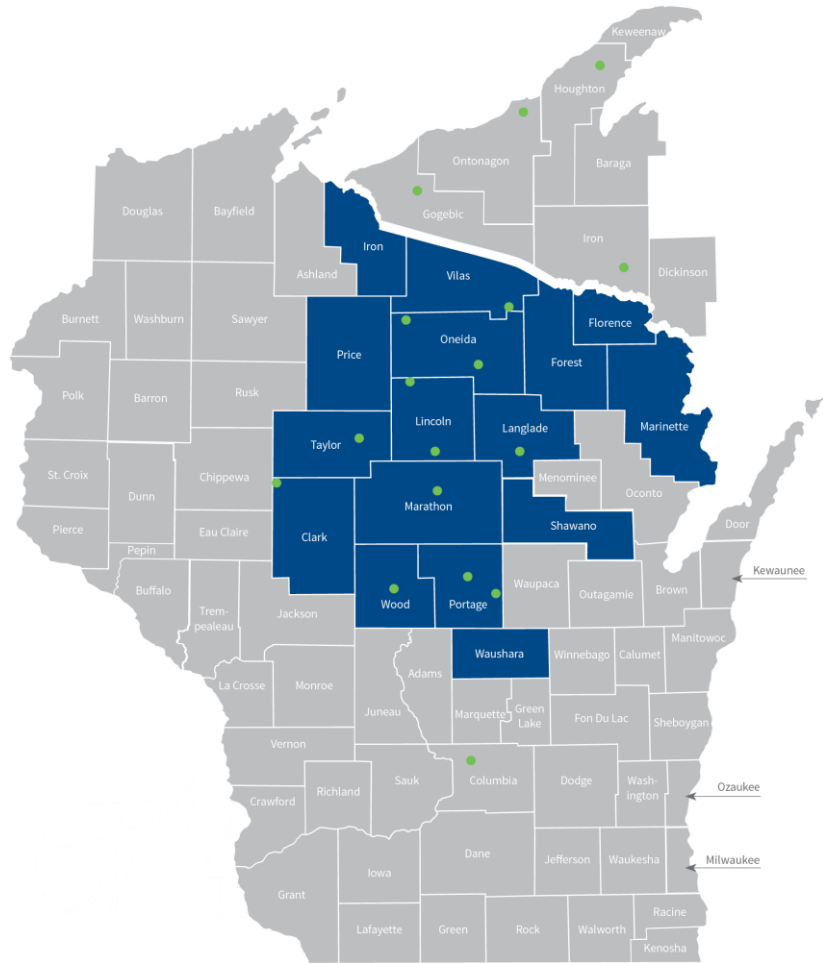
Megan Umnus
Large Group Account Manager

A little bit about me:

- Licensed health insurance agent since 2008
- Held various roles in the industry including:
 - Customer Service
 - Self-funded plan administration
 - Account management
- Mom to 3 boys
- Working in healthcare has motivated me to take control of my health and encourage others to as well.

Signature Network

Our Signature Network represents the full continuum of health care services, including more than 800 Aspirus physicians and specialists. It is comprised of Aspirus-employed physicians and independent physicians, numerous hospitals, ambulatory surgery centers, and other allied health care professionals and facilities

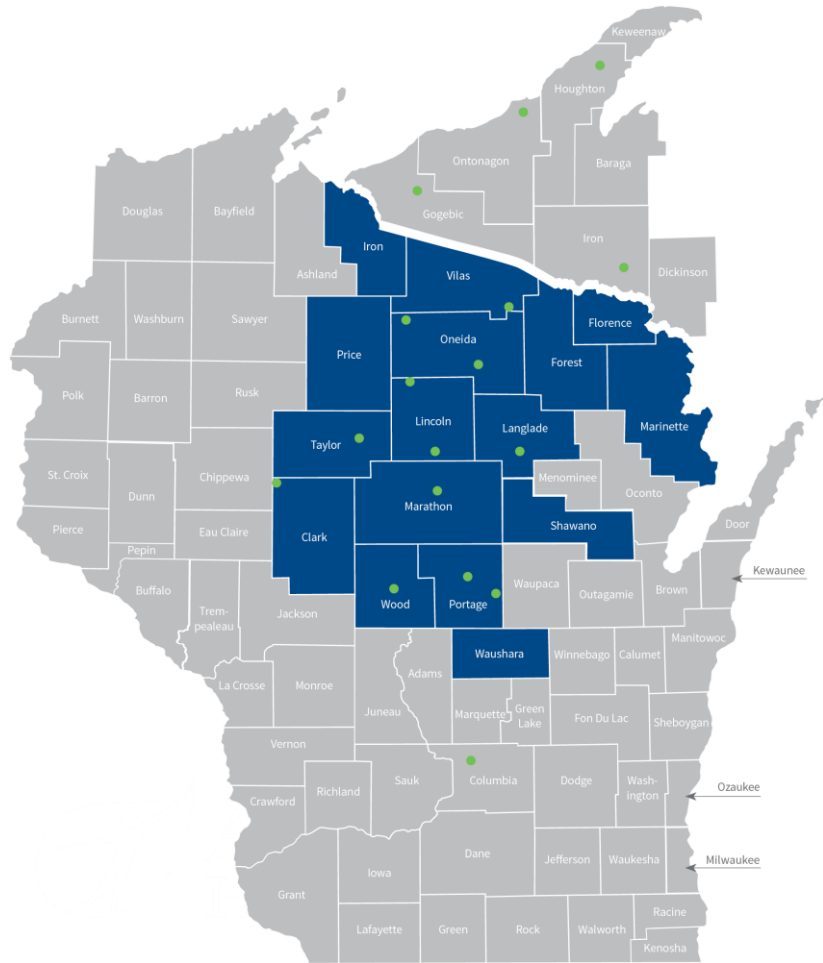


Aspirus Hospitals in Wisconsin

- Aspirus Medford Hospital
- Aspirus Wausau Hospital
- Aspirus Langlade Hospital (Antigo)
- Aspirus Riverview Hospital (Wisconsin Rapids)
- Aspirus Divine Savior (Portage)
- Aspirus Stevens Point Hospital
- Aspirus Eagle River Hospital
- Aspirus Merrill Hospital
- Aspirus Plover Hospital
- Aspirus Rhinelander Hospital
- Aspirus Stanley Hospital
- Aspirus Tomahawk Hospital
- Howard Young Medical Center (Woodruff)



Signature Network Continued



Aspirus Hospitals in Michigan's Upper Peninsula

- Aspirus Iron River Hospital
- Aspirus Ironwood Hospital
- Aspirus Keweenaw Hospital (Laurium)
- Aspirus Ontonagon Hospital

Additional Health Systems include:

- Aurora Health Care
- Bellin Health
- Children's Hospital of Wisconsin
- Gundersen Health System
- Reedsburg Area Medical Center
- ThedaCare
- The Medical College of Wisconsin
- UW Health



Full Service Counties:

Forest, Langlade, Lincoln, Marathon, Oneida, Portage, Shawano, Taylor, Vilas, Waushara, and Wood

Limited Service Counties:

Clark, Florence, Iron, and Price

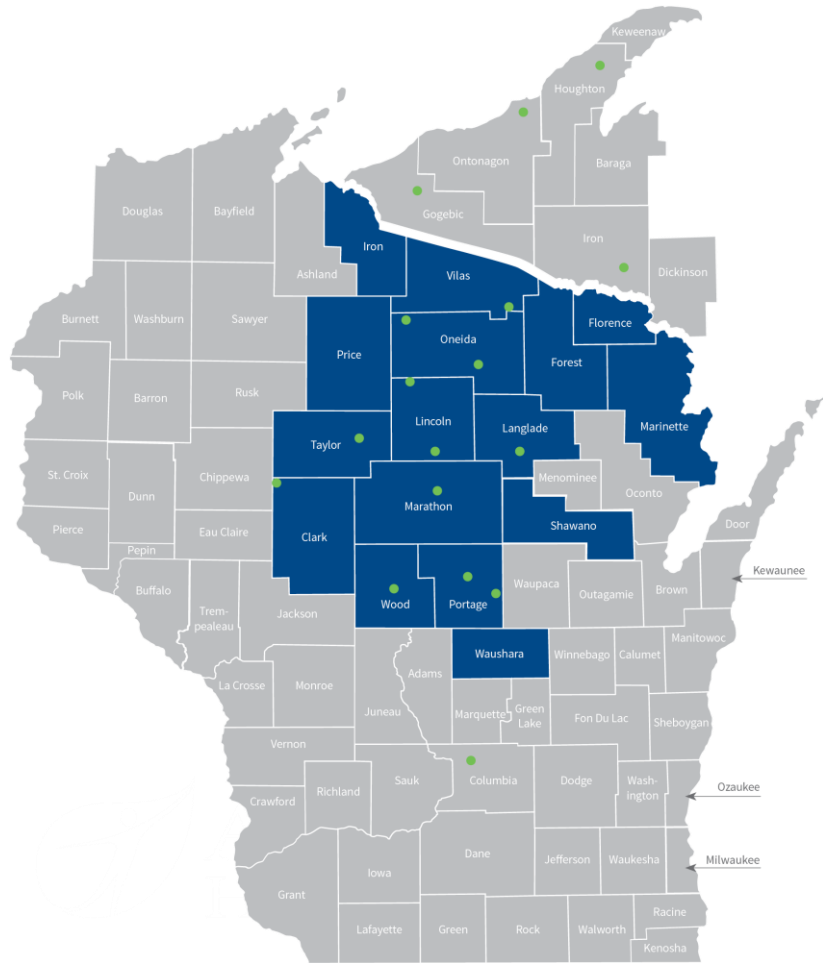
Find a Doctor

To search for providers:

- 1) Visit <https://p1.aspirushealthplan.com/ETF/find-a-doctor.aspx>
- 2) Under **Search by Network** select **WI ETF Employee Group – Signature Network** and click search.
- 3) A window will appear, and you will need to click **Begin Search** to proceed.

You are now ready to search for a health care provider, clinic, or hospital.

You can also contact our Customer Service team at **866.631.8583** for assistance locating in-network providers.



Aspirus Health Plan Online Resources

View the dedicated ETF webpage at <https://p1.aspirushealthplan.com/ETF/>



Welcome State of WI Employees!

Username

Password

SIGN IN

[Forgot username or password?](#)
[Don't have an account? Sign up](#)

I want to



Find a doctor



View benefits



Check prescriptions

Contact us

866.631.8583

Monday - Friday
7 am to 7 pm CST

Use your online member account for quick access to information

How to navigate the site

The online member account offers access to everything you need, all in one place. This allows more flexibility and control in managing your personal account information. Clearly labeled tabs take you straight to what matters to you most, whether it's your policy, billing information, claims status, EOBs, or other important documents.

NOTE: You're not able to register and access your online member account until after your health plan effective date.

How to register for your member account

1. Make sure you have your ID card handy.
2. Visit aspirushealthplan.com, select **Sign in**, and then select **Register for a member account**. If you agree to the terms, click **I Accept**.
3. Enter the requested policy information from your ID card on the registration form.
4. Create a username and password, then select **Next**.
5. Select how you would like to receive your Explanation of Benefits (EOB).

How to find your Explanation of Benefits (EOB)

Sign in to your member account at aspirushealthplan.com and select **View My Explanation of Benefits for a Claim**.

How much of my deductible have I used?

View how much of your deductible you have met in the current calendar year, compared to your total deductible amount.

Sign in to your member account at aspirushealthplan.com to and select **View My Out-of-Pocket and Deductible Balances**.



Aspirus Welcome Center

- The Aspirus Welcome Center can assist members who would like to transition their care to an Aspirus Health primary care provider.
- Additionally, they can assist with:
 - Selecting an Aspirus health care provider to meet your specific health care needs
 - Scheduling an appointment with your new Aspirus health care provider
 - Transitioning medical records
 - Establishing your MyAspirus account – which allows you to view medical records, request prescription refills and schedule appointments
- Phone: **715.847.2613** or **833.811.4176 (toll-free)**
 - Note: the Welcome Center number is staffed by Aspirus Health nurses, if they do not immediately answer upon calling, feel free to leave a message and they will contact you.

715.847.2613 or
833.811.4176 (toll-free)



Nurseline

Our Nurseline provides you with valuable assistance and ensures easy access to support and resources, whenever and wherever you need them.

- Services are no cost to you.
- Access to services 24 hours a day, 7 days a week
- Unlimited telephone calls to Nurseline Medical Services
- Representatives and Nurses
 - Calls are screened for priority so that the most urgent calls receive immediate attention by the RN
- Staffed by Registered Nurses with an average of 20 years of experience

866.220.3138



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MDLIVE

MDLIVE is an alternative to traditional health care. Board certified doctors can visit with you either by phone or secure video to help treat any non-emergency medical conditions. Licensed behavioral health therapists offer online video therapy sessions, on your schedule from wherever you're located! Visit <https://etf.wi.gov/telemedicine> for coverage information.



General Health

- Acne
- Allergies
- Constipation
- Cough
- Diarrhea
- Ear Problems
- Fever
- Flu
- Headache
- Insect Bites
- Nausea
- Pink eye
- Rash
- Respiratory problems
- Sore throats
- Urinary problems/UTI
- Vaginitis
- Vomiting
- and more!

Counseling

- Addictions
- Bipolar disorders
- Depression
- Eating disorders
- LGBTQ support
- Grief and loss
- Men's issues
- Panic disorders
- Stress
- Trauma and PTSD
- Women's issues
- and more!

Psychiatry

- Addictions
- Bipolar disorders
- Depression
- Eating disorders
- LGBTQ support
- Grief and loss
- Men's issues
- Panic disorders
- Stress
- Trauma and PTSD
- Women's issues
- and more!

Dermatology

- Acne
- Alopecia
- Cold sores
- Eczema
- Insect bites
- Moles
- Psoriasis
- Rashes
- Rosacea
- Suspicious spots
- Warts
- and more!



800.657.6169

MDLIVE.com/aspirushealthplan

Advance Care Planning

Visit <https://etf.wi.gov/video/advance-care-planning?auHash=9pXbVcSJNrmTT61Xm6toDZVaulo9hiqcX2HHb6YkDIQ> or you can go to the main ETF site at <https://etf.wi.gov> and then in the search box in the upper right corner type *in advance care planning*

Why is Advance Care Planning Important?

The care you receive can better reflect your wishes



Your healthcare team would be aware of your treatment preferences



Your agent has legally recognized status as a decision maker



Your loved ones won't have to guess if they made the right choice



Can reduce unwanted care, treatment, and hospitalizations



Reminders

- No out of network coverage except for urgent/emergency care
- New ID cards will be issued ahead of January 1st
 - If you need additional cards you can:
 - Request them online
 - Call customer service
- Open enrollment closes on October 25th, 2024
- The ETF website has lots of great resources available to you
 - <https://etf.wi.gov/>

- Well Wisconsin Program
 - Administered by WebMD
 - No cost resources such as:
 - Health coaching
 - Chronic Condition Management
 - Diabetes program
 - <https://etf.wi.gov/insurance/health-pharmacy/well-wisconsin-members>
- Prescription Benefits are administered through Navitus Health Solutions



We look forward to the opportunity to serve you!

