

DeanHealthPlan
by  Medica®



2025 State of Wisconsin Group Health Insurance Program Overview

Prevea360 East HMO Medica West and Mayo Clinic Health System HMO

2025 Open Enrollment

Monday, September 30th – Friday, October 25th



"Dean Health Plan is a contracted business partner of the State of Wisconsin Department of Employee Trust Funds."

AGENDA

Prevea360 East Network Overview

- Major In-Network Providers/Health Care Systems
- Service Area

Medica West and Mayo Clinic Health System Network Overview

- Rebranding
 - Network Name Change
 - New Logo
 - Major In-Network Providers/Health Care Systems
- Service Area

ID Cards

- Changes

Dedicated Webpage Overview

- Resources
- Provider Search
- Advance Care Planning

DEAN HEALTH PLAN NETWORK OPTIONS

Choose the right network option that best meets the needs for yourself and your covered dependents.

Regardless of which network option you select, you will always have access to in and out-of-network providers in the event of needed emergency care and/or urgent care.

Go to the closest facility.

Dean Health Plan HMO

Medica West and Mayo Clinic
Health System HMO

Prevea360 East HMO

Access Plan by Dean PPO

State Maintenance Plan (SMP) PPO

PREVEA360 EAST – HMO

Major Health Systems

- Prevea Health Clinics
- HSHS Health System WI Hospitals and Clinics
- Door County Memorial Hospital & Medical Center
- Holy Family Memorial Hospital and Clinics

To view the most up-to-date providers and locations:

1. Go to Prevea360.com/Doctors.
2. Select your health plan type in the drop-down menu. Commercial members select "Network (HMO) Plan". State of WI GHIP members select "State of WI - Prevea360 East".
3. Search by name, specialty, gender, language and/or location.



2025 ID Cards Prevea360 East

New ID cards will be issued to everyone

- HDHP – Deductible Change
- Non-HDHP Plans – Out-of-Pocket Max Change

- **High Deductible Health Plan (HDHP) deductible increase:** Due to recent federal regulation changes regarding Health Savings Account (HSA) availability, the deductible on the HDHP will increase from \$1,600 individual / \$3,200 family to **\$1,650 individual / \$3,300 family.**
- **Maximum Out-Of-Pocket increase: (MOOP)** all non-HDHP options will see a decrease in the MOOP from \$9,450 individual / \$18,900 family to **\$9,200 individual / \$18,400 family.** Due to the comprehensive nature of your benefits, it is very unlikely that any members would reach the MOOP.



Network: Prevea360
Group Number: XXXXXXXXXXXXX
Product Type: HMO
Policy Effective Date: XX/XX/XXXX
prevea360.com

Member Name	Member Number
TEST TEST	012345678901
TEST TEST 1	012345678902
TEST TEST 2	012345678903
TEST TEST 3	012345678904

Deductible*: Individual \$XXXXX Family \$XXXXX
Ded/Coinsurance Max*: Individual \$XXXXX Family \$XXXXX
Out of Pocket Max*: Individual \$XXXXX Family \$XXXXX

Customer Care: 877-230-7555 (TTY 711) • Prevea Care After Hours: 888-277-3832

Prevea360 East Dedicated Webpage

prevea360.com/wi-employees



Coverage Details

- Decision Guides
- Certificate of Coverage
- Schedule of Benefits
- Summary of Benefits and Coverage (SBCs)



Providers and Information

- Online Provider Search
- Printable Provider Directories (PDF)
- Service Area Maps



Resources

- FAQs
- Direct Link to WI DETF Webpage
- Contact Us
- Advance Care Planning
- Nurse Advice Line

PREVEA360 EAST - ADDITIONAL RESOURCES



Health care support

Prevea Care After Hours[†] is available 24/7/365 whenever you have a health question. If you're not sure you need to see a doctor — or you're wondering if you have a problem — connect with an experienced registered nurse at **1 (888) 277-3832 (TTY: 711)** or **1 (920) 496-4700**. Learn more at Prevea360.com/CareAfterHours.



Currently undergoing treatment

Our Care Managers can answer questions about health care services and provide the support you need if you're currently undergoing treatment — whether it's complex care, mental health or pregnancy — as you transition care to Prevea360 Health Plan. Learn more at Prevea360.com/CareManagement.



Prior authorization

Certain medical services or provider visits that must be authorized by Prevea360 Health Plan before we can provide a claims payment. A good rule to remember is that any time you seek services with an out-of-network provider, you will need to get prior authorization.[†] We require these authorizations so our Medical Affairs team can make sure you are getting the appropriate care. Visit Prevea360.com/PriorAuthorization to learn more.



Prevea Virtual Care

We're here to help you feel better quickly. With Prevea Virtual Care,^{**} you can get care now, on your schedule, for most common conditions. No appointment needed. Accessible 24/7 for the whole family. Members can



Save a spot

Allows you to make a reservation at the Prevea Urgent Care of your choice from the comfort of your home. You choose one of the available times and have the option of receiving a text message reminder. Go to Prevea.com and search **Urgent Care**.

Online scheduling

Primary care clinic appointments are scheduled in a snap. Go to MyPrevea.com and login to schedule an appointment, or download the MyChart app and schedule an appointment from anywhere.



Preregister with eCheck-in

We know you're busy and we'd like to make preparing for your next appointment at Prevea Health as convenient as possible. Using MyPrevea, you can preregister for a scheduled appointment. Visit Prevea.com and search eCheck to learn more.

First Class Customer Service

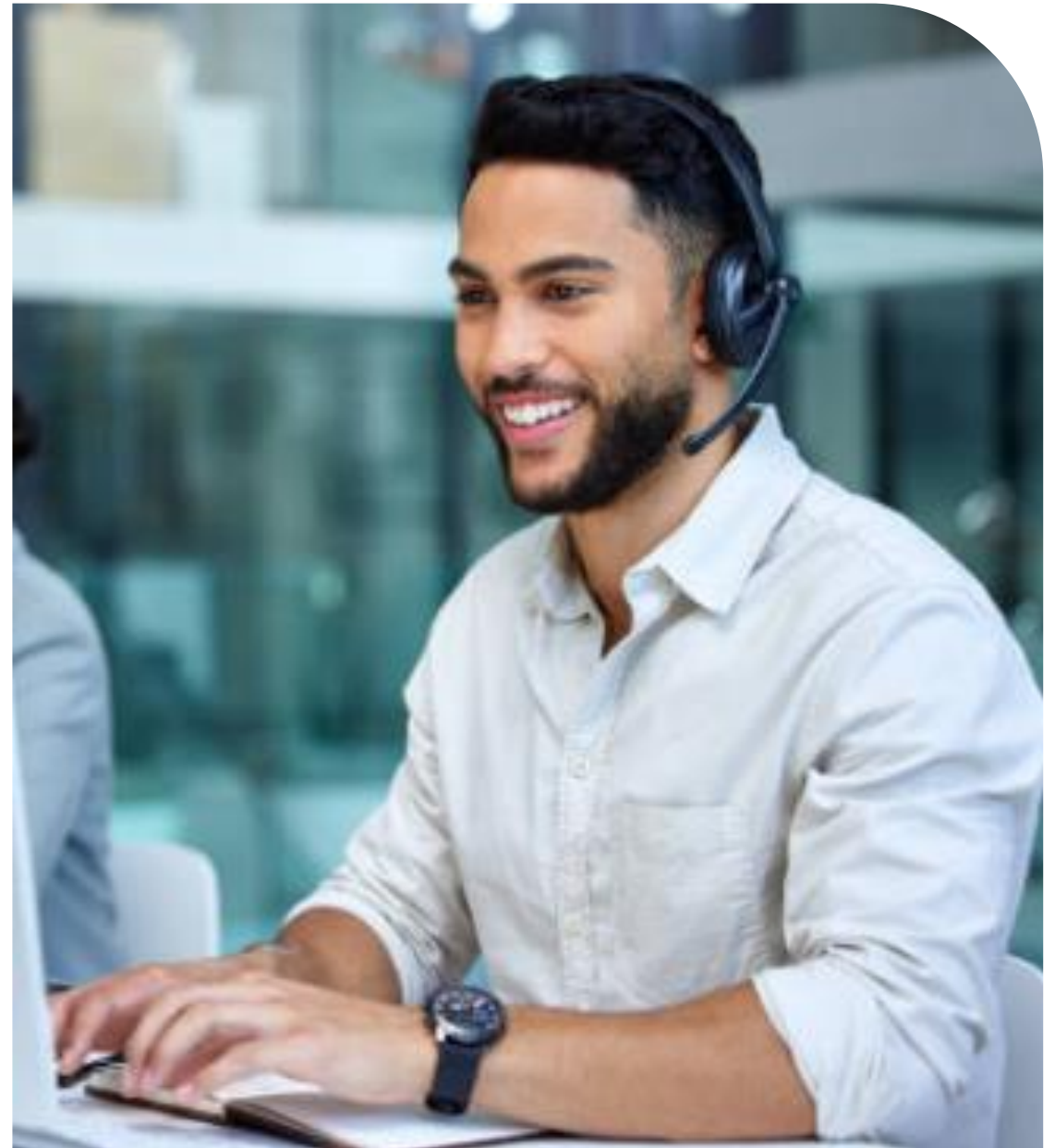
They are part of what makes the Dean Difference.
Focused on making member experience the priority.
Our Customer Care Center are members too – they
have asked the same questions.

Available Monday – Thursday, 7:30 am – 5 pm

Available Friday, 8 am – 4:30 pm

Email the Customer Care Center by visiting
prevea360.com/contact

877-230-7555 (TTY: 711)



MEDICA WEST AND MAYO CLINIC HEALTH SYSTEM HMO

Previously called Prevea360 West and Mayo Clinic Health System

Major Health Systems

Mayo Clinic Health System – Northland in Barron	Mayo Clinic Health System in Sparta
Mayo Clinic Health System – Chippewa Valley in Bloomer	Mayo Clinic Health System – Oakridge in Osseo
Mayo Clinic Health System – Eau Claire Luther Campus in Eau Claire	Mayo Clinic Health System – Red Cedar in Menomonie
Mayo Clinic Health System in La Crosse	OakLeaf Clinic

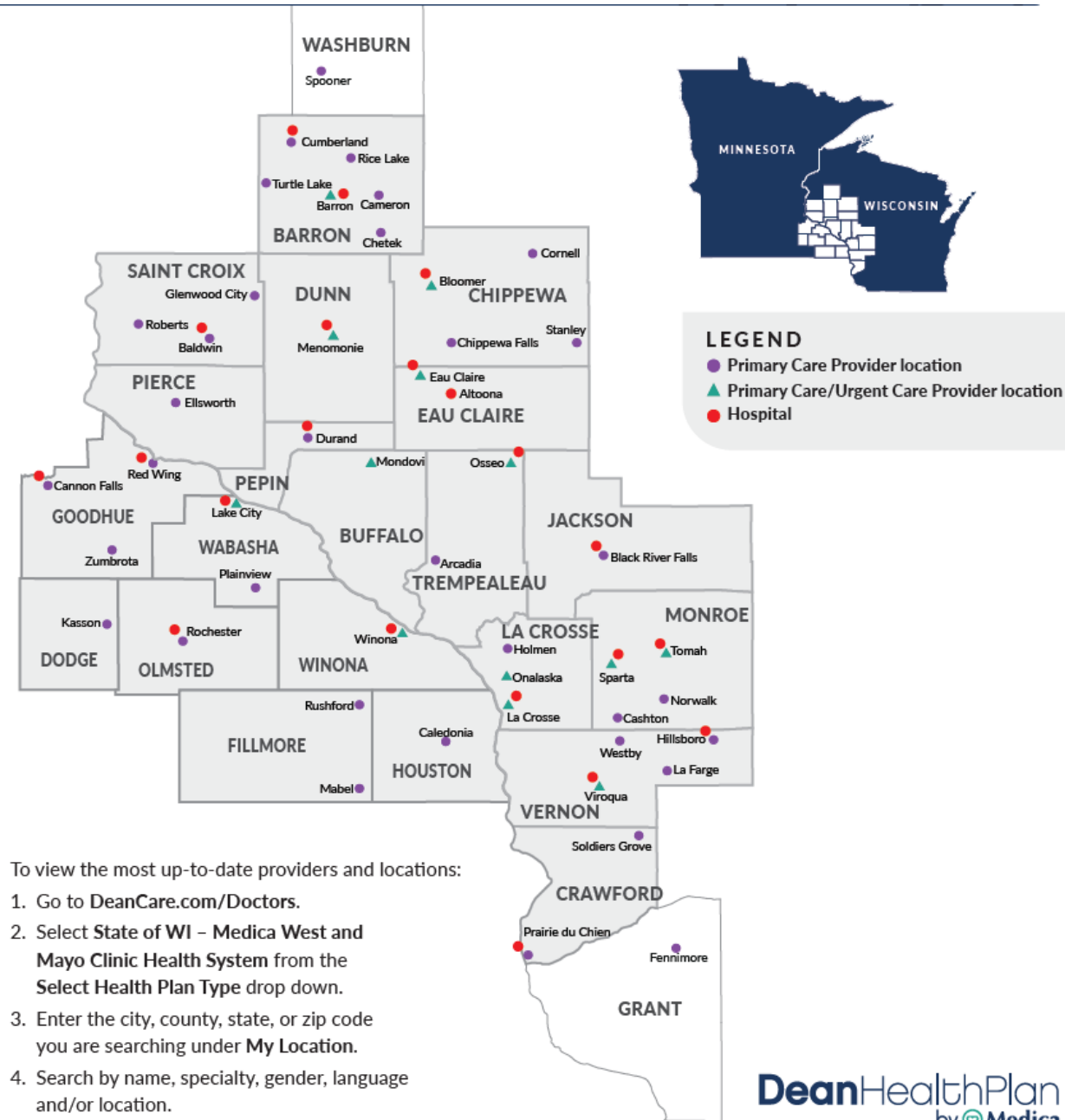
Mayo Clinic Health System celebrates new La Crosse hospital
www.mayoclinichealthsystem.org/locations/la-crosse/newhospital

What's Not Changing

- Member ID
- Group Number

What's Changing

- LogoNetwork
- Name
- Webpage URL
- Member Services Number
- ID Cards



To view the most up-to-date providers and locations:

1. Go to DeanCare.com/Doctors.
2. Select **State of WI - Medica West and Mayo Clinic Health System** from the **Select Health Plan Type** drop down.
3. Enter the city, county, state, or zip code you are searching under **My Location**.
4. Search by name, specialty, gender, language and/or location.

2025 ID Cards Medica West and Mayo Clinic Health System

New ID cards will be issued to everyone

- HDHP – Deductible Change
- Non-HDHP Plans – Out-of-Pocket Max Change

- **High Deductible Health Plan (HDHP) deductible increase:** Due to recent federal regulation changes regarding Health Savings Account (HSA) availability, the deductible on the HDHP will increase from \$1,600 individual / \$3,200 family to **\$1,650 individual / \$3,300 family.**
- **Maximum Out-Of-Pocket increase: (MOOP)** all non-HDHP options will see a decrease in the MOOP from \$9,450 individual / \$18,900 family to **\$9,200 individual / \$18,400 family.** Due to the comprehensive nature of your benefits, it is very unlikely that any members would reach the MOOP.

PREVEA360
health plan™

Network: Prevea360WMayoClinic
Group Number: XXXXXXXXXXXXX
Product Type: HMO
Policy Effective Date: XX/XX/XXXX
prevea360.com

Member Name	Member Number
TEST TEST	012345678901
TEST TEST 1	012345678902
TEST TEST 2	012345678903
TEST TEST 3	012345678904

Deductible*: Individual \$XXXXX Family \$XXXXX
Ded/Coinsurance Max*: Individual \$XXXXX Family \$XXXXX
Out of Pocket Max*: Individual \$XXXXX Family \$XXXXX

Customer Care: 877-230-7555(TTY 711) • Prevea Care After Hours: 888-277-3832

2024 ID CARD



2025 ID CARD



DeanHealthPlan
by Medica.

Network: MedicaWMayoClinic
Group Number: XXXXXXXXXXXXX
Product Type: HMO
Policy Effective Date: XX/XX/XXXX
deancare.com

Member Name	Member Number
TEST TEST	012345678901
TEST TEST 1	012345678902
TEST TEST 2	012345678903
TEST TEST 3	012345678904

Deductible*: Individual \$XXXXX Family \$XXXXX
Ded/Coinsurance Max*: Individual \$XXXXX Family \$XXXXX
Out of Pocket Max*: Individual \$XXXXX Family \$XXXXX

CustomerCare: 800-279-1301(TTY: 711) • Nurse Advice Line: 800-576-8773

Medica West and Mayo Clinic Health System Dedicated Webpage

deancare.com/wi-employees



Coverage Details

- Decision Guides
- Certificate of Coverage
- Schedule of Benefits
- Summary of Benefits and Coverage (SBCs)



Providers and Information

- Online Provider Search
- Printable Provider Directories (PDF)
- Service Area Maps



Resources

- FAQs
- Direct Link to WI DETF Webpage
- Contact Us
- Advance Care Planning
- Nurse Advice Line

Medica West and Mayo Clinic Health System Additional Resources

[mayoclinichealthsystem.org](https://www.mayoclinichealthsystem.org)



Appointment Requests

Schedule your appointment now for safe, in-person care or take advantage of our virtual care options.



Heart Health

Show your heart some love with cardiovascular care. From prevention to treatment, get the exact care you need.



Video visits 24/7/365

Our new mobile app connects you with a provider anytime, day or night, including weekends and holidays.

Mayo Clinic Primary Care On Demand*

A new mobile app connects you to Mayo Clinic providers 24/7. Now offering on-demand visits for you and your family members ages 3 and older. Download the app at PrimaryCareOnDemand.MayoClinic.org to receive the medical care you need on your schedule.



Sudden illnesses

Get treated for infections, aches and pains at any time of day or night, weekends and holidays included.



Common symptoms

Cough, congestion or headache? Get information about your symptoms, then connect with a provider.



Easy follow-ups

Message your Primary Care On Demand provider with any questions you have after your virtual visit.

** Available in Wisconsin, Minnesota and Iowa.*

First Class Customer Service

- They are part of what makes the Dean Difference.
- Focused on making member experience the priority.
- Our Customer Care Center are members too – they have asked the same questions.
- Available Monday – Thursday, 7:30 am – 5 pm
- Available Friday, 8 am – 4:30 pm
- Email the Customer Care Center by visiting deancare.com/contact

800-279-1301 (TTY: 711)



Vendor Forums Schedule

etf.wi.gov/events

**Health Plan Forum
Group A – Dean Health
Plan, SMP and Access
Plan**

**October 1
10 am – 11:30 am**

**October 8
1 pm – 2:30 pm**

**October 16
5 pm – 6:30 pm**

**Health Plan Forum
Group B – Prevea360
East and Medica West
and Mayo Clinic Health
System**

**October 3
10 am – 11:30 am**

**October 9
5 pm – 6:30 pm**

**October 15
2 pm – 3:30 pm**

DeanHealthPlan
by  **Medica**®

THANK YOU