

MERCYCARE HEALTH PLANS

MercyCare and Mercyhealth Working together to offer complete continuum of healthcare services



Sherrie Sargent

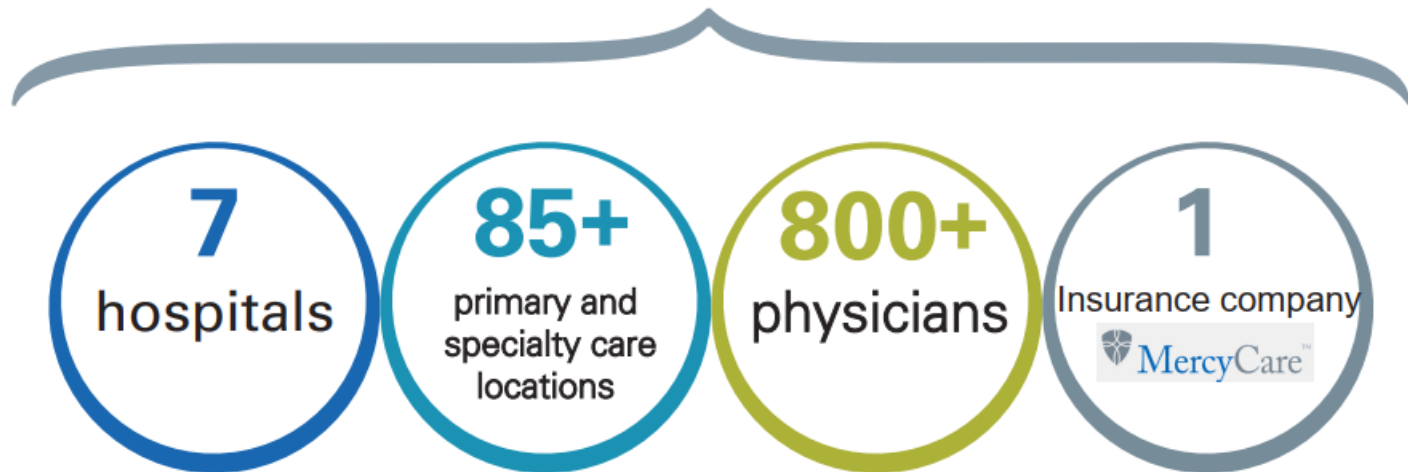
MCHP Contract Administrator, ETF Account Manager

I have worked for MercyCare Health Plans for over 13 years and managed the ETF contract for 12.

MercyCare Health Plans

Live well. We'll insure you do.

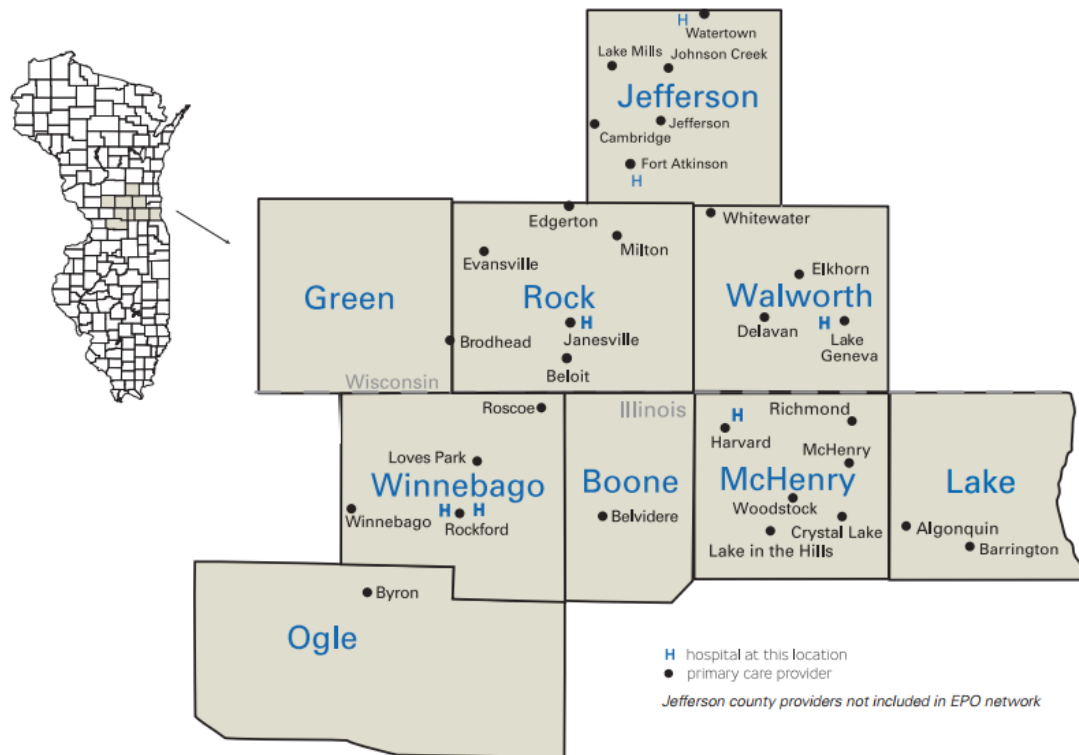
Four Core Service Areas



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NETWORK SERVICE AREA



This is an open access network- No referral is needed from MercyCare to see an in- network specialist

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MERCYHEALTH HOSPITALS AND CLINICS

MercyCare..... Care close to home and work!

Access to Mercyhealth physicians, Fort Health System, and Watertown Health System

Wisconsin:

Beloit
Brodhead
Delevan
Edgerton
Elkhorn
Evansville
Fort Atkinson- Hospital and clinics
Watertown- Hospital and clinics

Janesville
Jefferson
Lake Geneva
Milton
Walworth
Whitewater

Illinois:

Belvidere
Crystal Lake
Harvard
McHenry
Richmond
Rockford
Woodstock

****List not complete. Please use our website to search all providers and locations****

https://mercyhealthsparg.com/healthsparg/public/#/one/city=&state=&postalCode=&country=&insurerCode=MERCYCARE_I&brandCode=MERCYCARE?

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MERCYCARE WEBSITE- STATE OF WI PAGE

Browser address bar: <https://www.mercycarehealthplans.com/current-members/member-groups/state-of-wisconsin-local-employer-wpe/>

Navigation bar: 800.895.2421 – Wisconsin | 877.908.6027 – Illinois | Home | Providers | Agent/Employer | Customer service | Interpreter services | Sales department | Contact us | Mercyhealth



Plans | Current members | About us | Find a provider/facility



State of WI & Local Employers 2025 Open Enrollment: September 30th- October 25th

2025 Plan Documents

- [Directories](#) ▾
- [Summary of Benefits and Coverage \(SBC's\)](#) ▾
- [Certificate of Coverage](#) ▾
- [Schedule of Benefits \(SOB's\)](#) ▾
- [Decision Guides](#) ▾

<https://www.mercycarehealthplans.com/current-members/member-groups/state-of-wisconsin-local-employer-wpe/>



MERCYCARE WEBSITE- REFERENCE LINKS

How to find a doctor:

https://mercyare.healthsparq.com/healthsparq/public/#/one/city=&state=&postalCode=&country=&insurerCode=MERCYCARE_I&brandCode=MERCYCARE?

* Enter zip code

* Select “State and Local ETF (HMO) ” as your plan type

Find your specific plan documents:

<https://www.mercyarehealthplans.com/plan-documents/>

* Enter your group number (located on your ID card)

Members will receive new ID cards for 2025

Advance Care Planning through Mercyhealth:

<https://www.mercyhealthsystem.org/patientsvisitors/advance-care-planning/>

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CONTACT INFORMATION

Customer Service Phone Line

- (800) 895-2421 #5 / Monday-Friday, 8 am-5:00 pm

MercyCare Customer Service Email

- mcare@mhemail.org

MercyCare Health Line

- 24/7, 365 days a year: (608) 758-5770 or (888) 756-6060
 - FREE health information
 - FREE referral service to over 800 medical professionals
 - FREE information and registration for health education classes and seminars

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