

# State of Wisconsin and Wisconsin Public Employers Group Health Insurance Program

It's Your Choice – Open Enrollment



 **NAVITUS**  
Our business is personal

# Who is Navitus?

- Navitus Health Solutions is a pharmacy benefit manager (PBM). A PBM processes and pays prescription drug claims for its members. It contracts with pharmacies and builds and maintains drug formularies. A PBM also negotiates discounts and rebates with drug manufacturers.
- Navitus provides cost-effective prescription drug benefits for our clients and their members. Our mission is to improve member health and make prescriptions more affordable.
- Navitus' primary call center is based on Appleton. Secondary call center in Austin, TX. Corporate office is in Madison. Additional office in Phoenix, AZ.

# What is a Formulary?

- A formulary is a list of covered medications offered to State of Wisconsin Group Health Insurance Program members.
- A group of independent health care professionals (Pharmacy & Therapeutics Committee) reviews medications on your formulary to ensure they have high clinical value, regardless of their pricing. This means these products provide therapeutic value, are effective, and have manageable side effects.
- In the past, generic medications were typically the lowest-cost options for prescription medications. That is not always the case today.

# Formulary Level Placement

- Navitus has organized its formulary in a way that provides the best value to our clients and members. The levels on the State of Wisconsin Group Health Insurance Program formulary are structured as follows:
  - **Level 1:** Includes most low-cost, high value generics and select brands that provide high clinical value. These products are the lowest-net cost for the plan and the lowest copayment for members.
  - **Level 2:** Includes preferred brands and select generics that are less cost effective.
  - **Level 3:** Includes non-preferred brands and generics that provide the least value because of the high cost, low clinical value, or both.
  - **Level 4:** Specialty medications

# Copays and Drug Pricing

- Copays for medications vary based upon the formulary level of the medication, day supply of medication being dispensed, and the pharmacy being utilized.
- Pricing of medications can vary by pharmacy. As with any service or good purchased by a consumer, medications are not priced the same at all pharmacies.
- Online Cost Compare Tool is available on Navitus Member Portal for Non-Medicare participants. Navitus Customer Care is also available to assist all members in locating potentially more cost-effective pharmacies.

# Navitus Member Portal

## Member Portal

- Simple login
- 508 & ADA compliant
- Accessible in English and Spanish
- Mobile-friendly

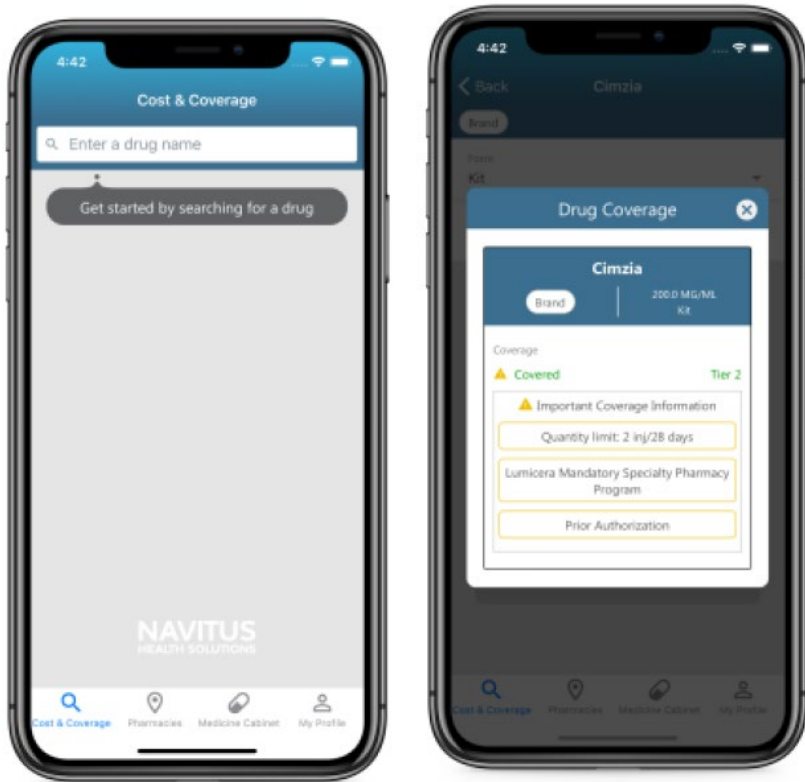
Where to access Member Portal:

- Non-Medicare: [www.navitus.com](http://www.navitus.com)
- MedicareRx: [www.medicarerx.navitus.com](http://www.medicarerx.navitus.com)



# Navitus Mobile App (Non-Medicare Only)

## Drug Search

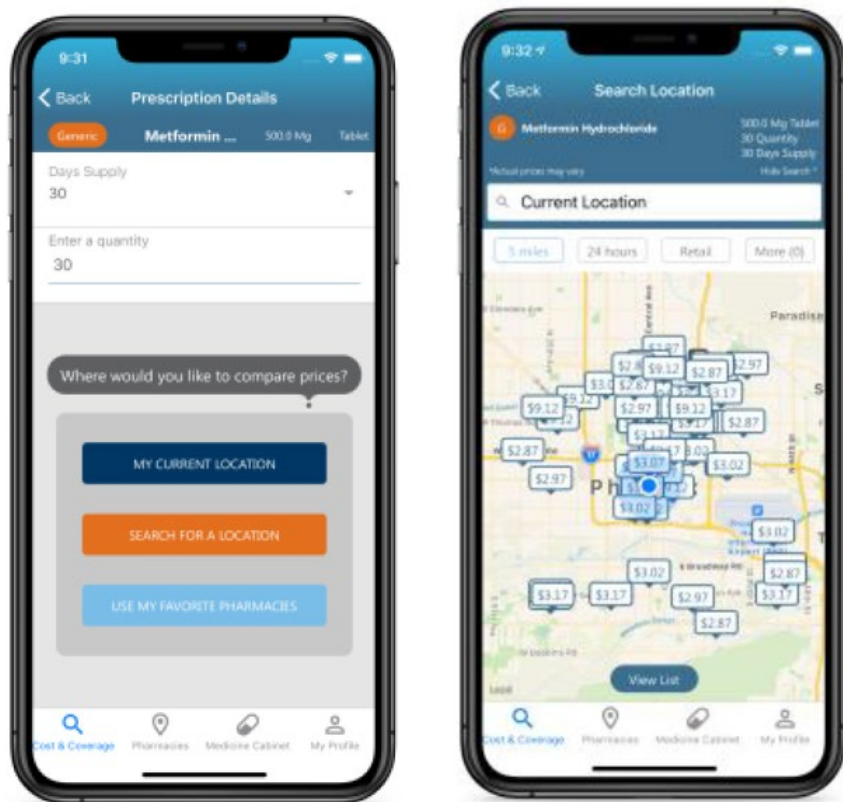


Members can use this feature to search for a drug and check if it is covered by their plan.

1. **Search for a drug**
2. **Select a form** (Tablet, Injection, Syrup, etc.) and **strength** (10mg, 20mg, etc.)
3. **Use the “See if this drug is covered under my insurance” button** to view information about coverage
4. **Use the “Drug info” button** to view detailed information about the medication you are searching for
5. **Select “Check for the best price”** to proceed to the cost compare feature

# Navitus Mobile App (Non-Medicare Only)

## Comparing Costs



### Search for cost-effective solutions:

- Check copay prices for in-network pharmacies by:
  - Current location (GPS)
  - Favorite pharmacies
  - City, state, or address
- Compare brand and generic copay prices



# Ways To Help Reduce Costs

- Serve You DirectRx Mail Order
  - Obtain 3 months of medication for 2 copays
  - Based in Milwaukee
  - Easy to enroll and transfer prescriptions by phone
- 90 Day Supply at Retail
  - Pharmacies offer deeper discounts for a 90-day supply vs 30-day supply. Depending upon medication, member copays may be the same however the cost paid by State of Wisconsin Employer Group Health Insurance Program may be less.

# Ways To Help Budget Costs (Medicare Only)

## Medicare Prescription Payment Plan

- Administered by ECHO Health
  - Medicare members may elect to participate in this program to pay their prescription drug copays over the course of the year
  - Details are available in the 2025 Navitus MedicareRx Member Materials mailed to currently enrolled members by Navitus
  - Contact ECHO Health with questions or to elect to participate
    - ECHO may be contacted at 833-696-2087

# Key Contacts

- Public Facing Website: [www.etf.benefits.navitus.com](http://www.etf.benefits.navitus.com)
- Navitus Customer Care
  - Available 24 hours a day, 7 days a week (Except Thanksgiving and Christmas Days)
  - Non-Medicare: 866-333-2757
  - MedicareRx: 866-270-3877
- Serve You DirectRx Mail Order
  - 800-481-4940
    - Monday-Friday 7:30am-9:00pm, Saturday, 8:00am-6:00pm, Sunday 9:00am-3:00pm
    - Pharmacists available 24 hours a day, 7 days a week
  - [www.serve-you-rx.com/navitus](http://www.serve-you-rx.com/navitus)

