

Plan Ratings by Composite Measure

The below tables summarize ETF’s star ratings for health plans. The composite ratings are made up of several Healthcare Effectiveness Data and Information Set (HEDIS) and Consumer Assessment of Healthcare Providers and Systems (CAHPS) measures.

Please see the Methodology document linked on ETF’s website for a summary of how plans are scored. For additional information on measures and methodology, please contact the Office of Strategic Health Policy’s Data & Informatics Team at ETF SMBOSH Data Informatics Team@etf.wi.gov.

Overall Performance

This composite measure is made up of a combination of the following HEDIS and CAHPS measures:

- Controlling High Blood Pressure (CBP), <140/90 mm Hg
- Comprehensive Diabetes Care: Blood Pressure Control (CDC), <140/90 mm Hg
- Plan All-Cause Readmissions: age total of males & females (PCR)
- Antidepressant Medication Management: effective continuation phase treatment (AMM)
- Medication Management for Asthma: controller medication at least 75% of treatment period (MMA)
- Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)
- Health Plan Rating: sum of “9” and “10” (CAHPS q. 42)
- Care Coordination: rate of “always” or “usually” (CAHPS q. 22)
- Appropriate testing for Children with Pharyngitis (CWP)

Health Plan	Overall Performance Star Rating
<i>Dean Health Insurance (all plans)</i> ¹	★★★★☆
<i>GHC of Eau Claire</i>	★★★★☆☆
<i>GHC of South Central Wisconsin</i>	★★★★☆☆
<i>Health Partners (all plans)</i>	★★★★☆☆
<i>Medical Associates</i>	★★★★☆☆
<i>MercyCare</i>	★★★★☆☆
<i>Network Health</i>	★★★★☆☆
<i>Quartz (all plans)</i>	★★★★☆☆
<i>Security Health Plan (all plans)</i>	★★★★☆☆
<i>WEA Trust (all plans)</i>	★★★★☆☆

¹ See the Health Plan Map on the ETF website for details on specific plans that will be offered by county.

Quality

This composite measure is made up of a combination of the following HEDIS and CAHPS measures:

- Controlling High Blood Pressure (CBP), <140/90 mm Hg
- Comprehensive Diabetes Care: Blood Pressure Control (CDC), <140/90 mm Hg
- Comprehensive Diabetes Care: HbA1c Control (CDC), <8%
- Breast Cancer Screening (BCS)
- Colorectal Cancer Screening (COL)
- Health Plan Rating: sum of “9” and “10” (CAHPS q. 42)
- Primary Care Physician Rating: sum of “9” and “10” (CAHPS q. 23)
- Specialty Care Physician Rating: sum of “9” and “10” (CAHPS q. 27)

Health Plan	Quality Star Rating
<i>Dean Health Insurance (all plans)</i> ²	★★★★☆
<i>GHC of Eau Claire</i>	★★★★☆
<i>GHC of South Central Wisconsin</i>	★★★★☆
<i>Health Partners (all plans)</i>	★★★★☆
<i>Medical Associates</i>	★★★★☆
<i>MercyCare</i>	★★★★☆
<i>Network Health</i>	★★★★☆
<i>Quartz (all plans)</i>	★★★★☆
<i>Security Health Plan (all plans)</i>	★★★★☆
<i>WEA Trust (all plans)</i>	★★★★☆

² See the Health Plan Map on the ETF website for details on specific plans that will be offered by county.

Care Coordination

This composite measure is made up of a combination of the following HEDIS and CAHPS measures:

- Ambulatory Care, Emergency Department Visits: age total (AMBA)
- Plan All-Cause Readmissions: age total of males & females (PCR)
- Follow-Up After Hospitalization for Mental Illness: 7 days follow up (FUH)
- Antidepressant Medication Management: effective continuation phase treatment (AMM)
- Follow-Up Care for Children Prescribed ADHD Medication: Continuation & Maintenance Phase (ADD)
- Medication Management for Asthma: controller medication at least 75% of treatment period (MMA)
- Care Coordination: rate of “always” or “usually” (CAHPS q. 22)

Health Plan	Care Coordination Star Rating
<i>Dean Health Insurance (all plans)</i> ³	★★★★☆
<i>GHC of Eau Claire</i>	★★★★☆
<i>GHC of South Central Wisconsin</i>	★★★★☆
<i>Health Partners (all plans)</i>	★★★★☆
<i>Medical Associates</i>	★★★★☆
<i>MercyCare</i>	★★★★☆
<i>Network Health</i>	★★★★☆
<i>Quartz (all plans)</i>	★★★★☆
<i>Security Health Plan (all plans)</i>	★★★★☆
<i>WEA Trust (all plans)</i>	★★★★☆

³ See the Health Plan Map on the ETF website for details on specific plans that will be offered by county.

Overuse

This composite measure is made up of a combination of the following HEDIS and CAHPS measures:

- Appropriate Treatment for Children with Upper Respiratory Infection (URI)
- Avoidance of Antibiotic Treatment in Adults with Acute Bronchitis (AAB)
- Use of Imaging Studies for Low Back Pain (LBP)
- Appropriate Testing for Children With Pharyngitis (CWP)

Health Plan	Overuse Star Rating
<i>Dean Health Insurance (all plans)</i> ⁴	★★★★☆
<i>GHC of Eau Claire</i>	★★★☆☆
<i>GHC of South Central Wisconsin</i>	★★★★★
<i>Health Partners (all plans)</i>	★★★★☆
<i>Medical Associates</i>	★★★★☆☆
<i>MercyCare</i>	★★★☆☆
<i>Network Health</i>	★★★★☆☆
<i>Quartz (all plans)</i>	★★★★☆
<i>Security Health Plan (all plans)</i>	★★★★☆☆
<i>WEA Trust (all plans)</i>	★★★★☆☆

⁴ See the Health Plan Map on the ETF website for details on specific plans that will be offered by county.

Grievances

This measure is a summary of the rate of grievances per 1,000 members reported by health plans to ETF.

Health Plan	Grievance rate per 1,000
<i>Dean Health Insurance (all plans)</i> ⁵	2.89
<i>GHC of Eau Claire</i>	2.35
<i>GHC of South Central Wisconsin</i>	1.50
<i>Health Partners (all plans)</i>	4.64
<i>Medical Associates</i>	1.61
<i>MercyCare</i>	3.55
<i>Network Health</i>	6.72
<i>Quartz (all plans)</i>	3.52
<i>Security Health Plan (all plans)</i>	6.73
<i>WEA Trust (all plans)</i>	2.63

⁵ See the Health Plan Map on the ETF website for details on specific plans that will be offered by county.